## GOVERNMENT GAZETTE

OF THE
REPUBLIC OF NAMIBIA
N\$6.30

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GENERAL NOTICE

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## General Notice

## TELECOM NAMIBIA

No. 115
2000
AMENDMENTS TO TARIFFS FOR TELECOMMUNICATION SERVICES

The Board of Directors of Telecom Namibia Limited has under Section 22 (1) and (2) of the Post and Telecommunication Act, 1992 (Act 19 of 1992) approved the Amendment of Tariffs for Telecommunication Services with effect from 1 September 2000, as promulgated in the Government notice of the Government Gazette No. 1926 of 15 August 1998, as set out in the Schedule.

## T. MBERIRUA <br> MANAGING DIRECTOR

## PART A: INLAND TELEPHONE RATES

## A1: TELEPHONY SERVICE

| A1.1 INSTALLATION AND RENTAL |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A1.1.1 Automatic exchanges |  | Installation |  | Indoor transfer |  |
|  |  | Excl GST | GST N/A | Excl GST | GST N/A |
| (i) | Within the MRA: <br> Per exchange connection: <br> Residential <br> Notes 1b | 231.82 | 231.82 | 181.82 | 181.82 |
| (ii) | Business service (exchange connection) | 231.82 | 231.82 | 181.82 | 181.82 |
| $b$ | Extra charge, where applicable, as prescribed under item A1.1.9 |  |  |  |  |
| c | Reduced installation charge: Note 1a Per exchange connection: | 67.32 | 67.32 | 69.68 | 69.68 |
| d | Free rental, installation/indoor transfor and 100 metered call units rebate monthly <br> Note 1b |  |  |  |  |
| e | For each pair of wires serving an extension connected to a switchboard, where the position of the extension remains unchanged. <br> Note 1e |  |  | 6.86 | 6.86 |
| A1.1.2 Non-automatic exchanges |  |  |  |  |  |
| a | Within the MRA: Per exchange connection: | 231.82 | 231.82 |  |  |
| b | Beyond the MRA: <br> Note 3 <br> Extra charge, where applicble, as prescribed under item <br> A1.1.9 |  |  |  |  |
| c | Reduced installation charge <br> For the recipient of a social or other pension as defined under A1.1.1 $c$ Note 1a <br> Per exchange connection | 67.32 | 67.32 |  |  |
| A1.1.3 Flat rate exchanges |  |  |  |  |  |
| a <br> (i) <br> (ii) | Within the minimum MRA: <br> Per exchange connection <br> Business <br> Residential | $\begin{aligned} & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ |  |  |
| b | Beyond the MRA: <br> Extra charge, where applicble, as prescribed under item A1.1.9 |  |  |  |  |
| c <br> (i) <br> (ii) | Reduced installation charge <br> For the recipient of a social or other pension as defined <br> underA1.1.1 $c$ <br> Note 1a <br> Per exchange connection <br> Two party line or shared exchange line, per customer | $\begin{aligned} & 67.32 \\ & 67.32 \\ & \hline \end{aligned}$ | $\begin{aligned} & 67.32 \\ & 67.32 \\ & \hline \end{aligned}$ |  |  |
| A1.1.4 Party Line Services |  |  |  |  |  |
| a | Per connection |  |  |  |  |
| (i) <br> (ii) | Automatic (Magnolia) <br> Non-automatic | $\begin{aligned} & 231.82 \\ & 73182 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 23189 \end{aligned}$ |  |  |
| b | Exclusive party line: |  |  |  |  |
| (i) <br> (ii) | Automatic: <br> Per station <br> Non-automatic <br> Per station | $\begin{aligned} & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \end{aligned}$ |  |  |
| c <br> (i) <br> (ii) | Reduced installation charge <br> For the recipient of a social or other pension as defined <br> under <br> Note $1 \mathbf{a}$ <br> Automatic <br> Non-automatic | $\begin{array}{r} 67.32 \\ 67.32 \\ \hline \end{array}$ | $\begin{array}{r} 67.32 \\ 67.32 \\ \hline \end{array}$ |  |  |
| d | Free rental and installation/indoor transfer $\quad$ Note 1b |  |  |  |  |



## A.1.2 RURAL SERVICES

| A1.2.1 Installation and transfer |  | Installation |  | Indoor transfer |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | GST N/A |
| a <br> (i) <br> (ii) | Within the MRA: <br> Residential, per exchange connection Business, per exchange connection | $\begin{aligned} & 231.82 \\ & 231.82 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \end{aligned}$ |
| b <br> (i) <br> (ii) <br> (iii) | Beyond the MRA: <br> Ultraphone services SOR 18 services Rurtel services | $\begin{aligned} & 231.82 \\ & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ |
| c | Reduced installation charge and rental (only applicable to a) |  |  |  |  |
| d <br> (i) <br> (ii) | For the recipient of a social or other pension as defined under <br> Note 1a <br> Within the MRA: <br> Beyond the MRA: <br> Ultraphone services <br> SOR 18 services <br> Rurtel services | $\begin{aligned} & 67.32 \\ & \\ & 67.32 \\ & 67.32 \\ & 67.32 \end{aligned}$ | $\begin{aligned} & 67.32 \\ & 67.32 \\ & 67.32 \\ & 67.32 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 231.82 \\ & 231.82 \\ & 231.82 \\ & \hline \end{aligned}$ | $\begin{aligned} & 231.82 \\ & \\ & 231.82 \\ & 231.82 \\ & 231.82 \end{aligned}$ |
| e | Free rental installation/indoor transfer (only applicable to a) |  |  |  |  |
| A1.2.1.1 | Rural Radio Telephone Links: |  |  |  |  |
| a | Single channel link without repeater | 595.59 | 595.59 | 595.59 | 595.59 |
| $b$ | Single channel link with repeater | 595.59 | 595.59 | 595.59 | 595.59 |
| c | Single channel link without repeater + Telex working | 595.59 | 595.59 | 595.59 | 595.59 |
| d | Single channel link with repeater + Telex working | 595.59 | 595.59 | 595.59 | 595.59 |
| e | Two channel link without repeater | 595.59 | 595.59 | 595.59 | 595.59 |
| $f$ | Two channel link with repeater | 595.59 | 595.59 | 595.59 | 595.59 |
| g | Two channel link without repeater + Telex working | 595.59 | 595.59 | 595.59 | 595.59 |
| h | Two channel link with repeater + Telex working | 595.59 | 595.59 | 595.59 | 595.59 |
|  |  |  |  |  |  |
| A1.2.2 Monthly rental |  | Ordinary |  | Pensioners (Note 19) |  |
|  |  | Excl GST | Incl GST | Excl GST | Incl GST |
| a <br> (i) <br> (ii) | Within the MRA: Residential, per exchange connection Business, per exchange connection | $\begin{aligned} & 42.95 \\ & 47.73 \\ & \hline \end{aligned}$ | $\begin{aligned} & 47.25 \\ & 52.50 \\ & \hline \end{aligned}$ | 42.95 47.73 | $\begin{aligned} & 47.25 \\ & 52.50 \\ & \hline \end{aligned}$ |
| b | Beyond the MRA: <br> Ultraphone services <br> SOR 18 senvices <br> Rurtel services | $\begin{aligned} & 63.64 \\ & 63.64 \\ & 63.64 \\ & \hline \end{aligned}$ | $\begin{aligned} & 70.00 \\ & 70.00 \\ & 70.00 \\ & \hline \end{aligned}$ | $\begin{aligned} & 63.64 \\ & 63.64 \\ & 63.64 \end{aligned}$ | $\begin{aligned} & 70.00 \\ & 70.00 \\ & 70.00 \\ & \hline \end{aligned}$ |
| A1.2.2.1 | Rural Radio Telephone Links: |  |  |  |  |
| a | Single channel link without repeater | 1,086.95 | 1,195.65 | 1,086.95 | 1,195.65 |
| b | Single channel link with repeater | 1,810.09 | 1,991.10 | 1,810.09 | 1,991.10 |
| c | Single channel link without repeater + Telex working | 1,495.14 | 1,644.65 | 1,495.14 | 1,644.65 |
| d | Single channel link with repeater + Telex working | 2,170.64 | 2,387.70 | 2,170.64 | 2,387.70 |
| e | Two channel link without repeater | 1,357.27 | 1,493.00 | 1,357.27 | 1,493.00 |
| $f$ | Two channel link with repeater | 2,083.64 | 2,292.00 | 2,083.64 | 2,292.00 |
| $g$ | Two channel link without repeater + Telex working | 1,720.00 | 1,892.00 | 1,720.00 | 1,892.00 |
| h | Two channel link with repeater + Telex working | 2,523.77 | 2,776.15 | 2,523.77 | 2,776.15 |

## A1.3 TOLL FREE SERVICES

| A1.3.1 Installation and transfers |  | Installation |  | Indoor transfer |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | GST N/A |
| a | Basic service (single destination service) | 474.64 | 474.64 |  |  |
| b | Provisions of additional destinations- |  |  |  |  |
| (i) | Per additional main destination | 100.00 | 100.00 |  |  |
| (ii) | Per additional alternative destination | 100.00 | 100.00 |  |  |
| c | Barring facilities (per occasion) |  |  |  |  |
| (i) | To bar access I.r.o. calls originating in own multi-exch area | 100.00 | 100.00 |  |  |
| (ii) | To bar certain primary areas | 100.00 | 100.00 |  |  |
| d | Time changes |  |  |  |  |
| (i) | For time change to destination per occasion | 57.59 | 57.59 |  |  |
| (ii) | Change of service group (plus the cost for any additional destinations) | 474.64 | 474.64 |  |  |
| (iii) | Change to a destination (plus the cost for any additional destinations) | 57.59 | 57.59 |  |  |
| (iv) | Reconnection charge for a service suspended for nonpayment | A1.4.2.3 |  |  |  |


| A1.3.2 Monthly rental |  | Ordinary |  |
| :---: | :--- | :--- | :--- |
|  |  |  |  |
| a | Basic service (single destination service) | Excl GST | Incl GST |
| b | Provisions of additional destinations- | 105.00 | 115.50 |
| (i) | Per additional main destination | 105.00 | 115.50 |
| (ii) | Per additional alternative destination | 105.00 | 115.50 |
| c | Barring facilities (per occasion) |  |  |
| (i) | To bar access I.r.o. calls originating in own multi-exch area | 47.73 | 52.50 |
| (ii) | To bar certain primary areas | - |  |
| d | Time changes |  |  |
| (i) | For time change to destination per occasion |  | - |
| (ii) | Change of service group (plus the cost for any additional |  | - |
| (iii) | destinations) | Change to a destination (plus the cost for any additional |  |
|  | destinations) | - |  |

## A.1.4 TELEPHONE FACILITIES, SERVICE CHARGES AND EXTENSIONS




| A1.4.2 | Service charges | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| A1.4.2.1 | New services |  |  |  |  |
| a | After hours repair service/installation of new service | 358.50 | 358.50 |  |  |
| b | Professional fee i.r.o. appl for new service as well as alterations on PABX systems | 181.82 | 181.82 |  |  |
| A1.4.2.2 | Replacement charges |  |  |  |  |
| $\begin{aligned} & \text { a } \\ & \text { (i) } \end{aligned}$ | At the request of a customer. <br> Exch of a tel instr at counter/at customer's prem | 22.14 | 22.14 |  |  |
| b <br> (i) <br> (ii) <br> (iii) <br> (v) <br> (vi) | Exchange at customer's premises - <br> First instrument <br> Every additional instrument <br> Note 5a <br> Replacement of an existing switchboard. <br> Note 5 d <br> Replacement of an exch-line service or plan-type service by a switchboard/equipped pos (junction lines and extension lines) on new switchboard <br> Replacement of an exch connection or a switchboard by a plan-type service/replacement of any plan type service by any other plan-type service <br> Note 5b <br> Note 5c | $\begin{gathered} 181.82 \\ 22.14 \\ 4.45 \\ \\ 9.36 \\ \\ 231.82 \end{gathered}$ | $\begin{gathered} 181.82 \\ 22.14 \\ 4.45 \\ \\ 9.36 \\ \\ 231.82 \end{gathered}$ |  |  |
| A1.4.2.3 | Reconnection charge |  |  |  |  |
| $\begin{aligned} & a \\ & b \\ & c \\ & d \\ & \hline \end{aligned}$ | Service suspended due to non-payment <br> (Only applicable if reconnection within 30 days after due date) <br> Office hours <br> After hours <br> Reconnection fee after 30 days <br> Service suspended at distribution point | $\begin{gathered} 63.64 \\ 181.82 \\ 231.82 \\ 231.82 \\ \hline \end{gathered}$ | $\begin{gathered} 63.64 \\ 181.82 \\ 231.82 \\ 231.82 \\ \hline \end{gathered}$ |  |  |
| A1.4.2.4 | Reminder fee |  |  |  |  |
| a | Reminder Fee-Letter | 4.95 | 4.95 |  |  |
| b | Reminder Fee-Telephone | 3.35 | 3.35 |  |  |
| c | Letter after suspension | 12.25 | 12.25 |  |  |
| d | Letter prior to discontinuance | 12.25 | 12.25 |  |  |
| e | Letter after discontinuance | 12.25 | 12.25 |  |  |
| A1.4.2.5 | Hunting and Barring facillties |  |  |  |  |
| a | Hunting facilities | 30.25 | 30.25 |  |  |
| A1.4.2.6 | Re-arrangement fac. \& of a/h connect. on ext. lines of PABX systems |  |  |  |  |
| a | Individual change of facility or a/h connection | 27.50 | 27.50 |  |  |
| A1.4.2.7 | Copying fee: |  |  |  |  |
| a | Telephone accounts, photo copy, per page | 2.64 | 2.64 |  |  |


| A1.4.2.8 | Search fee: |  |  |  |  |
| :---: | :--- | :---: | :---: | :---: | :---: |
| a | Trunk call tickets disputed, per ticket | 2.64 | 2.64 |  |  |
| b | Phonograms, for every 100 forms | 2.64 | 2.64 |  |  |
| c | Meter queries: Per query | 14.55 | 14.55 |  |  |


|  |  | Installation |  | Monthly Rental |  |
| :---: | :--- | :--- | :--- | :---: | :---: |
| A1.4.2.9 | Detailed Billing: | Excl GST | GST N/A | Excl GST | Incl GST |
| a | Monthly detailed billing: |  |  |  |  |
| (i) | Residential customers |  |  | 10.00 | 10.00 |
| (ii) | Business customers |  |  | 15.45 | 15.45 |
| (iii) | On magnetic media |  |  | 36.36 | 36.36 |
| b | Surcharge for use of tel. attachments on tel. lines |  |  | 5.23 | 5.23 |




|  |  | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| A1.4.2.18 | Abortive maintenance visit, per occasion: |  |  |  |  |
| a | Note 10 h | 178.77 | 178.77 |  |  |
| A1.4.2.19 | PABX's |  |  |  |  |
| a | Triccy | 454.55 | 454.55 | 85.59 | 94.15 |
| b | Euroset Line 16 | 454.55 | 454.55 | 527.32 | 580.05 |
| c | Hicom 112 Version 2.1 | 636.36 | 636.36 | 143.32 | 157.65 |
| d | Hicom 118 Version 2.1 | 636.36 | 636.36 | 161.73 | 177.90 |
| e | Hicom 150 | 1363.64 | 1363.64 | 359.59 | 395.55 |
| A1.4.2.20 | HF Radio Equipment: |  |  |  |  |
|  | When Company HF radio equipment is used: |  |  |  |  |
| a | Radio base station (per station) | 231.82 | 231.82 | 110.77 | 121.85 |
| $b$ | Mobile radio (per set) | 231.82 | 231.82 | 100.68 | 110.75 |
| c | Portable radio (per set) |  |  | 100.68 | 110.75 |
| d | Rental/month per radio i.r.o. direct HF Radio Links |  |  | 169.09 | 186.00 |
| e | Handling charges for calls to and from Walvis Bay. Radio, per minute | 2.64 | 2.64 |  |  |
|  | Note 10 e |  |  |  |  |
| f | $6 \times 2$ wire converter to provide telephone attachments on rural connections (Magnolia interface) | 123.32 | 123.32 | 67.50 | 74.25 |
| 9 | Telephone service on board of a ship | 231.82 | 231.82 | 47.73 | 52.50 |
| A1.4.2.21 | Directory charges and entries | Charge | Charge |  |  |
|  | Note 10b | (Excl GST) | (incl GST) |  |  |
| a | Private bag or private box number with or without the name of the town, per year | 7.48 | 8.23 |  |  |
| b | Additional entry, per year | 30.78 | 33.86 |  |  |
| c | Additional entry and additional wording | 38.23 | 42.05 |  |  |
| A1.4.2.21.1 | Miscellaneous charges |  |  |  |  |
| a | Collect call |  |  |  |  |
|  | Extra charge Note 2a | 2.45 | 2.70 |  |  |
| b | Conversion of existing service from bi-directional to uni-directional or vice-versa | 64.27 | 70.70 |  |  |




| A1.4.3.5 | Private lines between different exchanges or grouped exchange systems. |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Installation |  | Monthly Rental |
|  |  | Excl GST | GST N/A | Incl GST |
| a | Bothway speech circuits: |  |  |  |
| (i) | 24 hours per day |  |  | N $\$ 6.95$ per month per kilometre or portion thereofminimum charge of $N \$ 52.50$ per month |
| (ii) | Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night) |  |  | N $\$ 0.40$ per month per kilometre or portion thereofminimum charge of $\mathrm{N} \$ 52.50$ per month |
| (iii) | Per hour (day time 06:00 to 18:00) |  |  | $\mathrm{N} \$ 0.20$ per monh per kilometre or portion thereofminimum charge of $\mathrm{N} \$ 52.50$ per month. |
| (iv) | Per hour (night time 18:00 to 06:00) |  |  | N $\$ 0.20 \mathrm{mr} / \mathrm{km}$ or portion thereof- min charge of $\mathrm{N} \$$ 52.50 per month |
| (v) | Wires between the terminal exchange and the customer's premises. (These wires shall be rented permanently.) |  |  | N\$52.50 |
| b | Bothway wire circuit or 4 -wire physical circuit ( 10 kHz or 15 kHz ) for music transmission: |  |  |  |
| (i) | 24 hours per day |  |  | N\$ $12.00 /$ month/km/ portion - min charge of $N \$ 1,210.00$ /mnth |
| (ii) | Per hour for every night of the year ( 1800 to 1600 during the same fixed times every night) |  |  | N\$ 0.65 per hour per month per kilometre or portion thereof |
| (iii) | Per hour (day time 0600 to 1800) |  |  | N $\$ 0.40$ per hour per month per kilometre or portion thereof- minimum charge $\mathrm{N} \$$ 121.00 |
| (iv) | Per hour (night time 18:00 to 06:00) |  |  | N $\$ 0.30$ per hour per month per kilometre or portion thereof- minimum charge $\mathrm{N} \$$ 121.00 |
| (v) | Wires between terminal exchange and the customer's premises (These wires shall be rented permanently) | 231.82 | 231.82 | N\$52.50 |
| c | Wide-band lines for newspaper and facsimile transmissions (rental includes the use of individual speech channel for duration transmission): |  |  |  |


|  |  | Installation |  | Monthly Rental |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Exci GST | GST N/A | Incl GST |
| d | 48 kHz - One way only |  |  |  |
| (i) | 24 hours per day |  |  | N $\$ 3.55$ per month per kilometre or portion thereofminimum charge of N\$524.85 |
| (ii) | Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night) |  |  | N\$ 1.85 per month per kilometre or portion thereofminimum charge of $\mathrm{N} \$ 524.85$ per month |
| (iii) | Per hour (day time 06:00 to 18:00) |  |  | $N \$ 0.75$ per hour per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 234.45 per occasion |
| (iv) | Per hour (night time 18:00 to 06:00 |  |  | $N \$ 0.50$ per hour per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 234.45 per occasion |
| (v) | Wires between terminal exchange and customer's premises. (These wires shall be rented permanently) |  |  | Line rental as prescribed under item A1.4.3.3b |
|  | 240 kHz - one way only (see item 14.3.3 for bothway): |  |  |  |
| (vi) | 24 hours per day |  |  | N\$ 72.40 per month per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 524.85 per month. |
| (vii) | Per hour every night of the year ( 1800 to 0600 during the same fixed times every night) |  |  | N\$ 3.50 per month per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 524.85 per month. |
| (viii) | Per hour (day time 0600 to 1800) |  |  | N\$ 1.15 per hour per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 220.50 per month. |
| (ix) | Per hour (night time 1800 to 0600) |  |  | N $\$ 0.65$ per hour per kilometre or portion thereofminimum charge of $\mathrm{N} \$$ 220.50 per month. |

## A1.5 DOMESTIC CALL CHARGES

## A1.5.1 Telephone call charges from customers connected to automatic exchanges

| a. Unit Charge | N\$ | N\$ |
| :--- | :---: | :---: |
|  | (Excl GST) | GST N/A |
| Unit charge | 0.33 | 0.33 |


| b. Metering Period in Sec |  |  |
| :--- | :---: | :---: |
| For distances up to (km) | Normal time | Cheap time |
| Local | 120 | 240 |
| $<100$ | 38 | 52 |
| $<200$ | 20 | 28 |
| $>200$ | 18 | 25 |
| To a cellphone | 13 | 20 |


|  | N\$ per minute |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| c. National Calls | Normal Time |  |  |  |
| For distances up to (km) | (Exci GST) | GST N/A | (Excl GST) | GST N/A |
| National calls |  |  |  |  |
| Local | 0.17 | 0.17 | 0.08 | 0.08 |
| $<100$ | 0.51 | 0.51 | 0.38 | 0.38 |
| <200 | 1.00 | 1.00 | 0.70 | 0.70 |
| >200 | 1.11 | 1.11 | 0.79 | 0.79 |
| To a celliphone | 1.57 | 1.57 | 0.98 | 0.98 |
| d. Calls from a fixed phone to a cellpone in Namibia |  |  |  |  |
|  | 1.57 |  | 0.98 |  |

A1.5.2 Telephone call charges from payphones connected to automatic exchanges

| a. Unit charge <br> (All call types and distances) | N\$ | N\$ |
| :--- | :---: | :---: |
| Payphone unit charge per metering <br> period | 0.40 | GST N/A |


| b. Metering Period in Seconds |  |  |
| :--- | :---: | :---: |
| For distances up to $(\mathbf{k m})$ | Normal time | Cheap time |
| Local | 120 | 240 |
| $<100$ | 38 | 52 |
| $<200$ | 20 | 28 |
| $>200$ | 18 | 25 |
| To a cellphone | 13 | 20 |



| A1.5.3 Operator controlled calls | Note 2 d |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | From and to customers |  | Payphones |  |
| For distances up to (km) | Normal Rate (i) | Cheap rate (ii) | Normal Rate(iii) | Cheap rate (iv) |
| (a) National | Rate per minute |  | Rate per three minutes |  |
| L.ocal | 0.33 | 0.33 | 0.40 | 0.40 |
| <100 | 0.61 | 0.46 | 1.86 | 1.38 |
| <200 | 1.20 | 0.84 | 3.60 | 2.52 |
| $\bigcirc 200$ | 1.33 | 0.95 | 4.00 | 2.85 |
|  | Normal rate (i) |  | Cheap rate (ii) |  |
|  | (Excl GST) | GST N/A | (Excl GST) | GST N/A |
| (b) To RSA | 2.62 | 2.62 | 1.80 | 1.80 |

## A1.5.4. Toll-free call charges



- A1.5.5 ISDN call charges

| a. Metering Period in Seconds |  |  |
| :--- | :---: | :---: |
| For distances up to $(\mathbf{k m})$ | Normal time | Cheap time |
| Local | 120 | 240 |
| $\leqslant 100$ | 39 | 52 |
| 200 | 20 | 28 |
| $<200$ | 18 | 25 |


| b | N\$ per minute |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| For distances up to (km) | Normal time |  |  | Cheap time |
|  | Excl. GST (N\$) | GST N/A | Excl. GST (N\$) | GST N/A |
| Local | 0.17 | 0.17 | 0.08 | 0.08 |
| $<100$ | 0.51 | 0.51 | 0.38 | 0.38 |
| $<200$ | 1.00 | 1.00 | 0.70 | 0.70 |
| $>200$ | 1.11 | 1.11 | 0.79 | 0.79 |

## A1.5.6 Prepaid card call charges from telephones connected to automatic exchanges

| a | Unit charge | N $\$$ | N |
| :--- | :--- | :---: | :---: |
| (All call types and distances) |  | (Excl GST) | GST N/A |
| Prepaid card unit charge per metering period | 0.40 | 0.40 |  |


|  | N $\$$ per minute |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Normal Time |  | Cheap time |  |
| b | (Excl GST) | GST N/A | (Excl GST) | GST N/A |
| National |  |  |  |  |
| Local | 0.20 | 0.20 | 0.10 | 0.10 |
| <100 | 0.61 | 0.61 | 0.46 | 0.46 |
| $\leq 200$ | 1.2 | 1.20 | 0.84 | 0.84 |
| 200 | 1.33 | 1.33 | 0.95 | 0.95 |
| To a cellphone | 1.85 | 1.85 | 1.20 | 1.20 |

## A1.6 TELEPLUS AND TELEMAIL

| A1.6.1 Teleplus |  | Installation |  | Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Note 10 c | Excl. GST | GST N/A | Excl. GST | Incl. GST |
| a | Hotline | 27.50 | 27.50 | 12.50 | 12.50 |
| b | Call Barring on outgoing calls (Cust contrlled) | 27.50 | 27.50 | 12.50 | 12.50 |
| c | Call Barring on outgoing calls (Fixed) | 27.50 | 27.50 | 12.50 | 12.50 |
| d | Call Barring on incoming calls | 27.50 | 27.50 | 12.50 | 12.50 |
| e | Call Screening list (per 10 listed numbers) | 27.50 | 27.50 | 12.50 | 12.50 |
|  |  | Per unit |  |  |  |
|  | Service | Excl. GST | GST N/A |  |  |
| a | Abbreviated dialing | 0.33 | 0.33 |  |  |
| b | Three party call | 0.33 | 0.33 |  |  |
| c | Call forwarding (Immediate) | 0.33 | 0.33 |  |  |
| d | Call forwarding (No Reply) | 0.33 | 0.33 |  |  |
| e | Call forwarding (On busy) | 0.33 | 0.33 |  |  |
| f | Call waiting | 0.33 | 0.33 |  |  |
| A1.6.2 Telemail |  | Service fees |  |  |  |
|  | Installation | Free |  |  |  |
|  | Rental | Free |  |  |  |
|  | Retrieval cost from own telephone | Free (by dialling 1000) |  |  |  |
|  | Retrieval cost from payphone or any other phone | Free (by dialling 1001) |  |  |  |
|  | Retrieval from cellphones by dialing 0881001 | Normal national celliphone rates |  |  |  |
|  | Retrieval from international destinations by dialing +264 88 | Normal international call charges from country that you are calling from |  |  |  |
|  | When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the telemail service answers. ( When it is a direct dialled call) | You will be charged normal telephone call charges based on the distance at a rate of $N \$ 0.33$ per unit. The minimum charge to such a call will be for one unit irrespective whether the customer has left a message on the mailbox or not. |  |  |  |
|  | When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the telemail service answers. (If you are making a call from an operator controlled exchange to an automatic exchange)) | You will be charged normal telephone call charges based on the distance at a rate per minute. The minimum charge to such a call will be for one minute irrespective whether the customer has left a message on the mailbox or not- All the operators at the manual exchange must therefore ensure that a toll ticket is made out for such a call. |  |  |  |

## A2 TELEMATICS SERVICES

## A2.1 INLAND TELEGRAPH RATES



|  |  | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| A2.1.4 | Telex service, teleprinter equipment transier fee |  |  |  |  |
| $\begin{aligned} & a \\ & b \end{aligned}$ | O/d telex service with or without terminal equipment I/d telex service with or without terminal equipment | $\begin{aligned} & 231.82 \\ & 181.82 \end{aligned}$ | $\begin{aligned} & 231.82 \\ & 181.82 \\ & \hline \end{aligned}$ |  |  |
| A2.1.5 | Private teleprinter circults |  |  |  |  |
| a | Wires (per pair) within the MRA of a tel. exchange or within a telephone exchange area in grouped telephoneexchange systems | 231.82 | 231.82 | 47.73 | 52.50 |
| b <br> (i) <br> (ii) | Wires (per pair) that extend from a point within the MRA of a tel. exchange to a point beyond Within the MRA Beyond the MRA | 231.82 | 231.82 | $\begin{aligned} & 47.73 \\ & 6.82 \\ & \hline \end{aligned}$ | $\begin{gathered} 52.50 \\ 7.50 \end{gathered}$ |
| c | Wires between different telephone exchanges or between different telephone exchange areas in grouped telephone exchange areas in grouped telephone exchange systems: <br> For 50 or 75 baud teleprinters: per pair per kilometre or portion of a kilometre based on the radial distance between the two exchanges (rental for each portion of the line between the terminal exchanges and the customer's premises is calculated in accordance with item A2.1.5 b) |  |  | 6.82 | 7.50 |
| A2.1.6 Telegraph circuits between different exchange systems on a radial distance basis |  |  |  |  |  |
|  |  | Min. Charge |  | Monthly Rental N(\$) |  |
| a | Telegraph circuit 50 baud and 75 baud bothway voice frequency or physical duplex circuit. | Excl. GST | GST N/A | Excl. GST | Incl. GST |
|  |  |  |  |  |  |
| (i) | 24 hours a day (per month per km or portion thereof) | 7.00 | 7.00 | 47.73 | 52.50 |
| (ii) | Every night of the year (rate per month per km or portion thereof for each hour of use per night Note 7d | 0.20 | 0.20 | 47.73 | 52.50 |
| (iii) | Day time (rate per hour per km or portion thereof for each hour of use per night) Note 7e | 0.10 | 0.10 | 47.73 | 52.5 Note 7g |
| (iv) | Night time (rate per hour per km or portion thereof) | 0.08 | 0.08 | 47.73 | 52.5 Note 7 g |
|  | Note 7 f |  |  |  |  |


| A2.2 INLAND DATA SERVICES |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A2.2.1 | Full time data chanrels | Installation |  | Monthly Rental |  |
|  |  | Exc: GST | GST N/A | Excl CST | inci GST |
| a | Circuits for data transmission up to and including 9 $600 \mathrm{~b} / \mathrm{s}$, subject to Note 7h Indoor, wires only, per pair | 181.82 | 181.82 |  |  |
| $\begin{aligned} & b \\ & \text { (i) } \end{aligned}$ | Outdoor, whether terminated on equipment of Telecom Namibia Ltd or not, per terminal point: Normal quality <br> Note 7h | 231.82 | 231.82 | 47.73 | 52.50 |
| c (i) | Rental for outdoor wiring, i.e. lines of which the terminai points are not in the same building, shall be calculated as follows: <br> Lines with terminal points within the minimum-rental area of the exchange or within the same exchange area irrespective of the length of the wires, per pair |  |  | 47.73 | 52.50 |
| d <br> (i) <br> (ii) | Lines that extend from a point within the minimumrental area of an exchange to a point beyond the minimum-rental area: <br> For the portion of the line within the minimum-rental area, irrespective of the length of the wires, per pair For the portion of the line beyond the minimum-rental area, measured along the actual route or the nearest road, which-ever is the shorter, per kilometre portion thereof, per pair |  |  | $\begin{gathered} 47.73 \\ 6.82 \end{gathered}$ | $\begin{gathered} 52.50 \\ 7.50 \end{gathered}$ |
| e (i) | Lines between different exchanges or between different exchange areas in grouped telephone exchange systems: <br> Line rental per kilometre or portion thereof, based on th radial distance between the various trunk-line exchanges/data centres and, where applicable, on the radial distance between the trunk-line exchanges/data centres and the terminal exchanges, per channel/junction line <br> Note 7 j |  |  | 6.32 | 6.95 |
| f | For each portion of the line between the terminal exchanges and the customer's premises, per pair |  |  | 47.73 | 52.50 |
| g | Indoor and outdoor optical fibre, point-to-point, without any TELECOM terminal equipment connected to Note 7 i |  | $\begin{array}{\|c\|} \hline N \$ 4,871.30 \\ \text { per pair of } \\ \text { fibre } \end{array}$ |  | $\mathrm{N} \$ 2.10 / \mathrm{m} / \mathrm{p}$ of fibre/mt |
| A2.2.2 Terminal point equipment, test facility and transfer fee |  |  |  |  |  |
|  |  | Installation |  | Monthly Rental |  |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| $\begin{gathered} \mathbf{a} \\ \text { (i) } \\ \text { (ii) } \\ \hline \end{gathered}$ | Terminal point equipment: <br> Baseband modem (signal shaper) <br> Data modem: 200/300 and 600/1 $200 \mathrm{~b} / \mathrm{s}$ | $\begin{array}{r} 231.82 \\ 231.82 \\ \hline \end{array}$ | $\begin{array}{r} 231.82 \\ 231.82 \\ \hline \end{array}$ | $\begin{aligned} & 111.64 \\ & 111.64 \end{aligned}$ | $\begin{array}{r} 122.80 \\ 122.80 \\ \hline \end{array}$ |
| b | Data modem: $1200 / 2400 \mathrm{~b} / \mathrm{s}$ two-wire, full duplex | 231.82 | 231.82 | 178.18 | 196.00 |
| c | Data modem: $2400 / 4800 \mathrm{~b} / \mathrm{s}$ | 404.95 | 404.95 | 365.82 | 402.40 |
| d | Data modem: $9600 \mathrm{~b} / \mathrm{s}$ | 587.77 | 587.77 | 623.50 | 685.85 |
| e | Differential transformer | 106.32 | 106.32 | 9.41 | 10.35 |
| 1 | Splitting amplifier with mounting case | 106.32 | 106.32 | 75.45 | 83.00 |
| g | Second splitting amplifier | 106.32 | 106.32 | 38.55 | 42.40 |
| h | Modem cabinet |  |  | 107.00 | 117.70 |
| I | Dial-backup facility, per modem | 106.32 | 106.32 | 38.50 | 42.35 |
| 1 | Modem ( $64 \mathrm{~kb} / \mathrm{s}$ ) - Where Digicon is not available | 500.00 | 500.00 | 309.59 | 340.55 |
| (i) | G703-2.048 Mbit/s on Copper <br> HDSL terminating unit, per NTU <br> Note: The tariffs for A2.3.2 (j) \& A2.3.2 (k) are applicabl where Digicon Nodes are not available and is per terminal point. | 2,212.68 | 2,212.68 | 1,617.14 | 1,778.85 |
| A2.2.3 | Transfer Fee | Indoor |  | Outdoor |  |
|  |  | Excl. GST | GST N/A | Excl. GST | GST N/A |
| a | Baseband modem (signal shaper) | 123.32 | 123.32 | 231.82 | 231.82 |
| b | Differential transformer | 123.32 | 123.32 | 111.64 | 111.64 |
| (i) | Outdoor circuits, whether terminated on TELECOM equipment or not, per terminal point, subject to Note 7 h <br> Normal quality | 123.32 | 123.32 | 231.82 | 231.82 |
| d | Miscellaneous rates: |  |  |  |  |
| (i) | Reconnection charge for data service suspended owing to non-payment, per circuit |  | See A1.4.2.3 |  |  |
| A2.2.4 | Part time data channels |  |  |  |  |
|  | The same rate as for those prescribed for full time data channels in item A2.2.1 |  |  |  |  |

## A2.3 TELEPAC

| A2.3.1 Installation and rental |  | Installation |  | Montnly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Exci GST | incl GST |
| a <br> (i) | Terminal point equipment: Modems and other equipment |  | As A2.2.2 a |  | As A2.2.2 a |
| b <br> (i) <br> (ii) | Port charges per node: <br> X. 25 port charges: <br> Single logical channel, up to $9600 \mathrm{~b} / \mathrm{s}$ Per additional logical channel | 231.82 | 231.82 | $\begin{gathered} 484.59 \\ 1.91 \\ \hline \end{gathered}$ | $\begin{gathered} 533.05 \\ 2.10 \\ \hline \end{gathered}$ |
| $\begin{gathered} c \\ c \\ (i) \end{gathered}$ | Single logical channel, $48 \mathrm{~kb} / \mathrm{s}$ Per additional logical channel | 231.82 | 231.82 | $\begin{gathered} 781.55 \\ 2.18 \end{gathered}$ | $\begin{gathered} 859.70 \\ 2.40 \end{gathered}$ |
| d | Surcharge for permanent virtual circuit, per terminal |  |  | 16.18 | 17.80 |
| e | Surcharge per analogue modem at the node if provided at the customer's request while either a baseband modem or network terminating unit would suffice |  |  | 254.55 | 280.00 |
| f | X. 25 port re-configuration. | 73.86 | 73.86 |  |  |
| g | Triple-X port charge | 161.05 | 161.05 | 377.50 | 415.25 |
| h <br> (i) <br> (ii) <br> (iii) <br> (iv) | Network useriD: (NUI) for Easy Access: <br> Registration per NUI (N.A. to existing Beltel users) <br> User charge per NUI <br> Barring of access at time of registration <br> Bar. and unbar. of access after registration/occasion | $\begin{aligned} & 29.68 \\ & 19.95 \end{aligned}$ | $\begin{aligned} & 29.68 \\ & 19.95 \end{aligned}$ | 31.14 | 34.25 |
| A2.3.2 | National Call charges: |  |  |  |  |
| a $b$ c d | Packet-count charge per kilo segment during business hours (Monday-Friday: 06:00-18:00; Saturday: $06: 00.13: 00)$ <br> Normal priority <br> Call duration per hour <br> Connect time/hour for triple-X dial-up service: <br> Dial-out <br> Call attempt charge | $\begin{aligned} & 0.35 \\ & 0.11 \\ & 8.25 \\ & 0.05 \end{aligned}$ |  |  |  |

## A2.4 DIGICON



| $c$ | DIGICON | Installation |  | Monthly Rental |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: |
|  | Excl GST |  |  |  |  |  | GST NIA | Excl GST | Incl GST |
|  | Multiplexer on <br> customer's premises |  |  |  |  |  |  |  |  |
|  | Per unused port |  |  | 82.73 | 91.00 |  |  |  |  |
|  | Per used port |  |  |  |  |  |  |  |  |
| d | LIne charges: |  |  |  |  |  |  |  |  |
|  | Network access via <br> local leads | 231.82 | 231.82 | 47.73 | 52.50 |  |  |  |  |
|  | (A minimum of two <br> leads are required per <br> NTU) |  |  |  |  |  |  |  |  |



|  | Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Speed | 201-400 km |  |  |  | $>400 \mathrm{~km}$ |  |  |  |
|  | kb/s | Fixed Excl GST | Fixed Incl GST | Per km Excl GST | Per km Incl GST | Fixed Excl GST | Fixed Incl GST | Per km Excl GST | Per km Incl GST |
|  | 64 | 991.41 | 1,090.55 | 2.77 | 3.05 | 1,537.68 | 1,691.45 | 1.36 | 1.50 |
|  | 128 | 1,580.00 | 1,738.00 | 4.77 | 5.25 | 2,735.14 | 3,008.65 | 2.36 | 2.60 |
|  | 192 | 2,527.95 | 2,780.75 | 6.64 | 7.30 | 3,860.82 | 4,246.90 | 3.27 | 3.60 |
|  | 256 | 3,269.00 | 3,595.90 | 8.64 | 9.50 | 4,978.50 | 5,476.35 | 4.27 | 4.70 |
|  | 320 | 3,991.45 | 4,390.60 | 10.45 | 11.50 | 6,068.00 | 6,674.80 | 5.18 | 5.70 |
|  | 384 | 4,696.64 | 5,166.30 | 12.18 | 13.40 | 7,130.86 | 7,843.95 | 6.09 | 6.70 |
|  | 448 | 5,384.55 | 5,923.00 | 13.91 | 15.30 | 8,167.82 | 8,984.60 | 6.95 | 7.65 |
|  | 512 | 6,055.82 | 6,661.40 | 15.59 | 17.15 | 9,179.45 | 10,097.40 | 7.68 | 8.45 |
|  | 576 | 6,642.91 | 7,307.20 | 17.23 | 18.95 | 10,062.14 | 11,068.35 | 8.64 | 9.50 |
|  | 640 | 7,094.68 | 7,804.15 | 18.27 | 20.10 | 10,745.14 | 11,819.65 | 9.18 | 10.10 |
|  | 704 | 7,617.41 | 8,379.15 | 19.55 | 21.50 | 11,530.18 | 12,683.20 | 9.82 | 10.80 |
|  | 768 | 8,223.68 | 9,046.05 | 21.18 | 23.30 | 12,443.73 | 13,688.10 | 10.55 | 11.60 |
|  | 832 | 8,694.95 | 9,564.45 | 22.23 | 24.45 | 13,153.18 | 14,468.50 | 11.09 | 12.20 |
|  | 896 | 9,184.09 | 10,102.50 | 23.55 | 25.90 | 14,816.00 | 16,297.60 | 11.82 | 13.00 |
|  | 960 | 9,798.64 | 10,778.50 | 25.14 | 27.65 | 14,816.00 | 16,297.60 | 12.50 | 13.75 |
| 5 | 1024 | 10,330.00 | 11,363.00 | 26.36 | 29.00 | 15,609.59 | 17,170.55 | 13.27 | 14.60 |
|  | 1088 | 10,819.77 | 11,901.75 | 27.68 | 30.45 | 16,354.41 | 17,989.85 | 13.91 | 15.30 |
|  | 1152 | 11,351.45 | 12,486.60 | 26.36 | 29.00 | 17,155.50 | 18,871.05 | 14.55 | 16.00 |
|  | 1216 | 11,899.27 | 13,089.20 | 30.36 | 33.40 | 17,981.18 | 19,779.30 | 15.18 | 16.70 |
|  | 1280 | 12,408.00 | 13,648.80 | 31.77 | 34.95 | 18,757.91 | 20,633.70 | 15.91 | 17.50 |
|  | 1344 | 12,947.09 | 14,241.80 | 33.09 | 36.40 | 19,560.00 | 21,516.00 | 16.55 | 18.20 |
|  | 1408 | 13,520.55 | 14,872.60 | 34.59 | 38.05 | 20,425.45 | 22,468.00 | 17.23 | 18.95 |
|  | 1472 | 14,009.86 | 15,410.85 | 35.77 | 39.35 | 21,163.64 | 23,280.00 | 17.86 | 19.65 |
|  | 1536 | 14,568.09 | 16,024.90 | 37.27 | 41.00 | 22,003.09 | 24,203.40 | 18.64 | 20.50 |
|  | 1600 | 15,075.45 | 16,583.00 | 38.50 | 42.35 | 22,766.73 | 25,043.40 | 19.27 | 21.20 |
|  | 1664 | 15,662.18 | 17,228.40 | 40.00 | 44.00 | 23,650.95 | 26,016.05 | 20.00 | 22.00 |
|  | 1728 | 16,249.14 | 17,874.05 | 41.55 | 45.70 | 24,536.18 | 26,989.80 | 20.86 | 22.95 |
|  | 1792 | 16,837.27 | 18,521.00 | 43.00 | 47.30 | 25,421.45 | 27,963.60 | 21.45 | 23.60 |
|  | 1856 | 17,422.73 | 19,165.00 | 44.50 | 48.95 | 26,306.05 | 28,936.65 | 22.23 | 24.45 |
|  | 1920 | 18,009.73 | 19,810.70 | 45.95 | 50.55 | 27,190.59 | 29,909,65 | 22.86 | 25.15 |
|  | 1984 | 18,009.73 | 19,810.70 | 45.95 | 50.55 | 27,190.59 | 29,909.65 | 22.86 | 25.15 |
|  | 2048 | 18,009.73 | 19,810.70 | 45.95 | 50.55 | 27,190.59 | 29,909.65 | 22.86 | 25.15 |


|  |  |  | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Excl GST | GST N/A | Excl GST | Incl GST |
|  | 2.048 Mbit/s on backbone |  |  |  |  |  |
|  | Network terminating equipment, per NTU |  | 1,977.41 | 1,977.41 | 713.55 | 784.90 |
|  | Network acces via dedicated fibre |  | $3385.23 / \mathrm{km}$ | 3385.23/km | $\begin{array}{r} 0.55 / \text { pair } \\ \text { meter } \end{array}$ | $\begin{aligned} & 0.60 / \mathrm{pair} \\ & \text { meter } \end{aligned}$ |
| A2.4.3 | Port charges |  |  |  |  |  |
|  | Monthly rental per terminal point equipped ( $n=n$ umber of 2Mbits) |  |  |  |  |  |
|  | $n=$ number of ports | Speed (kbit/s) |  |  |  |  |
|  | - 1 | 2048 |  |  | 871.68 | 958.85 |
|  | 2 | 2048 |  |  | 1,624.55 | 1,787.00 |
|  | 4 | 2048 |  |  | 2,992.45 | 3,291.70 |
|  | 8 | 2048 |  |  | 3,990.32 | 4,389.35 |
|  | 16 | 2048 |  |  | 4,983.91 | 5,482.30 |
|  | 21 | 2048 |  |  | 5,607.41 | 6,168.15 |
|  | 36 | 2048 |  |  | 12,467.18 | 13,713.90 |


| A2.4.4 | Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA and dedicated systems. |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 0-5 | 0 km |  |  | 51-200 | km |  |
|  | $\mathrm{n}=$ number of $2 \mathrm{Mblt/s}$ |  | Monthly | $y$ rental |  |  | Monthly | $y$ rental |  |
|  | n | Fixed Excl GST | $\begin{aligned} & \text { Fixed } \\ & \text { Incl GST } \end{aligned}$ | $\begin{aligned} & \text { Per km } \\ & \text { Excl GST } \end{aligned}$ | $\begin{aligned} & \text { Per Km } \\ & \text { incl GST } \end{aligned}$ | Fixed <br> Excl GST | $\begin{aligned} & \text { Fixed } \\ & \text { Incl GST } \end{aligned}$ | Per km Excl GST | Per km incl GST |
|  | 1 | 1,434.73 | 1,578.20 | 207.68 | 228.45 | 6,694.73 | 7,364.20 | 102.50 | 112.75 |
|  | 2 | 2,582.09 | 2,840.30 | 373.82 | 411.20 | 12,047.55 | 13,252.30 | 184.45 | 202.90 |
|  | 4 | 5,019.95 | 5,521.95 | 726.95 | 799.65 | 23,431.41 | 25,774.55 | 358.68 | 394.55 |
|  | 8 | 8,605.18 | 9,465.70 | 1,246.23 | 1,370.85 | 40,168.09 | 44,184.90 | 614.95 | 676.45 |
|  | 16 | 15,776.73 | 17,354.40 | 2,284.64 | 2,513.10 | 73,688.18 | 81,057.00 | 1,121.82 | 1,234.00 |
|  | 21 | 18,645,09 | 20,509.60 | 2,697.27 | 2,967.00 | 87,030.86 | 95,733.95 | 1,332.27 | 1,465.50 |
|  | 63 | 35,855.50 | 39,441.05 | 5,192.27 | 5,711.50 | 167,368.77 | 184,105.65 | 2,562.00 | 2,818.20 |


|  |  | 201-400 km |  |  |  | $<400 \mathrm{~km}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | n | Fixed Excl GST | Fixed inct GST | Per km Excl GST | Per km Incl GST | Fixed <br> Excl GST | Fixed Incl GST | Per km Excl GST | Per km Incl GST |
|  | 1 | 18,009.73 | 19,810.70 | 45.95 | 50.55 | 27,190.59 | 29,909.65 | 22.86 | 25.15 |
|  | 2 | 32,417.27 | 35,659.00 | 81.73 | 89.90 | 48,943.14 | 53,837.45 | 41.32 | 45.45 |
|  | 4 | 63,033.68 | 69,337.05 | 160.73 | 176.80 | 95,167.14 | 104,683.85 | 80.32 | 88.35 |
|  | 8 | 108,059.00 | 118,864.90 | 275.41 | 302.95 | 163,144.91 | 179,459.40 | 137.68 | 151.45 |
|  | 16 | 197,924.14 | 217,716.55 | 504.91 | 555.40 | 299,096.82 | 329,006.50 | 252.73 | 278.00 |
|  | 21 | 234,125.18 | 257,537.70 | 596.73 | 656.40 | 353,478.05 | 388,825.85 | 298.41 | $328.2{ }^{-1}$ |
|  | 63 | 450,240.09 | 495,264.10 | 1,147.36 | 1,262.10 | 679,765.50 | 747,742.05 | 573.82 | 631.2 d |


| able $A$ | The following distance table apply in Windhoek |
| :---: | :---: |

A The following distance table apply in Windhoek

|  | Windhoek | Industria | Klein-Whk | Olympia | Pionierspark |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Windhoek | - | 8 | 4 | 7 | 6 |  |
| Industria |  |  | 12 | 14 | 14 |  |
| Klein-Windhoek |  |  |  | 12 | 10 | 10 |
| Olympia |  |  |  | 7 | 7 |  |
| Pionierspark |  |  |  |  |  |  |

## A2.5 DIRECT INWARD DIALING

| A.2.5.1 Installation and rental |  | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| a (i) | Analogue <br> 1-8 circuits (per circuit) | 231.82 | 231.82 | 101.82 | 112.00 |
| $\bar{b}$ <br> (i) | Digital <br> 9 and more circuits (per $2 \mathrm{Mb} / \mathrm{s}$ or part thereof Note 12a, Note 12b | 2,272.73 | 2,272.73 | 1,636.36 | 1,800.00 |


| A2.6 CENTREX | Installation |  | Monthly Rental |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| A2.6.1 | Installation and rental | Excl GST | GST N/A | Excl GST | Incl GST |
| a | Centrex line, per exchange connection | 231.82 | 231.82 | 47.73 | 52.50 |
| b | Centrex extension line, per extension | 231.82 | 231.82 | 47.73 | 52.50 |
| c | Centrex MAC | 231.82 | 231.82 | 1059.55 | 1165.50 |
|  |  |  |  |  |  |
| A2.6.2 | Call Charges |  |  |  |  |
|  |  |  |  |  |  |

## A2.7 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

| A2.7.1 | Basic Rate Access (BRA) | Installation |  | Monthly Rental |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Excl GST | GST N/A | Excl GST | Incl GST |
| a | Main service plus MSN Note 11a | 272.73 | 272.73 | 95.45 | 105.00 |
| b | Per additional MSN | 127.27 | 127.27 | 19.09 | 21.00 |
| c | Transfer of BRA | 272.73 | 272.73 | 95.45 | 105.00 |
| A2.7.1.1 | Supplementary services: <br> (Not part of basic package) |  |  |  |  |
| a | Indoor wiring for S-bus | 181.82 | 127.27 | 13.27 | 14.60 |
| b | Convert from analogue phone to BRA ISDN service | 127.27 | 127.27 | 95.45 | 105.00 |
| c | Convert from BRA ISDN service to analogue phone. | 127.27 | 127.27 | 47.73 | 52.50 |
| A2.7.2 | Primary rate interface service (30B+D) |  |  |  |  |
|  |  |  |  |  |  |
| a | Main service | 2,272.73 | 2,272.73 | 1,909.09 | 2,100.00 |
| A2.7.2.1 | Supplementary services: |  |  |  |  |
| a | Transfer ISDN PRA | 2,272.73 | 2,272.73 | 1,909.09 | 2,100.00 |
| b | Conversion from analogue DID/DOD to ISDN PRA | 2,272.73 | 2,272.73 | 1,910.00 | 2,101.00 |

## B: INTERNATIONAL TELECOMMUNICATIONS RATES

## B1.1 INTERNATIONAL DESTINATIONS

| B1.1.1.1 | Direct calls to: Note 2 f | Rate per min ( $\mathrm{N} \$$ ) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| a |  | Normal rate |  | Cheap rate |  |
|  |  | Excl. GST | GST N/A | Excl. GST | GST N/A |
|  | Germany | 6.70 | 6.70 | 6.70 | 6.70 |
|  | Netherlands | 7.50 | 7.50 | 7.50 | 7.50 |
|  | Sweden | 8.50 | 8.50 | 8.50 | 8.50 |
|  | Switzerland | 8.50 | 8.50 | 8.50 | 8.50 |
|  | U.K. | 8.60 | 8.60 | 8.60 | 8.60 |
|  | U.S.A. | 8.60 | 8.60 | 8.60 | 8.60 |
|  | Rest of the world | 9.70 | 9.70 | 9.70 | 9.70 |
| b | Direct calls to: | Rate per min ( N \$) |  |  |  |
|  |  | Normal rate |  | Cheap rate |  |
|  |  | Excl. GST | GST N/A | Excl. GST | GST N/A |
|  | Botswana | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Zambia | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Zimbabwe | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Lesotho | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Malawi | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Mozambique | 2.32 | 2.32 | 1.64 | 1.64 |
|  | Swaziland | 2.32 | 2.32 | 1.64 | 1.64 |
| B1.1.1.2 | Operator controlled calls to: |  |  |  |  |
|  |  | Min. chg $\mathrm{N} \$ / 3 \mathrm{~min}$ |  | Rate per minute |  |
| a | All overseas countries (except Germany, UK and N -Ireland) <br> Germany <br> UK and N-Ireland | Excl. GST | GST N/A | Excl. GST | GST N/A |
|  |  | $\begin{aligned} & 34.95 \\ & 24.00 \\ & 30.90 \end{aligned}$ | $\begin{aligned} & 34.95 \\ & 24.00 \\ & 30.90 \\ & \hline \end{aligned}$ | $\begin{gathered} 11.65 \\ 8.00 \\ 10.30 \end{gathered}$ | $\begin{gathered} 11.65 \\ 8.00 \\ 10.30 \end{gathered}$ |
|  | Operator controlled calis to: Note 2 g | Normal rate |  | Off peak rate |  |
|  |  | N\$/3 min - from customers phone |  |  |  |
| $b$ |  | Excl. GST | GST N/A | Excl. GST | GST N/A |
|  | Botswana | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Lesotho | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Malawi | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Mozambique | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Swaziland | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Zambia | 8.35 | 8.35 | 6.00 | 6.00 |
|  | Zimbabwe | 8.35 | 8.35 | 6.00 | 6.00 |
| B1.1.1.3 | Collect calls Note 2 e |  |  |  |  |




| B1.1.2 | Telex rates (continued) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Country | Rate/word |  | Minimum charge for three minutes |  |
|  |  | N\$ | NS | N\$ | N\$ |
|  |  | Excl GST | GST N/A | Excl GST | GST N/A |
|  | MARTINIQUE | 10.77 | 11.85 | 32.32 | 35.55 |
|  | MAURITIUS | 12.32 | 13.55 | 36.95 | 40.65 |
|  | MEXICO | 13.27 | 14.60 | 37.83 | 41.61 |
|  | MOLDOVA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | MONACO (FR) | 7.45 | 8.20 | 22.36 | 24.60 |
|  | MONSERRAT | 14.64 | 16.10 | 43.91 | 48.30 |
|  | MOROCCO | 13.27 | 14.60 | 39.82 | 43.80 |
|  | MYANMAR | 14.64 | 16.10 | 43.91 | 48.30 |
|  | NAURU | 8.68 | 9.55 | 26.05 | 28.65 |
|  | NEPAL | 10.77 | 11.85 | 32.32 | 35.55 |
|  | NETHERLANDS | 9.82 | 10.80 | 29.45 | 32.40 |
|  | NETHERLANDS ANTILLES | 13.27 | 14.60 | 39.82 | 43.80 |
|  | NEW CALEDONIA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | NEW ZEALAND | 10.77 | 11.85 | 32.32 | 35.55 |
|  | NICARAGUA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | NIGER | 10.77 | 11.85 | 32.32 | 35.55 |
|  | NIGERIA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | NORWAY | 8.68 | 9.55 | 26.05 | 28.65 |
|  | OMAN | 13.27 | 14.60 | 39.82 | 43.80 |
|  | PAKISTAN | 10.77 | 11.85 | 32.32 | 35.55 |
|  | PANAMA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | PAPUA-NEW GUINEA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | PARAGUAY | 13.27 | 14.60 | 39.82 | 43.80 |
|  | PERU | 13.27 | 14.60 | 39.82 | 43.80 |
|  | PHILIPPINES | 13.27 | 14.60 | 39.82 | 43.80 |
|  | POLAND | 10.77 | 11.85 | 32.32 | 35.55 |
|  | PORTUGAL | 8.68 | 9.55 | 26.05 | 28.65 |
|  | PUERTO RICO | 13.27 | 14.60 | 39.82 | 43.80 |
|  | QATAR | 13.27 | 14.60 | 39.82 | 43.80 |
|  | RAS AL-KHAIMAH (U.A.E.) | 13.27 | 14.60 | 39.82 | 43.80 |
|  | REUNION | 10.77 | 11.85 | 32.32 | 35.55 |
|  | ROUMANIA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | RUSSIAN FED | 10.77 | 11.85 | 32.32 | 35.55 |
|  | RWANDA | 7.45 | 8.20 | 22.36 | 24.60 |
|  | RYUKYU ISLANDS | 7.45 | 8.20 | 22.36 | 24.60 |
|  | ST HELENA | 8.68 | 9.55 | 26.05 | 28.65 |
|  | ST KITTS/NVIS | 14.64 | 16.10 | 43.91 | 48.30 |
|  | ST LUCIA | 14.64 | 16.10 | 43.91 | 48.30 |
|  | ST PIERRE \& MIGUELON | 10.77 | 11.85 | 32.32 | 35.55 |
|  | ST VINCENT | 14.64 | 16.10 | 43.91 | 48.30 |
|  | SAO TOME \& PRINCIPE | 10.77 | 11.85 | 32.32 | 35.55 |
|  | SAUDI ARABIA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SENEGAL | 10.77 | 11.85 | 32.32 | 35.55 |
|  | SEYCHELLES | 12.27 | 13.50 | 36.82 | 40.50 |
|  | SHARJAH (U.A.E) | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SIERRA LEONE | 14.64 | 16.10 | 43.91 | 48.30 |
|  | SINGAPORE | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SLOVAK REPUBLIC | 10.77 | 11.85 | 32.32 | 35.55 |
|  | SLOVENIA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | SOLOMON ISLANDS | 14.64 | 16.10 | 43.91 | 48.30 |
|  | SOMALI | 10.77 | 11.85 | 32.32 | 35.55 |
|  | SOUTH AFRICA | 1.50 | 1.65 | 32.32 | 35.55 |
|  | SPAIN | 10.77 | 11.85 | 39.82 | 43.80 |
|  | SRI LANKA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SUDAN | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SURINAME | 13.27 | 14.60 | 39.82 | 43.80 |
|  | SWEDEN | 9.82 | 10.80 | 29.45 | 32.40 |
|  | SWITZERLAND | 11.45 | 12.60 | 34.36 | 37.80 |
|  | SYRIAN ARAB REP | 13.27 | 14.60 | 39.82 | 43.80 |
|  | TAIWAN | 12.27 | 13.50 | 36.82 | 40.50 |
|  | TANZANIA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | THAILAND | 13.27 | 14.60 | 39.82 | 43.80 |


| B1.1.2 | Telex rates (continued) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Country | Rate/word |  | Minimum charge for three minutes |  |
|  |  | N\$ | N\$ | N\$ | N\$ |
|  |  | Excl GST | GST N/A | Excl GST | GST N/A |
|  | TOGOLESE REP | 13.27 | 14.60 | 39.82 | 43.80 |
|  | TONGA | 14.64 | 16.10 | 43.91 | 48.30 |
|  | TRINIDAD \& TOBAGO | 13.27 | 14.60 | 39.82 | 43.80 |
|  | TUNISIA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | TURKEY | 10.77 | 11.85 | 32.32 | 35.55 |
|  | TURKS \& CAICOS | 14.64 | 16.10 | 43.91 | 48.30 |
|  | UGANDA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | UMM EL QAIWAIN (U.A. E.) | 13.27 | 14.60 | 39.82 | 43.80 |
|  | UNITED ARAB EMRS | 13.27 | 14.60 | 39.82 | 43.80 |
|  | UNITED KINGDOM | 7.18 | 7.90 | 21.55 | 23.70 |
|  | URUGUAY | 13.27 | 14.60 | 39.82 | 43.80 |
|  | USA | 10.77 | 11.85 | 32.32 | 35.55 |
|  | VANUATU | 14.64 | 16.10 | 43.91 | 48.30 |
|  | VATICAN CITY | 10.77 | 11.85 | 32.32 | 35.55 |
|  | VENEZUELA | 13.27 | 14.60 | 39.82 | 43.80 |
|  | VIETNAM | 14.64 | 16.10 | 43.91 | 48.30 |
|  | VIRGIN ISL USA | 12.61 | 13.87 | 37.83 | 41.61 |
|  | WESTERN SOMOA | 14.64 | 16.10 | 43.91 | 48.30 |
|  | YEMEN ARAB REP | 13.27 | 14.60 | 39.82 | 43.80 |
|  | YEMEN P DEM REP | 14.64 | 16.10 | 43.91 | 48.30 |
|  | YOGOSLAVIA | 10.77 | 11.85 | 32.32 | 35.55 |


| B1.1.2 | Telex rates via INMARSAT | 37.23 | 40.95 |
| :--- | :--- | :---: | :---: |
|  | Rate per unit | Excl. GST | GST N/A |
|  | Botswana | 0.33 | 0.33 |
|  | Lesotho | 0.33 | 0.33 |
|  | Mozambique | 0.33 | 0.33 |
|  | South Africa | 0.33 | 0.33 |
|  | Swaziland | 0.33 | 0.33 |
|  | Malawi | 0.33 | 0.33 |
|  | ZZambia | 0.33 | 0.33 |
|  | ¿Zimbabwe | 0.33 | 0.33 |

Units are metered automatically in time units of 12 seconds
*Units are metered automatically in time units of 6 seconds

| B1.1.3 | Radiotelex and Radiotelegrams |  |
| :---: | :---: | :---: |
|  | RADIOTELEX |  |
|  | DESTINATION | Rate per minute Incl. GST |
| a | Radiotelex calls to ship stations <br> Manually switched radiotelex calls via Namibian coast stations Manually switched radiotelex calls via South African coast stations Radiotelex calls dialled via Namibian Coast stations (Automatic service when available) | $\begin{aligned} & 11.00 \\ & 20.50 \\ & \text { N } \$ 0.33 \text { per radio unit of } 1.5 \text { secs., } \\ & \text { N } \$ 0.30 \text { per landline unit of } 1 \text { minute. } \end{aligned}$ |
| b | Radiotelex calls from Namibian ship stations: Coast station charge | N\$ 9.00/min via Namibian coast stations |
|  | Landline charges | $\mathrm{N} \$ 1.40 / \mathrm{min}$ to Namibia N\$2.85/min to South Africa N $\$ 4.25 / \mathrm{min}$ SADC countries N\$ $13.00 / \mathrm{min}$ to all other countries |
| c | Radiotelex calls from foreign ship stations: |  |
|  | Manually switched calls: Coast station charges | N\$9.00/min via Namibia coast stations |
|  | Landline charges | N $\$ 1.40 / \mathrm{min}$ to Namibia $\mathrm{N} \$ 2.85 / \mathrm{min}$ to South Africa N $\$ 4.25 / \mathrm{min}$ to other SADC countries $\mathrm{N} \$ 13.00 / \mathrm{min}$ to all other countries |
| d | Radiotelegram rates: |  |
|  | To ships via Namibian coast stations To ships via foreign coast stations | N\$ 1.40 per word $\mathrm{N} \$ 2.85$ plus telegram rates to the country in which the coast station is situated. |
| e | From foreign ships via Namibia coast stations | See ITU list of coast stations |
| f | To ships via INMARSAT (NB: Minimum charge of 7 words is applicable to all Radiotelegrams) | $\mathrm{N} \$ 1.40$ per word plus the cost of a telex call via INMARSAT |
| g <br> (I) <br> (ii) | From Namibian ship stations: Coast station charges <br> Landline charges | N\$1.40 per word via Namibian coast stations <br> N $\$ 0.42$ per word to SADC countries |
| h | International ship-shore charges |  |
| (I) | From foreign ship stations: Coast station charges | 1.40GFCS per word |
| (ii) | Landline charges | 0.33GFCS / word to Namibia 0.42GFCS/ word to other SADC 1.30GFCS/ word elsewhere |
| j | Handling fee | 5.15 GFCS per Radiotelegram |

## B2 : RADIOTELEPHONE CALLS FROM NAMIBIA AND FOREIGN CUSTOMERS:

B2.1 RADIOTELEPHONE CALLS FROM NAMIBIA SHIP STATIONS AND AIRCRAFT

|  | Description of Service | RATE PER MINUTE |  |
| :---: | :--- | :--- | :--- |
| B2.1.1 | Radiotelephone calls from <br> Namibia ship stations and <br> aircraft: | Excl. GST | GST N/A |
| a | Manually switched calls via |  | N\$3.45 plus landline <br> charges - See Table A |
| (I) | a VHF | N\$3.45 plus landline <br> charges - See Table A |  |
| (ii) | b MF | N\$5.70 plus landline <br> charges - See Table A | N\$5.70 plus landline <br> charges - See Table A |
| b HF | Direct dialled calls from Namibia <br> ship stations and aircraft via <br> Autolink. | N\$7.55 plus landline <br> charges - See Table A | See Table A - Landline <br> charges |
| (I) | a VHF | See Table A - Landline <br> charges |  |
| (ii) | b MF landline |  |  |

Table A Landline Charges:Landline units for radiotelephone calls toffrom Namibia radiotelephone customers.

|  | Distance (km) | Direct dialled calls Metering period in sec |  | Operator controlled calls |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Rates ( $\mathrm{N} \$$ ) |  |  |  |
|  |  | Peak | Off-peak | Normal Rate |  | Off-peak |  |
|  |  |  |  | Exc. GST | GST N/A | Excl. GST | GST N/A |
| c | Local | 120 | 240 | 0.33 | 0.33 | 0.33 | 0.33 |
|  | 20-100 | 39 | 52 | 0.61 | 0.61 | 0.46 | 0.46 |
|  | 100-200 | 20 | 28 | 1.20 | 1.20 | 0.84 | 0.84 |
|  | $200+$ | 18 | 25 | 1.33 | 1.33 | 0.95 | 0.95 |
| d | South Africa | 9 | 13 | 2.62 | 2.62 | 1.80 | 1.80 |
| e | Other SADC countries in Southern Africa | 8 | 12 | 2.78 | 2.78 | 1.95 | 1.95 |
| f | Germany | 2.95 | 2.95 | 8.04 | 8.04 | 8.04 | 8.04 |
|  | Netherlands, | 2.64 | 2.64 | 9.00 | 9.00 | 9.00 | 9.00 |
|  | Sweden, \& Switzerland | 2.33 | 2.33 | 10.20 | 10.20 | 10.20 | 10.20 |
|  | UK, USA | 2.30 | 2.30 | 10.32 | 10.32 | 10.32 | 10.32 |
|  | All other countries | 2.04 | 2.04 | 11.64 | 11.64 | 11.64 | 11.64 |

Note 2 h

| g | Radiotelephone calls from telephone and radiotelephone | RATE PER MINUTE (N\$) |  |
| :---: | :---: | :---: | :---: |
|  |  | Exci GST | GST N/A |
|  | Manually switched calls via |  |  |
| (1) | a VHF Maritime service | N\$3.45 per minute plus landline charges <br> Table A) | N $\$ 3.45$ per minute plus landline charges (See Table A) |
| (ii) | b MF Maritime service | N\$5.70 per minute plus landline charges <br> (See <br> Table A) | N $\$ 5.70$ per minute plus landline charges |
| (iii) | c HF Maritime service | $N \$ 7.55$ per minute plus landline charges <br> (See <br> Table A) | N\$7.55 per minute plus landline charges Table A) |
| (iv) | d HF NNRT service | $N \$ 3.45$ per minute plus <br> landline charges <br> (See <br> Table A) | N $\$ 3.45$ per minute plus landline charges <br> (See <br> Table A) |


| h | Radiotelephone calls from Foreign shlp stations and aircraft: | Rate per minute |  |
| :---: | :---: | :---: | :---: |
|  | Manually switched calls via |  |  |
| (I) | a VHF | 2.70 GFCS plus landline charge (See Table B) | 2.70 GFCS plus landline charge (See Table B) |
| (ii) | b MF | 4.05GFCS plus landline charges (See Table B) | 4.05GFCS plus landline charges (See Table B) |
| (iii) | c HF | 5.35GFCS plus landline charges (See Table B) | 5.35GFCS plus landline charges (See Table B) |
| 1 | Direct dialled calls from Foreign ship stations and aircraft via Autolink. |  |  |
| (I) | a VHF | 0.33GFCS per radio unit of 6 seconds+landline chargeTable B | 0.33GFCS per radio unit of 6 seconds+landline chargeTable B |
| (ii) | b MF | 0.33GFCS per radio unit of 4 seconds+landline chargeTable B | 0.33GFCS per radio unit of 4 seconds+landline chargeTable B |
| (iii) | c HF | 0.33GFCS per radio unit of 3 seconds+landiline chargeTable B | 0.33GFCS per radio unit of 3 seconds+landline chargeTable B |

Table B Landline charges: Landline units for radiotelephone calls from foreign radlotelephone customers

|  | Distance (km) | Direct dialled |  | Operator controlled |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Rate per minute ( N \$) |  |  |  |
|  |  | Peak hr's | Off peak | Peak hrs |  | Off peak hrs |  |
|  |  |  |  | Excl. GST | GST N/A | Excl. GST | GST N/A |
| j | Local | 120 | 240 | 0.33 | 0.33 | 0.33 | 0.33 |
|  | 20-100 | 39 | 52 | 0.61 | 0.61 | 0.46 | 0.46 |
|  | 100-200 | 20 | 28 | 1.20 | 1.20 | 0.84 | 0.84 |
|  | $200+$ | 18 | 25 | 1.33 | 1.33 | 0.95 | 0.95 |
|  |  |  |  |  |  |  |  |
| k | South Africa | 9 | 13 | 2.62 | 2.62 | 1.80 | 1.80 |
|  |  |  |  |  |  |  |  |
| 1 | Other SADC countries in Southern Africa | 8 | 12 | 2.78 | 2.78 | 1.97 | 1.97 |
|  |  |  |  |  |  |  |  |
| m | Germany | 2.95 | 2.95 | 8.04 | 8.04 | 8.04 | 8.04 |
|  | Netherlands, | 2.64 | 2.64 | 9.00 | 9.00 | 9.00 | 9.00 |
|  | Sweden, \& Switzerland | 2.33 | 2.33 | 10.20 | 10.20 | 10.20 | 10.20 |
|  | UK, USA | 2.3 | 2.3 | 10.32 | 10.32 | 10.32 | 10.32 |
|  | All other countries | 2.04 | 2.04 | 11.64 | 11.64 | 11.64 | 11.64 |


| B2.1.2 | Calls via the INMARSAT system | Rate per minute (N\$) |  |
| :---: | :---: | :---: | :---: |
|  |  | Excl. GST | GST N/A |
|  | Direct dialled calls |  |  |
| a | Inmarsat A | 39.00 | 39.00 |
| b | Inmarsat B | 24.00 | 24.00 |
| c | Inmarsat C | 21.00 | 21.00 |
| d | Inmarsat M | 24.00 | 24.00 |
| e | Inmarsat Mm | 18.00 | 18.00 |
|  | Operator controlled Calls |  |  |
| $f$ | Inmarsat A | 40.50 | 40.50 |
| g | Inmarsat B | 25.50 | 25.50 |
| h | Inmarsat C | 24.00 | 24.00 |
| 1 | Inmarsat M | 25.50 | 25.50 |
| j | Inmarsat mM | 19.50 | 19.50 |


\left.| B2.1.3 | GMPCS RATES | Rate per minute (N\$) |  |
| :---: | :--- | :---: | :---: |
|  | Excl. GST |  |  |$\right]$ GST N/A


| b | CALLS via the ICO system: | Rate per minute (N\$) |  |
| :---: | :--- | :---: | :---: |
| (i) | Direct dialled calls | 24.00 | 24.00 |
| (ii) | Operator Controlled calls | 27.00 | 27.00 |

B3: MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS PROVDED OVER SATELLTTE AND OPTIC FIBRE

| B3.1 | MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS VIA SATELLITE AND OPTIC FIBRE Note 7a |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Bandwidth | Neiahbours Optic fibre |  | Continental via Satellite |  | Inter continental |  |
|  |  | $\begin{gathered} \text { NS } \\ \text { (Excl GST) } \end{gathered}$ | NS (Incl GST) | $\begin{gathered} \text { NS } \\ \text { (ExcI GST) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { N\$ } \\ \text { (Incl GST) } \\ \hline \end{gathered}$ | $\begin{gathered} \text { NS } \\ \text { (Excl GST) } \end{gathered}$ | $\begin{gathered} \text { NS } \\ (\mathrm{Incl} \text { GST }) \end{gathered}$ |
|  | Telephone circuit for facsimile telegraph transmission only, with equip being provided \& maintain by lesse. |  |  | 5,363.50 | 5,899.85 | 11,918.95 | 13,110.85 |
|  | Telephone circuit for voice Standardised telephone circuit <br> Note 7b |  |  | $\begin{aligned} & 6,758.18 \\ & 6,758.18 \end{aligned}$ | $\begin{aligned} & 7,434.00 \\ & 7,434.00 \end{aligned}$ | $14,898.68$ $14,898.68$ | $\begin{aligned} & \hline 16,388.55 \\ & 16,388.55 \end{aligned}$ |
|  | Data Circuit: Analogue: $56 \mathrm{~kb} / \mathrm{s}$ |  |  | 20,113.73 | 22,125.10 | 44,699.27 | 49,169.20 |
|  | Digital: <br> Fixed bit rate: <br> 9 600b/s <br> High speed (kb/s): |  |  | 4,453.64 | 4,899.00 | 14,315.45 | 15,747.00 |
| 1 | 64 | 3,818.18 | 4,200.00 | 13,255.05 | 14,580.55 | 25,184.95 | 27,703.45 |
| 2 | 128 | 5,768.59 | 6,345.45 | 23,859.55 | 26,245.50 | 45,332.32 | 49,865,55 |
| 3 | 192 | 7,571.32 | 8,328.45 | 33,137.64 | 36,451,40 | 62,563.91 | 68,820.30 |
| 4 | 256 | 9,453.55 | 10,398.90 | 38,704,82 | 42,575.30 | 73,539.09 | 80,893.00 |
| 5 | 320 | 11,537.18 | 12,690.90 | 41,090.68 | 45,199.75 | 77,939.82 | 85,733.80 |
| 6 | 384 | 13,339.91 | 14,673.90 | 49,043,73 | 53,948.10 | 93,315.64 | 102,647,20 |
| 7 | 448 | $15,280.27$ | 16,808.30 | 56,996.82 | 62,696.50 | 109,144.55 | 120,059.00 |
| 8 | 512 | 17,305.45 | 19,036.00 | 62,961.55 | 69,257.70 | 119,825.82 | 131,808.40 |
| 9 | 576 | 19,108.50 | 21,019.35 | 66,275,36 | 72,902,90 | 125,923,09 | 138,515.40 |
| 10 | 640 | 21,271.77 | 23,398.95 | 72,902.86 | 80,193.15 | 138,382.91 | 152,221.20 |
| 11 | 704 | 22,745.73 | 25,020.30 | 79,530,55 | 87,483.60 | 151,107.77 | 166,218.55 |
| 12 | 768 | 24,887.18 | 27,375.90 | 86,157.91 | 94,773.70 | 163,302.00 | 179,632.20 |
| 13 | 832 | 26,718.91 | 29,390.80 | 88,119.68 | 96,931.65 | 169,559.36 | 186,515.30 |
| 14 | 896 | 28,843.00 | 31,727.30 | 89,471.68 | 98,418,85 | 169,982.95 | 186,981.25 |
| 15 | 960 | 30,666.91 | 33,733.60 | 90,797.23 | 99,876.95 | 172,527.95 | 189,780.75 |
| 16 | 1024 | 32,490.82 | 35,739.90 | 92,785.49 | 102,064.04 | 176,027.27 | 193,630.00 |
| 17 | 1088 | 34,622.23 | 38,084.45 | 99,413.00 | 109,354.30 | 188,884.73 | 207,773.20 |
| 18 | 1152 | 36,446.09 | 40,090.70 | 106,040.55 | 116,644.60 | 201,477.00 | 221,624.70 |
| 19 | 1216 | 38,259,41 | 42,085.35 | 112,668.09 | 123,934.90 | 214,069.36 | 235,476.30 |
| 20 | 1280 | 40,401.45 | 44,441.60 | 120,621.09 | 132,683.20 | 227,987.14 | 250,785.85 |
| 21 | 1344 | 42,225.32 | 46,447.85 | 122,609.41 | 134,870.35 | 232,228.77 | 255,451.65 |
| 22 | 1408 | 44367.36 | 48,804.10 | 124,597.68 | 137,057.45 | 236,735.45 | 260,409.00 |
| 23 | 1472 | 46,180.64 | 50,798.70 | 126,585.91 | 139,244.50 | 240,447.55 | 264,492.30 |
| 24 | 1536 | $48,004.55$ | 52,805.00 | 128,574.18 | 141,431.60 | 243,893.23 | 268,282.55 |
| 25 | 1600 | 49,754.27 | 54,729.70 | 130,032. 27 | 143,035.50 | 247,074.45 | 271,781.90 |
| 26 | 1664 | 51,556.91 | 56,712.60 | 131,490.27 | 144,639.30 | 249,831.50 | 274,814.65 |
| 27 | 1728 | 53,720.14 | 59,092.15 | 132,948.36 | 146,243.20 | 252,588.59 | 277,847.45 |
| 28 | 1792 | 55,522.82 | 61,075.10 | 134,406.36 | 147,847.00 | 255,404.23 | 280,944.65 |
| 29 | 1856 | 57,314.91 | 63,046.40 | 135,864.45 | 149,450.90 | 258,632.36 | 284,495.60 |
| 30 | 1920 | 57,675.45 | 63,443.00 | 137,322.45 | 151,054.70 | 260,859.73 | 286,945.70 |
| 31. | 1984 | 58,322.27 | 64,154.50 | 139,178.18 | 153,096.00 | 264,040.95 | 290,445.05 |
| 32 | 2048 | 58,322.27 | 64,154.50 | 139,178.18 | 153,096.00 | 264,040.95 | 290,445.05 |
|  | Telegraph circuit with modulation rate exceeding 50 baud: <br> 75 baud and 100 baud |  |  | $2,587.39$ | 2,846.13 | 5,675.68 | 6,243.25 |
|  | Note 7c |  |  |  |  |  |  |
|  | Note 7d |  |  |  |  |  |  |

## FART C: EXPLANATORY NOTES

## nOTE 1 RENTALS AND INSTALLATIGNS OF NORMAL VOICE LINES:

## NOTE 1 a: Reduced installation charge and rental fo: pensioners:

In respect of the one main telephone service for residential purposes for the recipient of a social pension as defined in the Social Pensions Act, 1973 (Act 37 of 1973) as well as other pensioners whose total monthly income is not more than the maximum pension of the afore-mentioned social pensioners: Provided that such a person renders proof to the satisfaction of the Company regarding this status as a pensioner and that he is the head of the household at the address where the telephone service is to be provided to him or that he requirss the telephone service for his own use in a home or similar institution

## NOTE 1 b: Free rental and installation/indoor transfer and 100 metered call units rebate monthly

(i) in respect of one main telephone service for residential purposes for:
a company (Telecom) employee
a company pensioner over the age of 55 and the widow of such a pensioner
the widow of a Company official who shared in or qualified for the concession of a semi-official telephone service or who would have qualified for it in terms of current instructions if such concession did not exist during his term of service; and

Provided that such widows shall furnish satisfactory proof to the Managing Director that they have not remarried and provided further that the concession shall lapse as soon as they remarry

## NOTE 1 c: Free transfer fee: Indoor extensions:

Reduced transfer fee i.r.o. one main telephone service for the recipient of a social or other pension and subject to the conditions prescibed in 1 (a).

NOTE 1 d : Rental of exchange connections that extend beyond the MRA:
The rental prescribed in this item is payable over and above the rental for the portion of the line within the Mra of the exchange.
NOTE 1 e: If an extension is transferred at the same time as the switchboard, only the transfer fee qouted in A1.1.1 a (i) or A1.1.1 a (ii) is payable I.r.o. such extension and the cost in item A1.1.1 e falls away

## NOTE 2 CALLS:

NOTE 2 a: Extra charge payable by the customer to whose telephone the call was made.A48
NOTE 2 b : The prescribed charge (A1.5.1 a and A1.5.2 a) plus the charge for a personal call (A1.4.2.12 c ) are payable in respect of each individual connection. The call charges are assessed from the exchange where the conference switchboard exists and is payable in addition to the connection fee prescribed in A1.4.2.15 a.

NOTE 2 c : The connection fee mentioned in A1.4.2.15 a is payable when a booked conference call is cancelled within two hours before its commencement.

NOTE 2 d : (i)Metering periods in seconds applies from 07h00 to 19 h 00 weekdays, Monday to Friday
(ii) Applies from $19 h 00$ to 07 h 00 weekdays and $19 h 00$ on Friday to $07 h 00$ on Monday.
(iii) The period is caiculated from the moment the connection is established and a minimum call period of one minute applies: call charges for all national operator connected calls are to be calculated pro rata per minute from commencement.
(iv) A1.5.3 a/b (i) and (iii) applies from 06 h 00 to 24 h 00 daily.
(v) A1.5.3 a/b (ii) and (iv) applies from 00 h 00 to 06 h 00 daily.
(vi) Calls are timed by the operators at a rate of one unit.

NOTE 2 e: An additional charge as for one minute conversation is payable by the customer to whose teiephone the call was made.

NOTE 2 f: Calis dialled direct from customers telephone are registered at every unit at the rates per second shown in B1.1.1.1. Each unit costs N\$ 0.33 .

NOTE 2 g : (i)Normal rate ( $07 \mathrm{~h} 00-19 \mathrm{hOO}$ ) Monday to Friday is registered at one unit every 8 seconds. Each unit costs $\mathrm{N} \$ 0.33$. A71
(ii) Cheap rate ( 19 h 00 - 07h00 Monday to Friday and Friday 19 h 00 to Monday 07h00).

NOTE 2 h Each landline unit equals $N \$ 0.33$.
Autolink: Rate I: 07 h 00 to 19 h 00 on weekdays
Autolink: Rate II: 19 h 00 to 07 h 00 on weekdays and 19 h 00 Friday to 07 h 00 Monday

## NOTE 3 RENTAL AREA:

The minimum-rental area is the built-up area within an exchange area.
NOTE 3 a: The distance for service beyond the minimum-rental area is measured according to the radial distance from the exchange.

NOTE 3 b: Distance for a portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair. The total rental consists of the fixed rental for the portion within the MRA plus the per pair kilometre charge beyond the MRA.

## NOTE 4 PROGRAMMING CHARGES:

NOTE 4 a: First reprogramming of a new system within 14 days from the date of installation: no charge.

## NOTE 5 INSTRUMENT REPLACEMENTS:

NOTE 5 a: In cases where an Erica manual telephone is required as replacement of any other manual telephone, the exchange takes place at the customer's premises and the tariff as prescribed by item A1.4.2.2 a(i) is applicable.

NOTE 5 b : With the exception of the existing exchange connection for which no installation charge is levied, such replacement shall be regarded as the provision of a new service and the full installation charge shall be payable, also i.r.o. existing as well as new extensions in the new system.

NOTE 5 c :A91 For the purpose of the change mentioned in item A1.4.2.2 no installation charge shall be levied for existing exchange connections when customer's equipment is replaced.

NOTE 5 d : Replacement of an existing switchboard by a smaller or larger switchboard, per equipped position (junction lines and extension lines) on new switchboard

## NOTE 6 AUXILIARY EQUIPMENT

NOTE 6 a: Subscriber private meter for use by a customer at an automatic exchange with variable time interval metering.
NOTE 6 b: Charges as prescribed for items A1.4.1 c and A1.4.1 d are both payable when a Subscriber Private Meter (SP) is provided.

## NOTE 7 LEASED CIRCUITS AND DATA SERVICES

NOTE 7 a: The following types of circuits can generally be provided to countries that offer similar services
NOTE 7 b: Standardised telephone circuit to provide telecommunication channels for the sole use of the lessee, the equipment for the division of the telephone channel being provided, installed and maintained by the lessee.

NOTE 7 c: Continental circuits are circuits that are provided to countries that are regarded as part of the Africa region by the International Telecommunication Union. In addition to all countries in Africa these also include Ascension, Cape Verde, Comores, Madagascar, Mauritius, Reunion(French Department of) St. Helena, Sao Tome and Principe and Seychelles.

NOTE 7d: $18 \mathrm{h00}$ to 06 h 00 during the same period every night
NOTE 7e: 06h00 to 18h00
NOTE 7f: 18 h 00 to 06 h 00
NOTE 7g: For every occasion the circuit is used.
NOTE 7h: In case more than 100 pairs of wires or terminal points are installed or transferred simultaneously on the same premises, the installation or transfer fee to be recovered from the customer is based on the cost to undertake the work, provided such repayable cost is not less than the prescribed amount for 100 pairs of wires or where applicable, 100 terminal points. In the latter cases the prescribed cost as for a maximum of 100 pairs of wires or 100 terminal points that is applicable.

NOTE 7 I: If the portion of the line mentioned in A2.2.1 f ( i ) extends beyond the MRA, the rental for the excess distance is calculated as prescribed under A2.2.1 e (i).

NOTE 7 j : If the line is shared, $70 \%$ rounded off to the nearest cent, of the total line rental calculated according to the charge prescribed in item A2.2.1 e (i), is payable by each customer.

## NOTE 8 TRANSFERS

NOTE 8a: If an extension is transferred indoors at the same time as the switchboard, only the transfer fee qouted in item A1.4.2.2 $b$ is payable in respect of such extension and the cost in item A1.4.2.2 c falls away.

NOTE 8 b : All other cases except that quoted in item A1.4.1g (iii) are regarded as the suspension of an existing service and the provision of a new service at the applicable installation charge and adjustment of rental, where necessary.

## NOTE 9 EXTENSIONS

NOTE 9 a: Indoor, per extension i.e. an extension line with terminal points in the same building or stand (not exceeding 50 metres)

NOTE 9 b : Wiring only on which a licensed digital telephone is terminated
NOTE 9 c: if any portion of the line extends beyond the minimum rental area, the rental for the excess distance is calculated as prescribed under A1.4.3c (ii).

NOTE 9 d : In respect of each exchange line or extension line that is terminated on the first unit, the revelant prescribed installation charge and monthly rental apply.

NOTE 9 e: When existing services such as exchange lines and extension lines that have to be terminated on distributors have to be transferred indoors at the same time, only the transfer fees prescribed in A1.1.1 apply. The installation charge prescribed at A1.4.3.4 b (Note 9d) is not payable i.r.o. such transfers.

## NOTE 10 SERVICE CHARGES AND MISCELLANEOUS ITEMS

NOTE 10 a: In the event of the replacement of an existing PMBX, PABX, DPS or HTS by a new PABXIBTS where the extensions remains unchanged and in the same positions, only the prescribed transfer fees ( $\mathrm{N} \$ 6.86$ ) for pairs of wires serving extensions are payable irrespective of a third wire being involved or not. If the BTS control unit or new PABX is not installed in the same position as the existing switchboard the prescribed indoor transfer fee (N\$ 181.82) i.r.o. existing junction lines (PBX lines) must additionally be raised. Where the customer keeps his existing extension cabling, but requires the telephone instrument concerned to be replaced simultaneously he must be debited with the charge prescribed $\mathrm{N} \$ 22.14$.

NOTE 10 b : Name address and telephone or telex number, as well as business description with a maximum of three words, once in every issue, except cases quoted in items A1.4.2.21 a and A1.4.2.21 b (See Telecommunication Regulation H.7(2).

NOTE 10 c : A connection fee of $\mathrm{N} \$ 27.50$ is payable on the application of these services.
NOTE 10 d : The charge mentioned in A 1.4 .2 .10 b is payable over and above the charges mentioned in A 1.4 .2 .10 a .
NOTE 10 e: The rental charges for the first year plus the installation charges as qouted in items $\mathrm{A} 1.4 .2 .20 \mathrm{a}, \mathrm{A} 1.4 .2 .20 \mathrm{~b}$ and A1.4.2.20 c are payable in advance upon application.

NOTE 10 f: The installation charges under A1-4.2.17 c and A1.4.2.17 e fall away if provided simultaneously with an extension instrument.

NOTE 10 g : Indoor transfer per extension from another system or within the same system (terminal or standard telephone)

- NOTE 10 h : Customers will be called upon to defray the cost incurred i.r.o of an abortive maintenance visit due to privately owned telecommunications equipment.


## NOTE 11 ISDN SERVICES

NOTE 11 a: More than 3 numbers, maximum 8.

NOTE 12 Direct Inward Dialing(DID) SERVICES
NOTE 12a: All new DID services will be provided is indicated in A2.5.1.
NOTE 12b: The charges in A2.5.1are payable in addition to the normal exchange connection rental

## NOTE 13 CENTREX SERVICES

NOTE 13a: Local-Extension to Extension is free within a centrex group

