



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

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WINDHOEK - 15 October 2009

No. 4356

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General Notice

TELECOM NAMIBIA

No. 243

2009

AMENDMENT TO TARIFFS FOR TELECOMMUNICATION SERVICES

The Board of Directors and Management of Telecom Namibia Limited has under section 22(1) and (2) of the Post and Telecommunications Act, of 1992 (Act No. 19 of 1992) approved the amendment of tariffs for telecommunication services with effect from 1 October 2009, as set out in the schedule.

F.J.P NDOROMA
MANAGING DIRECTOR

Windhoek, 23 September 2009

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PART A: INLAND TELEPHONE RATES					
A1: TELEPHONY SERVICE					
A1.1 INSTALLATION AND RENTAL					
A1.1.1 Automatic exchanges		Installation		Indoor transfer	
		Excl. VAT	Incl. VAT	Exc. VAT	Incl. VAT
a	Within the MRA:				
(i)	Business & Residential service (exchange connection)	255.00	293.25	181.82	209.09
b	Extra charge, where applicable, as prescribed under item A1.1.5				
c	Reduced installation/ Transfer charge : Note 1 a & Note 1 c Pensioners (Per exchange connection)	74.05	85.16	69.68	80.13
d	Free rental, installation/indoor transfer and monthly rebate Note 1b				
e	For each pair of wires serving an extension connected to a switchboard, where the position of the extension remains unchanged. Note 1e			6.86	7.89
A1.1.2 Party Line Services					
a	Per connection				
(i)	Automatic (Magnolia)/Non-automatic	255.00	293.25		
b	Exclusive party line:				
(i)	Automatic/Non-automatic: Per station	255.00	293.25		
c	Reduced installation charge <i>For the recipient of a social or other pension as defined under Note 1a</i>				
(i)	Automatic/Non-automatic	74.05	85.16		
d	<i>Free rental and installation/indoor transfer</i> Telecom Namibia Note 1b				
	MONTHLY RENTAL:				
A1.1.3 Automatic Exchanges		Ordinary		Pensioners (Note 1a)	
a	Within the MRA:				
(i)	Residential service (exchange connection)	56.60	65.09	56.60	65.09
(ii)	Business service (exchange connection)	62.90	72.34		
A1.1.4 Party line services					
a	Per exchange connection				
(i)	Automatic (Magnolia)	63.30	72.80	63.30	72.80
(ii)	Non-automatic	53.95	62.04	53.95	62.04
b	Exclusive party line:				
(i)	Automatic: Per Station	67.15	77.22	63.30	72.80
(ii)	Non-automatic: Per Station	57.70	66.36	53.95	62.04
A1.1.5 Exchange connections extending beyond the MRA					
	Extra distance of the portion of the line beyond the MRA, measured along the actual route or nearest road, whichever is the shorter, per km or portion thereof, per pair Note 1d	6.82	7.84		

A.1.2 RURAL SERVICES					
A1.2.1 Installation and transfer		Installation		Indoor transfer	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Within the MRA:				
(i)	Business & Residential, per exchange connection	255.00	293.25	181.82	209.09
b	Beyond the MRA:				
(i)	Business & Residential, per exchange connection	255.00	293.25	255.00	293.25
c	<i>For the recipient of a social or other pension as defined under Note 1a</i>				
(i)	Within the MRA:	74.05	85.16	255.00	293.25
(ii)	Beyond the MRA:	74.05	85.16	255.00	293.25
A1.2.1.1 Rural Radio Telephone Links:					
a	Single channel link with/without repeater	595.59	684.93	595.59	684.93
b	Single channel link with/without repeater + Telex working	595.59	684.93	595.59	684.93
c	Two channel link with/without repeater	595.59	684.93	595.59	684.93
d	Two channel link with/without repeater + Telex working	595.59	684.93	595.59	684.93
A1.2.2 Monthly rental		Ordinary		Pensioners (Note 1a)	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Within the MRA: Note 3				
(i)	Residential, per exchange connection	56.60	65.09	56.60	65.09
(ii)	Business, per exchange connection	62.90	72.34		
b	Beyond the MRA: Note 3				
(i)	Business & Residential, per exchange connection	83.90	96.49	83.90	96.49
A1.2.2.1 Rural Radio Telephone Links:					
a	Single channel link without repeater	1,086.95	1,250.00	1,086.95	1,250.00
b	Single channel link with repeater	1,810.09	2,081.60	1,810.09	2,081.60
c	Single channel link without repeater + Telex working	1,495.14	1,719.41	1,495.14	1,719.41
d	Single channel link with repeater + Telex working	2,170.64	2,496.23	2,170.64	2,496.23
e	Two channel link without repeater	1,357.27	1,560.86	1,357.27	1,560.86
f	Two channel link with repeater	2,083.64	2,396.18	2,083.64	2,396.18
g	Two channel link without repeater + Telex working	1,720.00	1,978.00	1,720.00	1,978.00
h	Two channel link with repeater + Telex working	2,523.77	2,902.34	2,523.77	2,902.34
A.1.3 VSAT (Very Small Aperture Terminal)					
A1.3.1 Installation and Monthly Rental		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Conversion from Analogue to VSAT	127.27	146.36		
b	VSAT Leased Lines (FARAWAY)				
(i)	VSAT 64Kb's			9,174.79	10,551.01
(ii)	VSAT 128Kb's			18,349.57	21,102.01
(iii)	VSAT 196Kb's			23,781.05	27,348.21
(iv)	VSAT 256Kb's			36,699.15	42,204.02
(v)	VSAT 512Kb's			54,021.15	62,124.32
(vi)	VSAT 1024Kb's			103,344.80	118,846.52
(vii)	VSAT 2048Kb's			197,294.61	226,888.80
c	Faraway IP			1,200.00	1,380.00

A1.3.2 DialAway IP VSAT Services					
		Installation/Activation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	DialAw@y VSAT (Equipment + One Line)	1900.00	2,185.00	361.47	415.69
b	DialAw@y VSAT (Additional Line)	255.00	293.25	83.90	96.49
c	DialAw@y Always on Internet	27.50	31.63	575.10	661.37

A1.4 TOLL FREE SERVICES			
A1.4.1 Installation and transfers		Installation	
		Excl. VAT	Incl. VAT
a	Basic service (single destination service)	474.64	545.84
b	Provisions of additional destinations-		
(i)	Per additional main destination	100.00	115.00
(ii)	Per additional alternative destination	100.00	115.00
c	Golden Number	2272.72	2,613.63
d	Bronze Number	203.64	234.19
e	Barring facilities (per occasion)		
(i)	To bar access i.r.o. calls originating in own multi-exch area	100.00	115.00
(ii)	To bar certain primary areas	100.00	115.00
f	Time changes		
(i)	For time change to destination per occasion	57.59	66.23
(ii)	Change of service group (plus the cost for any additional destinations)	474.64	545.84
(iii)	Change to a destination (plus the cost for any additional destinations)	57.59	66.23
(iv)	Reconnection charge for a service suspended for non-payment	A1.5.1.2	
g	Premuim Rate Service	474.64	545.84
A1.4.2 Monthly rental		Toll-free	
		Excl. VAT	Incl. VAT
a	Basic service (single destination service)	105.00	120.75
b	Provisions of additional destinations-		
(i)	Per additional main destination	105.00	120.75
(ii)	Per additional alternative destination	105.00	120.75
c	Barring facilities (per occasion)		
(i)	To bar access i.r.o. calls originating in own multi-exch area	47.73	54.89
(ii)	To bar certain primary areas	-	-
d	Time changes		
(i)	For time change to destination per occasion	-	-
(ii)	Change of service group (plus the cost for any additional destinations)	-	-
(iii)	Change to a destination (plus the cost for any additional destinations)	-	-
e	Premuim Rate Service	105.00	120.75

A1.5 SERVICE CHARGES					
		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
A1.5.1.1 After Hours Service Charges					
a	Maintenance: After Hours Call-Out Service within MRA	232.79	267.71		
b	Maintenance: After Hours Call-Out Service outside MRA	393.47	452.49		
c	Professional fee i.r.o. appl for new service as well as alterations on PABX systems	181.82	209.09		

A1.5.1.2 Reconnection charge					
	Service suspended due to non-payment (Only applicable if reconnection within 90 days after due date)				
a	Office hours	63.64	73.19		
b	After hours	181.82	209.09		
c	Service suspended at distribution point	231.82	266.59		
d	Reconnection Fee: Abusive Calls	63.64	73.19		
A1.5.1.3 Reminder fee					
a	Reminder Fee-Letter	4.95	5.69		
b	Reminder Fee-Telephone	3.35	3.85		
c	Letter after suspension	12.25	14.09		
d	Letter prior to discontinuance	12.25	14.09		
e	Letter after discontinuance	12.25	14.09		
A1.5.1.4 Hunting and Barring facilities					
a	Hunting facilities	30.25	34.79		
b	Barring facilities	30.25	34.79		
A1.5.1.5 Copying fee:					
a	Telephone accounts, photo copy, per page	2.64	3.04		
A1.5.1.6 Search fee:					
a	Trunk call tickets disputed, per ticket	2.64	3.04		
b	Phonograms, for every 100 forms	2.64	3.04		
c	Meter queries: Per query	14.55	16.73		
		Installation		Monthly Rental	
A1.5.1.7 Detailed Billing		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Monthly detailed billing:				
(i)	Residential customers			10.00	11.50
(ii)	Business customers			15.45	17.77
(iii)	On magnetic media			36.36	41.81
(iv)	Detailed Billing older than 3 months	488.95	562.29		
b	Surcharge for use of tel. attachments on tel. lines			5.23	6.01
A1.5.1.8 Diversion of calls:					
a	Diversion, per 24 hours or portion thereof	3.68	4.23		
b	Connection fee per occasion	14.05	16.16		
A1.5.1.9 Change at the request of the customer:					
a	Change of telephone number	66.45	76.42		
b	Change of the name and/or title of the customer or the transfer of an existing service to another customer:				
	Fee payable per individual case (main record) at a specific address, irrespective of the number of services involved, where:-				
(i)	Change of client Note 5 c	30.25	34.79		
(ii)	A service is taken over by another customer without division of the current account, with the exception of the cases mentioned in A1.5.1.9 b (i).	66.45	76.42		
(iii)	A change of name and/or title of customer excluding those mentioned in item A1.5.1.9 d takes place	30.25	34.79		

c	All other cases where division of the current account or change of number is involved i.r.o.-				
(i)	First main service	116.35	133.80		
(ii)	Every additional main service	44.25	50.89		
d	Existing service is transferred to the name of a customer who qualifies for free rental	None			
		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
A1.5.1.10 Enquiries in connection with the cost and/or duration of trunk calls:					
a	Per enquiry in connection with the cost and/or duration of a completed manually switched trunk call	2.64	3.04		
b	Fixed-time trunk call, extra charge	2.64	3.04		
c	Personal-service call, extra charge	2.64	3.04		
A1.5.1.11 Telephone conference call					
a	Fee/occasion for the tot. no. of connect established	31.14	35.81		
b	Local and trunk call charges: Note 2b				
c	Note 2c				
		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
A1.5.1.12 Abortive maintenance visit, per occasion:					
	Note 5 d	196.65	226.15		
A1.5.1.13 HF Radio Equipment:					
	When Company HF radio equipment is used:				
a	Radio base station (per station)	255.00	293.25	110.77	127.39
b	Mobile radio (per set)	255.00	293.25	100.68	115.78
c	Portable radio (per set)			100.68	115.78
d	Rental/month per radio i.r.o. direct HF Radio Links			169.09	194.45
e	Handling charges for calls to and from Walvis Bay Radio, per minute	2.64	3.04		
f	6x2 wire converter to provide telephone attachments on rural connections (Magnolia interface)	123.32	141.82	67.50	77.63
g (i)	Telephone service on board of a ship (Residential)	255.00	255.00	56.60	65.09
(ii)	Telephone service on board of a ship (Business)	255.00	293.25	62.90	72.34
A1.5.1.14 Directory charges and entries		Charge	Charge		
		(Excl. VAT)	(Incl. VAT)		
a	Private bag or private box number with or without the name of the town, per year	8.23	9.46		
b	Additional entry, per year	33.86	38.94		
c	Additional entry and postal address	42.05	48.36		
d	Additional cellphone light type entry	8.23	9.46		

A1.5.1.15 Miscellaneous charges				
a	Collect call extra charge Note 2a	2.70	3.11	
b	Conversion of existing service from bi-directional to uni-directional or vice-versa	64.27	73.91	

A1.6 DOMESTIC CALL CHARGES**NOTE 2 f****A1.6.1 Call charges for telephones connected to automatic exchanges****a. INTERNET Call charges using 0700 numbers**

	Minimum charge per call	
	N\$(Excl. VAT)	N\$ (Incl. VAT)
Internet	0.32	0.37

Internet Call charges	N\$ per minute		N\$ per second	
	Rate/Min Vat Excl.	Rate/Min Vat Incl.	Rate/Sec Vat Excl.	Rate/Sec Vat Incl.
Peak Time	0.32	0.37	0.00533	0.00617
Off-Peak Time	0.16	0.18	0.00267	0.00300
Off-off Peak Time	0.12	0.14	0.00200	0.00233

b. Normal Fixed Call charges (Also applicable to Toll-free & ISDN)

	Minimum charge per call	
	N\$(Excl. VAT)	N\$ (Incl. VAT)
Local	0.40	0.46
National	0.85	0.98
Switch	0.85	0.98

Local & National Calls charges

	N\$ per minute				N\$ Per Second			
Destination	Peak time		Off-Peak time		Peak Time		Off-Peak Time	
	Excl VAT	Incl. VAT	Excl VAT	Incl. VAT	Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
Local	0.40	0.46	0.20	0.23	0.00667	0.00767	0.00333	0.00383
National	0.85	0.98	0.60	0.69	0.01417	0.01633	0.01000	0.01150
Switch	0.85	0.98	0.60	0.69	0.01417	0.01633	0.01000	0.01150
To a cellphone	1.49	1.71	1.49	1.71	0.02483	0.02850	0.02483	0.02850

A1.6.2 VSAT call charges (note 2 g)**From a Fixed Phone**

Destination	Minimum charge per call	
	N\$(VAT Excl.)	N\$ (VAT Incl.)
VSAT Within Area Code	0.40	0.46
VSAT Outside Area Code	0.85	0.98
Switch	0.85	0.98

	N\$ Per Minute				N\$ Per Second			
	Peak time		Off-Peak time		Peak time		Off-Peak time	
	Vat Excl.	Vat Incl.	Vat Excl.	Vat Incl.	Vat Excl.	Vat Incl.	Vat Excl.	Vat Incl.
Within Area code	0.99	1.14	0.60	0.69	0.01650	0.01900	0.01000	0.01150
Outside Area code	1.05	1.21	0.75	0.86	0.01750	0.02017	0.01250	0.01433
Switch	1.05	1.21	0.75	0.86	0.01750	0.02017	0.01250	0.01433

VSAT Internet charges**Minimum charge per call = N\$0.32 (Vat Excl.)**

	N\$ Per Minute		N\$ per second	
	Vat Excl.	Vat Incl.	Vat Excl.	Vat Incl.
Peak Time	0.83	0.95	0.01383	0.01583
Off-Peak Time	0.50	0.58	0.00833	0.00967
Off-off peak time	0.36	0.41	0.00600	0.00683

From a VSAT Payphone (VAT Inclusive)**Unit cost per metering Period N\$0.50**

	Metering Period in Seconds		N\$ Per Minute	
	Peak time	Off-Peak time	Peak time	Off-Peak time
Within Area code	22	37	1.35	0.82
Outside Area code	21	29	1.42	1.04
Switch	21	29	1.42	1.04

A1.6.3 Operator controlled Note 2 d

	From and to customers		From and to customers	
	N\$ per minute Vat excl.	N\$ per minute Vat incl.	N\$ per minute Vat excl.	N\$ per minute Vat incl.
Destination	Peak Time		Off-Peak Time	
Local	0.40	0.46	0.20	0.23
National	1.02	1.17	0.72	0.83
Switch	1.02	1.17	0.72	0.83

Collect Calls Note 2 e

A1.6.4 Telephone call charges from Prepaid services (Vat Inclusive).

	Minimum charge per call
Local	0.55
National	0.85
Switch	0.85

	N\$ per minute		N\$ per second	
Destination	Peak time	Off-Peak time	Peak time	Off-Peak time
Local	0.55	0.28	0.00917	0.00467
National	1.05	0.75	0.01750	0.01250
To a cellphone	1.49	1.49	0.02483	0.02483
Switch	1.40	0.90	0.02333	0.01500

INTERNET Call charges using 0700 numbers

	Minimum charge per call
	N\$
Internet	0.55

Internet Call charges	N\$ per minute	N\$ per second
	Rate/Min	Rate/Sec
Peak Time	0.55	0.00917
Off-Peak Time	0.28	0.00467
Off-off Peak Time	0.19	0.00317

A1.6.5 Telephone call charges from Payphones (Vat Inclusive)

Unit charge	(All call types and distances)
	Unit Charge
Per metering period	0.50

	Metering Period in Seconds		N\$ per minute	
Destination	Peak time	Off-Peak time	Peak time	Off-Peak time
Local	55	107	0.55	0.28
National	29	40	1.05	0.75
To a cellphone	20	20	1.49	1.49
Switch	21	33	1.40	0.90

A1.6.6 CallMaker call charges (All VAT Inclusive)

Destination	Minimum charge per call (N\$)
Local	0.55
National	0.85
Switch	0.85

	N\$ per minute		N\$ per second	
Destination	Peak time	Off-Peak time	Peak time	Off-Peak time
Local	0.65	0.33	0.01083	0.00550
National	1.25	0.85	0.02083	0.01417
Fixed to Cell	1.49	1.49	0.02483	0.02483
Switch	1.40	0.90	0.02333	0.01500

CallMaker Internet call charges: Minimum charge per call = N\$0.55

	N\$ Per Minute	N\$ Per Second
Peak Time	0.52	0.00867
Off-Peak Time	0.26	0.00433
Off-off peak time	0.19	0.00317

A1.6.7 Switch Tariffs note 10 a**For International Call charges, refer to B1.1**

Service Fees	SWITCH	
A1.6.7.1	ExcL. VAT	Incl. VAT
Activation Fee	185.00	212.75
Contract renewal	Free	-
Migration Fee (Call plan) Downgrading only	40.00	46.00
Migration fee (PP-PoP)	185.00	212.75
Itemised bill per month	10.00	11.50
Itemised bill ad hoc	30.00	34.50
Golden Number	800.00	920.00
SIM card replacement	16.52	19.00

A1.6.7.2 Switch Calls, SMS and internet charges (Post-paid)

	Switchself1		Switchself2		Switchself3		Switchself4	
Destination	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second
PSTN Local	1.05	0.01750	1.00	0.01667	0.95	0.01583	0.90	0.01500
PSTN National	1.05	0.01750	1.00	0.01667	0.95	0.01583	0.90	0.01500
Switch	1.05	0.01750	1.00	0.01667	0.95	0.01583	0.90	0.01500
Mobile	1.49	0.02483	1.49	0.02483	1.49	0.02483	1.49	0.02483
Internet Dial-up (1X)	0.30	0.00500	0.30	0.00500	0.30	0.00500	0.30	0.00500
SMS Mobile	0.35	per sms	0.35	per sms	0.35	per sms	0.35	per sms
SMS to RSA	0.35	per sms	0.35	per sms	0.35	per sms	0.35	per sms
SMS to other International	0.99	per sms	0.99	per sms	0.99	per sms	0.99	per sms

Destination	Switchbiz10			Switchbiz50			Switchbiz100			Switchbiz200		
	Vat Excl.	Vat Incl.		Vat Excl.	Vat Incl.		Vat Excl.	Vat Incl.		Vat Excl.	Vat Incl.	
	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second	N\$/Minute	N\$/Second
PSTN Local	1.00	0.01667	1.15	0.01917	0.94	0.01567	1.08	0.01802	0.90	0.01500	1.04	0.01725
PSTN National	1.00	0.01667	1.15	0.01917	0.94	0.01567	1.08	0.01802	0.90	0.01500	1.04	0.01725
Switch	1.00	0.01667	1.15	0.01917	0.94	0.01567	1.08	0.01802	0.90	0.01500	1.04	0.01725
Mobile	1.49	0.02483	1.71	0.02856	1.49	0.02483	1.71	0.02856	1.49	0.02483	1.71	0.02856
Internet Dial-up (1X)	0.30	0.00500	0.35	0.00575	0.30	0.00500	0.35	0.00575	0.30	0.00500	0.35	0.00575
SMS Mobile	0.35	per sms	0.40	per sms	0.35	per sms	0.40	per sms	0.35	per sms	0.40	per sms
SMS to RSA	0.35	per sms	0.40	per sms	0.35	per sms	0.40	per sms	0.35	per sms	0.40	per sms
SMS to other International	0.99	per sms	1.14	per sms	0.99	per sms	1.14	per sms	0.99	per sms	1.14	per sms

A1.6.7.3 Switch Calls, SMS and internet charges (Pre-paid)

Destination	Period	Switch Time		Switch Easy	
		Rate per Minute	Rate per Second	N\$/Minute	N\$/Second
PSTN Local	Day Time	1.40	0.02333	1.11	0.01850
	Night Time	0.90	0.01500	1.11	0.01850
	Weekend	0.75	0.01250	1.11	0.01850
PSTN National	Day Time	1.40	0.02333	1.11	0.01850
	Night Time	0.90	0.01500	1.11	0.01850
	Weekend	0.75	0.01250	1.11	0.01850
Switch	Day Time	1.40	0.02333	1.11	0.01850
	Night Time	0.90	0.01500	1.11	0.01850
	Weekend	0.75	0.01250	1.11	0.01850
Mobile Internet Dial-Up (1X) SMS Mobile SMS to RSA SMS to other International	All day same rate	1.49	0.02483	1.49	0.02483
	All day same rate	0.30	0.00500	0.30	0.00500
	All day same rate	0.35	per sms	0.35	per sms
	All day same rate	0.35	per sms	0.35	per sms
	All day same rate	0.99	per sms	0.99	per sms

A1.7 TELEPLUS, TEEMAIL & BEST FRIENDS					
A1.7.1 Teleplus		Installation		Monthly Rental	
	Note 5 b	VAT excl.	VAT incl.	Excl. VAT	VAT incl.
a	Hotline	30.25	34.79	13.75	15.81
b	Call Barring on outgoing calls (Cust contrlled)	30.25	34.79	17.30	19.90
c	Call Barring on outgoing calls (Fixed)	30.25	34.79	17.30	19.90
d	Call Barring on incoming calls	30.25	34.79	17.30	19.90
e	Total Call Barring	30.25	34.79	17.30	19.90
f	Call Screening list (per 10 listed numbers)	30.25	34.79	13.75	15.81
Service		Service fees			
a	Abbreviated dialing	Normal distance based call charges will apply			
b	Three party call				
c	Call forwarding (Immediate)				
d	Call forwarding (No Reply)				
e	Call forwarding (On busy)				
f	Call waiting				
A1.7.2 Teemail		Service fees			
	Installation	Free			
	Rental	Free			
	Retrieval cost from own telephone	Free (by dialling 1000)			
	Retrieval cost from payphone or any other phone	Free (by dialling 1001)			
	Retrieval from cellphones by dialing 0881001	Normal national cellphone rates			
	Retrieval from international destinations by dialing +264 88	Normal international call charges from country that you are calling from			
	When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the teemail service answers. (When it is a direct dialled call)	Normal distance based call charges will apply			
	When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the teemail service answers. (If you are making a call from an operator controlled exchange to an automatic exchange)	Normal distance based call charges will apply irrespective whether the customer has left a message on the mailbox or not - All the operators at the manual exchange must therefore ensure that a toll ticket is made out for such a call.			
A1.7.3 Best Friends		Installation		Monthly Rental	
		VAT excl.	VAT incl.	Excl. VAT	VAT incl.
	Best Friends (Note 2 h)	13.75	15.81	9.70	11.16
A1.8 SMARTFAX		Installation		Monthly Rental	
	A1.8.1 SmartFax activation and rental charges	VAT excl.	VAT incl.	VAT excl.	VAT incl.
a	SmartFax Info-box	35.00	40.25	47.73	54.89
b	SmartFax Info-box capacity increase	47.73	54.89		
c	SmartFax document handling charge	31.48	36.20		
A1.8.2 SmartFax call charges: Postpaid		Rate per minute			
		VAT excl.	VAT incl.		
	Fixed to 08869xxx VSAT to 08869xxx	0.50 1.50	0.58 1.73		

	A1.8.3 SmartFax call charges: Payphones/ Prepaid phones	VAT Inclusive	
	Fixed to 08869xxx VSAT to 08869xxx	0.50 1.50	
A1.9	IVR Service	Installation	
		Excl. Vat	VAT incl.
A.1.9.1	Activation: IVR Service	35.00	40.25
A.1.9.2	IVR Call Charges Note 2 i	All distances	
a	Postpaid	Rate per minute	
	For all distances	VAT excl.	VAT incl.
	Competition Lines	2.10	2.42
	Information Lines	1.50	1.73
	Account Enquiries (Information Providers)	0.60	0.69
	Account Enquiries (Telecom Namibia)	Free	Free
b	Prepaid/Payphones	Rate per minute	
	For all distances	VAT Inclusive	
	Competition Lines	2.50	
	Information Lines	1.80	
	Account Enquiries (Information Providers)	0.70	
	Account Enquiries (Telecom Namibia)	Free	

A2: TELEMATICS SERVICES**A2.1 TELEPAC**

A2.1.1 Installation and rental		Installation		Monthly Rental	
		Excl. VAT	VAT Incl.	Excl VAT	VAT Incl.
a	Port charges per node:				
	X.25 port charges:				
(i)	Single logical channel, up to 9 600 b/s	255.00	293.25	484.59	557.28
(ii)	Per additional logical channel			1.91	2.20
b	Single logical channel, 48 kb/s	255.00	293.25	781.55	898.78
(i)	Per additional logical channel			2.18	2.51
c	Surcharge for permanent virtual circuit, per terminal			16.18	18.61
d	Surcharge per analogue modem at the node if provided at the customer's request while either a baseband modem or network terminating unit would suffice			254.55	292.73
e	X.25 port re-configuration.	73.86	84.94		
f	Triple-X port charge	161.05	185.21	377.50	434.13
g	Network user ID: (NUI) for Easy Access:				
(i)	Registration/NUI (N.A. to existing Beltel users)	29.68	34.13		
(ii)	User charge per NUI			31.14	35.81
(iii)	Barring of access at time of registration				
(iv)	Bar. & Unbar. of access after registration/occasion	19.95	22.94		

A2.1.2 National Call charges:		Excl. VAT	VAT Incl.		
	Packet-count charge per kilo segment during business hours (Monday-Friday: 06:00-18:00; Saturday: 06:00.13:00)				
a	Normal priority	0.35	0.40		
b	Call charge per hour	0.11	0.13		
	Connect time/hour for triple-X dial-up service:				
c	Dial-out	8.25	9.49		
d	Call attempt charge	0.05	0.06		

A2.2 DIGICON					
A2.2.1 Digicon NTU and port charges		Installation		Monthly Rental	
		VAT Excl.	VAT Incl.	VAT Excl.	VAT Incl.
a	nX64 k/bits and/or less than 64 kbit/s				
b	Network terminating unit (NTU)				
(i)	NTU, per terminal point equipped	365.00	419.75		
	Speed(kbit/s)				
	Less than or equal to 64 kbit/s			269.45	309.87
	128-384			381.82	439.09
	448-768			565.18	649.96
	832-1920			788.91	907.25
	1984-2048			844.13	970.75
	Port Charges				
	Per used port				
	Speed(kbit/s)				
	Less than or equal to 64 kbit/s			176.55	203.03
	128			301.55	346.78
	192			357.27	410.86
	256			414.41	476.57
	320			470.14	540.66
	384			526.14	605.06
	448			578.05	664.75
	512			630.36	724.92
	576			676.09	777.50
	640			724.55	833.23
	704			741.18	852.36
	768			817.55	940.18
	832			864.82	994.54
	896			910.64	1,047.23
	960			956.18	1,099.61
	1024			1,004.91	1,155.65
	1088			1,036.00	1,191.40
	1152			1,067.82	1,227.99
	1216			1,099.18	1,264.06
	1280			1,131.50	1,301.23
	1344			1,162.55	1,336.93
	1408			1,193.64	1,372.68
	1472			1,225.82	1,409.69

	1536			1,256.82	1,445.34
	1600			1,289.09	1,482.45
	1664			1,320.09	1,518.10
	1728			1,351.09	1,553.75
	1792			1,383.27	1,590.76
	1856			1,413.50	1,625.53
	1920			1,445.36	1,662.17
	1984			1,577.08	1,813.64
	2048			1,577.08	1,813.64
c	DIGICON	Installation		Monthly Rental	
		VAT Excl.	VAT Incl.	VAT Excl.	VAT Incl.
	Multiplexer on customer's premises				
	Per unused port			88.52	101.80
	Per used port				
d	Line charges:				
	Network access via local leads	255.00	293.25	62.90	72.34
	(A minimum of two leads are required per NTU)				
		Installation		Monthly Rental	
		VAT Excl.	Incl. VAT	VAT Excl.	Incl VAT
	2.048 Mbit/s on backbone				
	Network terminating equipment, per NTU	2,165.00	2,489.75	713.55	820.58
	Network acces via dedicated fibre	3,707.00/km	4,263.05/km	0.55/pair/m	0.63/pair/m
	Port charges				
	Monthly rental per terminal point equipped (n=number of 2Mbit/s)				
	n=number of ports	Speed (kbit/s)			
	1	2048		932.70	1,072.61
	2	2048		1,738.27	1,999.01
	4	2048		3,201.92	3,682.21
	8	2048		4,269.64	4,910.09
	16	2048		5,332.78	6,132.70
	21	2048		5,999.93	6,899.92
	36	2048		13,339.88	15,340.86

Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA and dedicated systems.

n=number of 2Mbit/s links	0 - 50 km				51 - 200 km			
	Monthly rental				Monthly rental			
	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
1	1,535.16	1,765.43	222.22	255.55	7,163.36	8,237.86	109.68	126.13
2	2,762.84	3,177.27	399.99	459.99	12,890.88	14,824.51	197.37	226.98
3	4,052.82	4,660.74	589.99	678.49	18,911.27	21,747.96	289.56	332.99
4	5,371.35	6,177.05	777.84	894.52	25,071.61	28,832.35	383.79	441.36
5	6,601.19	7,591.37	933.32	1,073.32	30,444.28	35,010.92	460.66	529.76
6	7,737.21	8,897.79	1,093.32	1,257.32	35,673.53	41,024.56	539.63	620.57
7	8,811.82	10,133.59	1,213.32	1,395.32	40,114.82	46,132.04	591.18	679.86

Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA and dedicated systems.

n=number of 2Mbit/s links	0 - 50 km				51 - 200 km			
	Monthly rental				Monthly rental			
	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
8	9,207.54	10,588.67	1,333.47	1,533.49	42,979.86	49,426.84	658.00	756.70
9	10,293.25	11,837.24	1,479.99	1,701.99	47,707.98	54,864.18	735.40	845.71
10	11,360.18	13,064.21	1,611.10	1,852.77	51,576.19	59,312.62	811.63	933.37
11	12,411.77	14,273.54	1,759.98	2,023.98	55,945.84	64,337.72	886.76	1,019.77
12	13,448.00	15,465.20	1,906.65	2,192.65	60,172.22	69,198.05	960.80	1,104.92
13	14,369.10	16,524.47	2,051.09	2,358.75	63,603.47	73,143.99	1,026.60	1,180.59
14	15,259.49	17,548.41	2,177.76	2,504.42	69,198.06	79,577.77	1,090.22	1,253.75
15	16,119.18	18,537.06	2,333.31	2,683.31	75,215.28	86,497.57	1,151.64	1,324.39
16	16,881.10	19,413.27	2,444.56	2,811.24	78,846.35	90,673.30	1,200.35	1,380.40
17	17,824.74	20,498.45	2,580.20	2,967.23	82,808.44	95,229.71	1,273.49	1,464.51
18	18,735.09	21,545.35	2,711.97	3,118.77	85,100.72	97,865.83	1,338.53	1,539.31
19	19,338.41	22,239.17	2,799.31	3,219.21	88,467.50	101,737.63	1,381.64	1,588.89
20	19,895.67	22,880.02	2,879.97	3,311.97	91,691.01	105,444.66	1,421.45	1,634.67
21	19,950.25	22,942.79	2,886.08	3,318.99	93,123.02	107,091.47	1,425.53	1,639.36
63	38,365.39	44,120.20	5,555.73	6,389.09	179,084.58	205,947.27	2,741.34	3,152.54

Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA and dedicated systems.

n	201 - 400 km				>400 km			
	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
1	16,094.65	18,508.84	41.07	47.23	24,299.25	27,944.14	20.43	23.49
2	28,970.15	33,315.67	73.04	83.99	43,738.72	50,299.53	36.92	42.46
3	42,489.86	48,863.34	108.42	124.68	64,150.02	73,772.53	53.93	62.02
4	56,330.93	64,780.57	143.64	165.18	85,047.45	97,804.56	71.78	82.54
5	67,597.51	77,737.14	176.59	203.07	103,271.81	118,762.58	85.80	98.67
6	78,219.98	89,952.98	209.44	240.86	119,552.32	137,485.16	100.51	115.58
7	86,750.14	99,762.67	235.73	271.09	130,972.96	150,618.90	114.41	131.57
8	96,568.44	111,053.70	246.13	283.04	145,796.73	167,666.24	123.04	141.50
9	105,017.57	120,770.21	275.35	316.65	162,926.47	187,365.44	136.97	157.52
10	115,881.45	133,263.67	303.90	349.48	179,814.45	206,786.62	151.17	173.85
11	126,584.39	145,572.05	332.03	381.83	196,459.44	225,928.35	165.17	189.94
12	137,126.38	157,695.34	359.75	413.71	212,861.44	244,790.65	178.96	205.80
13	147,507.44	169,633.55	384.38	442.04	227,440.98	261,557.13	191.22	219.90
14	157,727.54	181,386.67	408.20	469.43	241,534.54	277,764.73	203.06	233.52
15	167,786.69	192,954.69	431.21	495.89	255,142.13	293,413.45	214.50	246.68
16	176,877.68	203,409.33	451.22	518.90	267,292.06	307,385.87	225.85	259.73
17	186,874.94	214,906.18	476.82	548.35	282,138.59	324,459.38	237.21	272.79
18	196,419.06	225,881.92	501.18	576.36	296,548.05	341,030.26	249.32	286.71
19	202,744.26	233,155.90	517.31	594.91	306,097.66	352,012.31	257.34	295.94
20	208,586.61	239,874.61	532.22	612.06	314,918.28	362,156.02	264.76	304.47
21	209,229.24	240,613.63	533.28	613.27	315,890.61	363,274.20	266.68	306.68
63	402,363.36	462,717.87	1,025.36	1,179.16	607,481.96	698,604.25	512.80	589.73

Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA													
Speeds less than and equal to 64 kbit/s and up to nx64 kbit/s(n=1 to 31)													
Speed		0 - 50 km						51 - 200 km					
kb/s		Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
1	64	71.79	82.56	14.39	16.55	503.78	579.35	5.94	6.83				
2	128	130.36	149.92	22.82	26.24	766.45	881.42	9.73	11.19				
3	192	191.73	220.49	31.82	36.59	1,050.32	1,207.87	14.00	16.10				
4	256	251.95	289.75	40.50	46.58	1,323.45	1,521.97	18.27	21.01				
5	320	310.91	357.55	48.82	56.14	1,587.05	1,825.10	22.45	25.82				
6	384	368.45	423.72	57.09	65.65	1,847.14	2,124.21	26.36	30.32				
7	448	424.68	488.38	65.05	74.80	2,097.82	2,412.49	30.41	34.97				
8	512	479.64	551.58	72.86	83.79	2,342.73	2,694.14	34.23	39.36				
9	576	527.91	607.10	79.59	91.53	2,555.36	2,938.67	37.55	43.18				
10	640	565.36	650.17	84.82	97.54	2,717.09	3,124.65	40.18	46.21				
11	704	608.36	699.62	90.82	104.44	2,905.55	3,341.38	43.09	49.55				
12	768	656.55	755.03	97.91	112.60	3,126.64	3,595.63	46.68	53.68				
13	832	696.77	801.29	103.36	118.87	3,340.48	3,841.55	47.91	55.10				
14	896	736.91	847.45	108.91	125.25	3,473.73	3,994.79	49.27	56.66				
15	960	787.18	905.26	117.09	134.65	3,675.00	4,226.25	55.64	63.98				
16	1024	830.77	955.39	122.64	141.03	3,891.73	4,475.49	58.64	67.43				
17	1088	870.91	1,001.55	127.82	146.99	4,068.18	4,678.41	61.36	70.57				
18	1152	914.50	1,051.68	134.05	154.15	4,263.27	4,902.76	64.55	74.23				
19	1216	958.09	1,101.80	140.45	161.52	4,463.27	5,132.76	67.59	77.73				
20	1280	1,001.55	1,151.78	146.32	168.27	4,650.91	5,348.55	70.50	81.08				
21	1344	1,045.18	1,201.96	152.59	175.48	4,845.68	5,572.53	73.59	84.63				
22	1408	1,092.09	1,255.90	159.23	183.11	5,054.41	5,812.57	75.64	86.98				
23	1472	1,132.18	1,302.01	164.91	189.65	6,293.45	7,237.47	79.68	91.63				
24	1536	1,177.82	1,354.49	171.32	197.02	5,436.55	6,252.03	82.82	95.24				
25	1600	1,219.27	1,402.16	177.18	203.76	5,621.45	6,464.67	85.77	98.64				
26	1664	1,266.18	1,456.11	183.91	211.50	5,836.18	6,711.61	89.05	102.40				
27	1728	1,306.36	1,502.32	184.27	211.91	6,050.77	6,958.39	92.50	106.38				
28	1792	1,350.16	1,552.68	196.23	225.66	6,265.18	7,204.96	95.86	110.24				

Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA										
Speeds less than and equal to 64 kbit/s and up to nx64 kbit/s (n=1 to 31)										
Speed		0 - 50 km					51 - 200 km			
kb/s		Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT		Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
29	1856	1,378.37	1,585.13	201.82	232.09		6,478.73	7,450.54	99.14	114.01
30	1920	1,434.73	1,649.94	207.64	238.78		6,694.73	7,698.94	102.50	117.88
31	1984	1,535.16	1,765.43	222.22	255.55		7,163.36	8,237.86	109.68	126.13
32	2048	1,535.16	1,765.43	222.22	255.55		7,163.36	8,237.86	109.68	126.13

Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA										
Speeds less than and equal to 64 kbit/s and up to nx64 kbit/s (n=1 to 31)										
Speed		201 - 400 km					>400 km			
kb/s		Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT		Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
64		885.99	1,018.89	2.47	2.84		1,374.17	1,580.30	1.22	1.40
128		1,319.62	1,517.56	3.99	4.58		2,284.39	2,627.04	1.97	2.27
192		2,111.35	2,428.05	5.54	6.37		3,224.56	3,708.24	2.73	3.14
256		2,730.27	3,139.81	7.21	8.30		4,158.04	4,781.75	3.57	4.10
320		3,333.66	3,833.71	8.73	10.04		5,067.99	5,828.19	4.33	4.98
384		3,922.63	4,511.03	10.17	11.70		5,955.70	6,849.05	5.09	5.85
448		4,497.17	5,171.75	11.62	13.36		6,821.76	7,845.03	5.81	6.68
512		5,057.82	5,816.49	13.02	14.97		7,666.68	8,816.68	6.42	7.38
576		5,548.16	6,380.38	14.39	16.55		8,403.90	9,664.48	7.21	8.30
640		5,925.48	6,814.30	15.26	17.55		8,974.34	10,320.49	7.67	8.82
704		6,362.06	7,316.37	16.32	18.77		9,630.01	11,074.51	8.20	9.43
768		6,868.42	7,898.68	17.69	20.34		10,393.00	11,951.95	8.81	10.13
832		7,262.03	8,351.33	18.56	21.35		10,985.54	12,633.37	9.26	10.65
896		7,670.55	8,821.14	19.67	22.61		11,696.95	13,451.49	9.87	11.35
960		8,183.82	9,411.39	20.99	24.14		12,374.32	14,230.47	10.44	12.01
1024		8,627.62	9,921.76	22.02	25.32		13,037.13	14,992.70	11.09	12.75
1088		9,036.67	10,392.18	23.12	26.59		13,659.20	15,708.08	11.62	13.36
1152		9,480.73	10,902.85	24.26	27.90		14,328.27	16,477.51	12.15	13.97
1216		9,938.27	11,429.01	25.36	29.16		15,017.88	17,270.57	12.68	14.58

Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA										
Speed kb/s	201 - 400 km					>400 km				
	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Fixed Excl. VAT	Fixed Incl. VAT	Per km Excl. VAT	Per km Incl. VAT	Per km Excl. VAT	Per km Incl. VAT
1280	10,363.16	11,917.64	26.54	30.52	15,666.61	18,016.60	13.29	15.28	13.29	15.28
1344	10,813.41	12,435.42	27.64	31.78	16,336.51	18,786.99	13.82	15.89	13.82	15.89
1408	11,292.36	12,986.21	28.89	33.22	17,059.34	19,618.24	14.39	16.55	14.39	16.55
1472	11,701.04	13,456.19	29.88	34.36	17,675.87	20,327.25	14.92	17.16	14.92	17.16
1536	12,167.27	13,992.36	31.13	35.80	18,376.98	21,133.53	15.57	17.90	15.57	17.90
1600	12,591.02	14,479.67	32.16	36.98	19,014.77	21,866.99	16.10	18.51	16.10	18.51
1664	13,081.05	15,043.21	33.41	38.42	19,753.28	22,716.27	16.70	19.21	16.70	19.21
1728	13,571.28	15,606.97	34.70	39.90	20,492.62	23,566.51	17.43	20.04	17.43	20.04
1792	14,062.49	16,171.86	35.91	41.30	21,232.00	24,416.80	17.92	20.61	17.92	20.61
1856	14,551.46	16,734.18	37.17	42.74	21,970.81	25,266.43	18.56	21.35	18.56	21.35
1920	15,041.72	17,297.98	38.38	44.14	22,709.58	26,116.02	19.10	21.96	19.10	21.96
1984	16,094.65	18,508.84	41.07	47.23	24,299.25	27,944.14	20.43	23.49	20.43	23.49
2048	16,094.65	18,508.84	41.07	47.23	24,299.25	27,944.14	20.43	23.49	20.43	23.49

A2.3 DIRECT INWARD DIALING					
A.2.3.1 Installation and rental		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Analogue				
(i)	1 - 8 circuits (per circuit)	255.00	293.25	101.82	117.09
b	Digital				
(i)	9 and more circuits (per 2 Mb/s or part thereof Note 7 a, Note 7 b)	2,500.00	2,875.00	1,636.36	1,881.82
A2.4 CENTREX		Installation		Monthly Rental	
A2.4.1 Installation and rental		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Centrex line, per exchange connection	255.00	293.25	62.90	72.34
b	Centrex extension line, per extension	255.00	293.25	62.90	72.34
c	Centrex MAC	255.00	293.25	1,059.55	1,218.48
A2.4.2 Call Charges Note 8 a					
A2.5 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)					
A2.5.1 Basic Rate Access (BRA)		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Main service plus MSN Note 6 a	413.00	474.95	156.00	179.40
b	Per additional MSN	175.00	201.25	29.00	33.35
c	Transfer of BRA	413.00	474.95		
d	Rural ISDN-Business	413.00	474.95	231.00	265.65
A2.5.1.1 Supplementary services: (Not part of basic package)					
a	Indoor wiring for S-bus	181.82	209.09	13.27	15.26
b	Convert from analogue phone to BRA ISDN service	175.00	201.25	156.00	179.40
c	Convert from BRA ISDN service to analogue phone.	175.00	201.25	62.90	72.34
A2.5.2 Primary rate interface service (30B+D)					
a	Main service	2,750.00	3,162.50	2,310.00	2,656.50
A2.5.2.1 Supplementary services:					
a	Transfer ISDN PRA	2,750.00	3,162.50	2,310.00	2,656.50
b	Conversion from analogue DID/DOD to ISDN PRA	2,750.00	3,162.50	2,310.00	2,656.50
A2.6 BROADBAND WIRELESS (Note 9 a)		Installation			
A2.6.1 Installation, Transfer and Conversion		Excl. VAT	Incl. VAT		
a	Broadband Wireless, Installation	5,000.00	5,750.00		
b	Broadband Wireless, Transfer	5,000.00	5,750.00		
c	Conversion to Broadband Wireless	5,000.00	5,750.00		
A2.7 WLAN		Installation/Transfer		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
A.2.7.1 WLAN Access		255.00	293.25	165.75	190.61

A2.8 Fixed Broadband Bundled Packages				Monthly Charge			
A2.8.1 Bundled Broadband Home Packages. Note 4a				36 Months Contract	24 Months Contract	12 Months Contract	
a	DownLink Speed	Uplink Speed		Excl. VAT	Excl. VAT	Excl. VAT	
i	192k	128k		349.00	399.00	499.00	
ii	256k	128k		549.00	599.00	749.00	
iii	384k	128k		649.00	699.00	899.00	
iv	512k	192k		749.00	849.00	999.00	
v	768k	256k		949.00	999.00	1,199.00	
vi	1024k	384k		1,149.00	1,199.00	1,449.00	
vii	1536k	512k		1,599.00	1,649.00	1,949.00	
viii	2048k	512k		1,949.00	2,049.00	2,399.00	
Monthly Charge							
A2.8.2 Bundled Broadband Business Packages. Note 4a				36 Months Contract		24 Months Contract	
a	DownLink Speed	Uplink Speed		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
i	192k	128k		699.00	803.85	799.00	918.85
ii	256k	128k		849.00	976.35	899.00	1,033.85
iii	384k	192k		1,049.00	1,206.35	1,099.00	1,263.85
iv	512k	256k		1,249.00	1,436.35	1,349.00	1,551.35
v	768k	384k		1,699.00	1,953.85	1,799.00	2,068.85
vi	1024k	512k		2,149.00	2,471.35	2,199.00	2,528.85
vii	1536k	768k		2,999.00	3,448.85	3,099.00	3,563.85
viii	2048k	768k		3,949.00	4,541.35	3,999.00	4,598.85
A2.8.3 Other Fees							
	Service	Excl. VAT		Incl. VAT			
a	Activation Charge:						
i	Urban	222.00		255.30			
ii	Rural	333.00		382.95			

B: INTERNATIONAL TELECOMMUNICATIONS RATES**B1.1 INTERNATIONAL DESTINATIONS****Note 2 f****B1.1.1 Call charges for telephony services From Fixed and Switch (Postpaid)****B1.1.1.1 Calls to Neighboring Countries****Minimum charge per call for RSA, Neighboring & International: N\$0.85 (Vat Excl.) & N\$0.98 (Vat Incl.)**

	N\$ per minute				N\$ per second			
	Peak Time		Off-Peak Time		Peak Time		Off-Peak Time	
	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
RSA	1.99	2.29	1.19	1.37	0.03317	0.03817	0.01983	0.02283
To a RSA-cellphone	2.99	3.44	1.99	2.29	0.04983	0.05733	0.03317	0.03817
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Fixed)	2.20	2.53	1.55	1.78	0.03667	0.04217	0.02583	0.02967
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Mobile)	2.99	3.44	1.99	2.29	0.04983	0.05733	0.03317	0.03817

B1.1.1.2 Calls to International/Overseas countries

	N\$ per minute				N\$ per second			
	Peak Time		Off-Peak Time		Peak Time		Off-Peak Time	
	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
Germany, UK & Portugal (Fixed)	3.75	4.31	3.10	3.57	0.06250	0.07183	0.05167	0.05950
Germany, UK & Portugal (Mobile)	4.35	5.00	3.65	4.20	0.07250	0.08333	0.06083	0.07000
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Fixed)	4.05	4.66	3.25	3.74	0.06750	0.07767	0.05417	0.06233
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Mobile)	4.75	5.46	3.80	4.37	0.07917	0.09100	0.06333	0.07283
USA (Fixed & Mobile)	4.35	5.00	3.65	4.20	0.07250	0.08333	0.06083	0.07000
Rest of the world (Fixed & Mobile)	5.40	6.21	4.30	4.95	0.09000	0.10350	0.07167	0.08250
Angola (Fixed)	3.10	3.57	2.60	2.99	0.05167	0.05950	0.04333	0.04983
Angola (Mobile)	3.85	4.43	3.25	3.74	0.06417	0.07383	0.05417	0.06233

B1.1.2 Operator Controlled Calls to:		Note 2 d									
B1.1.2.1 Neighboring countries:		Peak Time					Off-Peak Time				
		Rate per minute		Rate per 3 minutes		Rate per minute		Rate per 3 minutes		Rate per 3 minutes	
		(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT
RSA		2.39	2.75	-	-	1.43	1.64	-	-	-	-
Fixed to mobile RSA		3.59	4.13	-	-	2.39	2.75	-	-	-	-
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Fixed)		2.64	3.04	7.92	9.11	1.86	2.14	5.58	6.42	6.42	6.42
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Mobile)		3.59	4.13	10.77	12.39	2.39	2.75	7.17	8.25	8.25	8.25

B1.1.2.2 International/Overseas countries:		Note 2 e									
		Peak Time					Off-Peak Time				
		Rate per minute		Rate per 3 minutes		Rate per minute		Rate per 3 minutes		Rate per 3 minutes	
		(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT	(Excl. VAT)	Incl. VAT
Germany, UK & Portugal (Fixed)		4.50	5.18	13.50	15.53	3.72	4.28	11.16	12.83	12.83	12.83
Germany, UK & Portugal (Mobile)		5.22	6.00	15.66	18.01	4.38	5.04	13.14	15.11	15.11	15.11
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Fixed)		4.86	5.59	14.58	16.77	3.90	4.49	11.70	13.46	13.46	13.46
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Mobile)		5.70	6.56	17.10	19.67	4.56	5.24	13.68	15.73	15.73	15.73
USA (Fixed & Mobile)		5.22	6.00	15.66	18.01	4.38	5.04	13.14	15.11	15.11	15.11
Rest of the world (Fixed & Mobile)		6.48	7.45	19.44	22.36	5.16	5.93	15.48	17.80	17.80	17.80
Angola (Fixed)		3.72	4.28	11.16	12.83	3.12	3.59	9.36	10.76	10.76	10.76
Angola (Mobile)		4.62	5.31	13.86	15.94	3.90	4.49	11.70	13.46	13.46	13.46

Collect calls

Note 2 e

B1.1.3 Call charges for Prepaid Telephony Services (Including CallMaker & Switch prepaid) - Vat Inclusive

B1.1.3.1 Calls to Neighboring Countries

Destination	Minimum charge per call			
	N\$			
RSA, Neighbouring & International	0.85			
	N\$ per minute		N\$ per Second	
	Peak Time	Off-Peak Time	Peak Time	Off-Peak Time
RSA	2.40	1.45	0.04000	0.02417
Fixed to mobile RSA	3.60	2.40	0.06000	0.04000
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Fixed)	3.05	2.15	0.05083	0.03583
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Mobile)	3.60	2.40	0.06000	0.04000

B1.1.3.2 Calls to International/Overseas countries

	N\$ per minute		N\$ per Second	
	Peak Time	Off-Peak Time	Peak Time	Off-Peak Time
Germany, UK & Portugal (Fixed)	5.15	4.25	0.08583	0.07083
Germany, UK & Portugal (Mobile)	6.00	5.00	0.10000	0.08333
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Fixed)	5.55	4.45	0.09250	0.07417
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Mobile)	6.50	5.25	0.10833	0.08750
USA (Fixed & Mobile)	5.95	5.05	0.09917	0.08417
Rest of the world (Fixed & Mobile)	7.45	5.95	0.12417	0.09917
Angola (Fixed)	4.25	3.55	0.07083	0.05917
Angola (Mobile)	5.30	4.45	0.08833	0.07417

B1.1.4 Call charges for Public Telephony Services

From a Public Phone @ Unit cost of N\$0.50

	Metering Period in Seconds		N\$ per minute	
<u>B1.1.4.1 Calls to Neighboring Countries</u>	Peak Time	Off-Peak Time	Peak Time	Off-Peak Time
			VAT INCLUSIVE	
RSA	13	21	2.40	1.45
Fixed to mobile RSA	8	13	3.60	2.40
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Fixed)	10	14	3.05	2.15
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe (Mobile)	8	13	3.60	2.40
<u>B1.1.4.2 Calls to International/Overseas countries</u>				
Germany, UK & Portugal (Fixed)	6	7	5.15	4.25
Germany, UK & Portugal (Mobile)	5	6	6.00	5.00
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Fixed)	5	7	5.55	4.45
Netherlands, Sweden, Switzerland, Spain, Australia, France & Kenya (Mobile)	5	6	6.50	5.25
USA (Fixed & Mobile)	5	6	5.95	5.05
Rest of the world (Fixed & Mobile)	4	5	7.45	5.95
Angola (Fixed)	7	8	4.25	3.55
Angola (Mobile)	6	7	5.30	4.45

B1.1.5 MISCELLANEOUS RADIO TELEGRAPH FEES

Paid service advice: The charge for an ordinary telegram to the country of destination.

DATA SERVICES			
<u>International Packet Switching service:</u>			
		VAT excl.	VAT incl.
Packet count charge			
Per 10 segments or part thereof:		0.35	0.40
Call duration charge:			
Per Minute or part thereof:		0.55	0.63
<u>Packet Switching service to Southern African countries:</u>			
		VAT excl.	VAT incl.
Packet count charge			
Per Kilosegments or part thereof:		0.40	0.46
Call duration charge:			
Per Minute or part thereof:		0.10	0.12
B1.1.6 Radiotelegrams			
a	Radiotelegram rates:		
	To ships via Namibian coast stations	N\$ 1.61 per word	
	To ships via foreign coast stations	N\$3.28 plus telegram rates to the country in which the coast station is situated.	
b	From foreign ships via Namibia coast stations	See ITU list of coast stations	
c	To ships via INMARSAT (NB: Minimum charge of 7 words is applicable to all Radiotelegrams)	N\$1.61 per word plus the cost of a telex call via INMARSAT	
d	From Namibian ship stations:		
(i)	Coast station charges	N\$1.61 per word via Namibian coast stations	
(ii)	Landline charges	N\$0.48 per word to SADC countries	
e	International ship-shore charges		
(i)	From foreign ship stations:	1.61GFCS per word	
	Coast station charges		
(ii)	Landline charges	0.38GFCS / word to Namibia 0.48GFCS/ word to other SADC countries 1.50GFCS/ word elsewhere	
f	Handling fee	5.92 GFCS per Radiotelegram	

B2 : RADIOTELEPHONE CALLS FROM NAMIBIA AND FOREIGN CUSTOMERS:**B2.1 RADIOTELEPHONE CALLS FROM NAMIBIA SHIP STATIONS AND AIRCRAFT**

	Description of Service	RATE PER MINUTE	
		Excl. VAT	Incl. VAT
B2.1.1 Radio telephone calls from Namibia ship stations and aircraft:			
a	Manually switched calls via		
(i)	a VHF	N\$3.45 plus landline charges - See Table A	N\$3.97 plus landline charges - See Table A
(ii)	b MF	N\$5.70 plus landline charges - See Table A	N\$6.56 plus landline charges - See Table A
(iii)	c HF	N\$7.55 plus landline charges - See Table A	N\$8.68 plus landline charges - See Table A
b	Radio Direct Dialed calls from Namibia Subscribers and ships stations via the Radio Direct Dialing service.	See Table A – Landline charges	See Table A – Landline charges
(i)	RDD HF	N\$3.80 plus landline charges per minute (Table A)	N\$4.37 plus landline charges per minute (Table A)

Table A Landline Charges:Landline charge for radio telephone calls to/from Namibia radiotelephone and from foreign radiotelephone customers					
	Distance (km)	Operator controlled calls			
		Rates (N\$ per minute)			
		Peak Time		Off-Peak Time	
		Exc. VAT	Incl. VAT	Excl. VAT	Incl. VAT
c	Local	0.40	0.46	0.40	0.46
	National	1.02	1.17	0.72	0.83
	Fixed to Cell	1.79	2.06	1.79	2.06
d	RSA Fixed	2.39	2.75	1.43	1.64
	RSA Mobile	3.59	4.13	2.39	2.75
e	Neighbouring Countries (Fixed)	2.64	3.04	1.86	2.14
	Neighbouring Countries (Mobile)	3.59	4.13	2.39	2.75
f	Germany, UK & Portugal (Fixed)	4.50	5.18	3.72	4.28
	Germany, UK & Portugal (Mobile)	5.22	6.00	4.38	5.04
	Netherlands, Sweden, Switzerland, Spain, Australia, France, Kenya (Fixed)	4.86	5.59	3.90	4.49
	Netherlands, Sweden, Switzerland, Spain, Australia, France, Kenya (Mobile)	5.70	6.56	4.56	5.24
	USA (Fixed & Mobile)	5.22	6.00	4.38	5.04
	Rest of the world (Fixed & mobile)	6.48	7.45	5.16	5.93
	Angola Fixed	3.72	4.28	3.12	3.59
	Angola Mobile	4.62	5.31	3.90	4.49
g	Radiotelephone calls from telephone and radiotelephone customers	RATE PER MINUTE (N\$)			
		Excl. VAT		Incl. VAT	
	Manually switched calls via				
(I)	a VHF Maritime service	N\$3.45 plus landline charges per minute (See Table A)		N\$3.97 plus landline charges per minute (See Table A)	
(ii)	b MF Maritime service	N\$5.70 plus landline charges per minute (See Table A)		N\$6.56 plus landline charges per minute (See Table A)	
(iii)	c HF Maritime service	N\$7.55 plus landline charges per minute (See Table A)		N\$8.68 plus landline charges per minute (See Table A)	
(iv)	d HF NNRT service	N\$3.45 plus landline charges per minute (See Table A)		N\$3.97 per minute plus landline charges (See Table A)	
h	Radiotelephone calls from Foreign ship stations and aircraft:	Rate per minute			
	Manually switched calls via				
(I)	a VHF	3.11GFCS plus landline charge (See Table A)		3.11GFCS plus landline charge (See Table A)	
(ii)	b MF	4.66GFCS plus landline charges (See Table A)		4.66GFCS plus landline charges (See Table A)	
(iii)	c HF	6.15GFCS plus landline charges (See Table A)		6.15GFCS plus landline charges (See Table A)	
I	Radio Direct Dialed calls from telephone customers via the Radio Direct Dialling service.	See Table A-Landline charges		See Table A-Landline charges	
(I)	RDD HF	N\$3.80 plus landline charges per minute (Table A)		N\$4.37 plus landline charges per minute (Table A)	

B2.1.2 Calls via the INMARSAT system		Rate per minute (N\$)	
		Excl. VAT	Incl. VAT
	Direct dialled calls		
a	Inmarsat A	35.10	40.37
b	Inmarsat B	21.60	24.84
c	Inmarsat C	21.00	24.15
d	Inmarsat GAN	39.00	44.85
e	Inmarsat M	21.60	24.84
f	Inmarsat Mm	16.20	18.63
g	Inmarsat AERO	35.10	40.37
h	Operator controlled Calls		
i	Inmarsat A	42.12	48.44
j	Inmarsat B	25.92	29.81
k	Inmarsat C	25.20	28.98
l	Inmarsat GAN	46.80	53.82
m	Inmarsat M	25.92	29.81
n	Inmarsat mM	19.44	22.36
	Inmarsat AERO	42.12	48.44
B2.1.3 GMPCS RATES		Rate per minute (N\$)	
		Excl. VAT	Incl. VAT
a	Calls via the GMPCS system:		
(i)	Direct dialled calls	30.00	34.50
(ii)	Operator Controlled calls	36.00	41.40
b	Calls via the THURAYA system:	Rate per minute (N\$)	
		Excl. VAT	Incl. VAT
(i)	Direct dialled calls	24.00	27.60
(ii)	Operator Controlled calls	28.80	33.12

B3: MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS PROVIDED OVER SATELLITE AND OPTIC FIBRE

B3.1 MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS VIA SATELLITE AND OPTIC FIBRE

	Monthly rental					
Bandwidth	Neighbours Optic fibre		Continental via Satellite		Inter continental	
	N\$	N\$	N\$	N\$	N\$	N\$
	(Excl. VAT)	(Incl. VAT)	(Excl. VAT)	(Incl. VAT)	(Excl. VAT)	(Incl. VAT)
Telephone circuit for facsimile telegraph transmission only, with equip being provided & maintain by lesse.			5,363.50	6,168.03	11,918.95	13,706.80
Telephone circuit for voice			6,758.18	7,771.91	14,898.68	17,133.48
Standardised telephone circuit			6,758.18	7,771.91	14,898.68	17,133.48
Data Circuit:						
Analogue:						
56 kb/s			20,113.73	23,130.79	44,699.27	51,404.16
Digital:						
Fixed bit rate:						
9 600b/s			4,453.64	5,121.68	14,315.45	16,462.77
High speed (kb/s):						
64	2,853.21	3,281.19	10,426.42	11,990.39	15,848.39	18,225.65
128	4,310.70	4,957.31	18,767.92	21,583.11	28,526.72	32,805.73
192	5,657.82	6,506.49	26,066.07	29,975.98	39,370.22	45,275.75
256	7,064.34	8,124.00	30,445.21	35,011.99	46,276.68	53,218.18
320	8,621.39	9,914.60	32,321.93	37,170.22	49,045.97	56,402.86

Bandwidth (kb/s)	Monthly rental					
	Neighbours Optic fibre		Continental via Satellite		Inter continental	
	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)
384	9,968.51	11,463.79	38,577.80	44,364.47	58,721.66	67,529.91
448	11,418.49	13,131.26	44,833.70	51,558.75	68,682.48	78,984.85
512	12,931.85	14,871.62	49,525.56	56,954.39	75,403.99	86,714.59
576	14,279.21	16,421.09	52,132.20	59,952.03	79,240.88	91,127.01
640	15,895.75	18,280.12	57,345.39	65,947.20	87,081.60	100,143.84
704	16,997.20	19,546.78	62,558.73	71,942.54	95,089.10	109,352.47
768	18,597.44	21,387.06	67,771.81	77,937.58	102,762.68	118,177.08
832	19,966.24	22,961.17	69,314.94	79,712.18	106,700.32	122,705.36
896	21,553.51	24,786.53	70,378.42	80,935.19	106,966.87	123,011.90
960	22,916.46	26,353.93	71,421.10	82,134.27	108,568.39	124,853.65
1024	24,279.42	27,921.33	72,985.07	83,932.83	110,770.44	127,386.01
1088	25,872.15	29,752.97	78,198.27	89,928.01	118,861.38	136,690.59
1152	27,235.08	31,320.34	83,411.50	95,923.22	126,785.45	145,803.26
1216	28,590.11	32,878.63	88,624.72	101,918.43	134,709.57	154,916.00
1280	30,190.79	34,719.41	94,880.55	109,112.63	143,467.75	164,987.91
1344	31,553.71	36,286.77	96,444.56	110,911.25	146,136.92	168,057.46
1408	33,154.39	38,127.55	98,008.54	112,709.82	148,972.88	171,318.82
1472	34,509.41	39,685.82	99,572.48	114,508.35	151,308.83	174,005.16
1536	35,872.36	41,253.21	101,136.45	116,306.92	153,477.13	176,498.70
1600	37,179.87	42,756.85	102,283.38	117,625.89	155,479.01	178,800.86
1664	38,526.93	44,305.97	103,430.25	118,944.78	157,213.97	180,796.06
1728	40,143.45	46,164.96	104,577.18	120,263.76	158,948.95	182,791.29
1792	41,490.54	47,714.12	105,724.04	121,582.65	160,720.77	184,828.89
1856	42,829.71	49,254.17	106,870.98	122,901.62	162,752.17	187,165.00
1920	43,099.13	49,564.00	108,017.84	124,220.52	164,153.81	188,776.88
1984	43,582.49	50,119.86	109,477.56	125,899.19	166,155.69	191,079.04
2048	43,582.49	50,119.86	109,477.56	125,899.19	166,155.69	191,079.04
2176	46,224.87	53,158.60	118,047.94	135,755.13	176,202.44	202,632.81
2304	48,789.91	56,108.39	124,616.58	143,309.07	185,996.75	213,896.26
2432	51,392.04	59,100.84	131,143.52	150,815.05	195,727.67	225,086.82
2560	53,982.75	62,080.16	137,628.76	158,273.07	205,395.19	236,204.46
2688	56,562.05	65,046.36	144,072.29	165,683.13	214,999.31	247,249.21
2816	59,129.94	67,999.44	150,474.11	173,045.22	224,540.05	258,221.05
2944	61,686.42	70,939.39	156,834.22	180,359.36	234,017.39	269,119.99
3072	64,231.49	73,866.21	163,152.64	187,625.53	243,431.33	279,946.03
3200	66,765.14	76,779.91	169,429.34	194,843.74	252,781.88	290,699.17
3328	69,287.38	79,680.48	175,664.34	202,013.99	262,069.04	301,379.40
3456	71,798.20	82,567.93	181,857.64	209,136.28	271,292.81	311,986.73
3584	74,297.61	85,442.26	188,009.22	216,210.61	280,453.18	322,521.16
3712	76,785.61	88,303.46	194,119.11	223,236.97	289,550.16	332,982.68
3840	79,262.20	91,151.53	200,187.28	230,215.38	298,583.74	343,371.30
3968	81,727.38	93,986.48	206,213.75	237,145.82	307,553.93	353,687.02
4096	84,181.14	96,808.31	212,198.52	244,028.30	316,460.73	363,929.84
4352	89,248.44	102,635.71	224,751.93	258,464.72	335,161.84	385,436.11
4608	94,292.92	108,436.85	237,221.93	272,805.22	353,736.15	406,796.58
4864	99,314.57	114,211.75	249,608.52	287,049.80	372,183.68	428,011.24
5120	104,313.39	119,960.40	261,911.70	301,198.45	390,504.43	449,080.09
5376	109,289.39	125,682.80	274,131.46	315,251.18	408,698.38	470,003.14
5440	110,347.94	126,900.13	276,508.68	317,984.99	412,216.73	474,049.24
5632	113,991.49	131,090.21	285,350.29	328,152.83	425,370.89	489,176.53
5888	118,910.42	136,746.98	297,361.53	341,965.76	443,247.88	509,735.07

Bandwidth (kb/s)	Monthly rental					
	Neighbours		Optic fibre		Continental via Satellite	
	Inter continental					
	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)
6144	123,806.53	142,377.51	309,289.35	355,682.76	460,998.08	530,147.80
6208	124,819.42	143,542.33	311,499.75	358,224.72	464,262.85	533,902.28
6400	128,394.50	147,653.67	320,091.12	368,104.79	477,036.66	548,592.16
6464	129,390.27	148,798.81	322,238.97	370,574.81	480,206.34	552,237.29
6912	138,049.76	158,757.23	343,446.31	394,963.25	511,776.34	588,542.79
7168	142,843.16	164,269.63	354,998.78	408,248.60	528,956.00	608,299.40
7424	147,613.72	169,755.78	366,467.85	421,438.02	546,008.87	627,910.20
7936	157,440.18	181,056.21	390,448.61	449,015.91	581,699.45	668,954.37
8192	162,153.69	186,476.74	401,709.15	461,965.52	598,435.36	688,200.66
8448	166,844.37	191,871.02	412,886.27	474,819.21	615,044.47	707,301.15
8576	168,989.98	194,338.48	417,744.98	480,406.73	622,239.65	715,575.59
8960	176,157.25	202,580.83	434,990.28	500,238.83	647,882.35	745,064.70
9216	180,779.45	207,896.37	445,917.17	512,804.75	664,111.10	763,727.77
9472	185,378.83	213,185.65	456,760.65	525,274.75	680,213.07	782,245.03
10240	199,953.03	229,945.98	492,127.07	565,946.13	732,829.74	842,754.20
10496	204,483.93	235,156.51	502,720.31	578,128.36	748,551.35	860,834.05
11264	218,944.00	251,785.60	537,669.68	618,320.13	800,534.08	920,614.19
11520	223,406.42	256,917.38	548,012.69	630,214.59	815,875.32	938,256.62
11576	223,976.35	257,572.80	548,790.76	631,109.37	816,974.81	939,521.03
12288	237,204.55	272,785.23	580,543.12	667,624.59	864,181.23	993,808.41
12544	241,587.08	277,825.14	590,594.19	679,183.32	879,078.72	1,010,940.53
13312	255,784.66	294,152.36	624,584.32	718,271.97	929,603.40	1,069,043.91
13568	260,098.71	299,113.52	634,385.16	729,542.93	944,120.53	1,085,738.61
14336	274,182.16	315,309.49	667,958.23	768,151.97	994,011.27	1,143,112.96
14592	278,427.74	320,191.90	677,508.84	779,135.16	1,008,148.04	1,159,370.24
15360	292,397.06	336,256.62	710,664.86	817,264.58	1,057,404.85	1,216,015.57
15616	296,574.16	341,060.29	719,965.22	827,960.01	1,071,161.25	1,231,835.44
16384	310,429.35	356,993.76	752,704.18	865,609.81	1,119,784.13	1,287,751.75
16640	314,537.98	361,718.68	761,754.32	876,017.47	1,133,160.17	1,303,134.20
17408	328,279.04	377,520.90	794,076.22	913,187.66	1,181,149.11	1,358,321.47
17664	332,319.19	382,167.07	802,876.12	923,307.54	1,194,144.79	1,373,266.51
18432	345,946.13	397,838.05	834,780.97	959,998.12	1,241,499.79	1,427,724.76
18688	349,917.80	402,405.47	843,330.64	969,830.23	1,254,115.11	1,442,232.38
19456	363,430.60	417,945.19	874,818.43	1,006,041.19	1,300,836.18	1,495,961.61
19712	367,333.80	422,433.87	883,117.86	1,015,585.54	1,313,071.14	1,510,031.81
20480	380,732.48	437,842.35	914,188.59	1,051,316.88	1,359,158.27	1,563,032.01
20736	384,567.19	442,252.27	922,237.79	1,060,573.46	1,371,012.87	1,576,664.80
21504	397,851.74	457,529.50	952,891.47	1,095,825.19	1,416,466.06	1,628,935.97
21760	401,617.98	461,860.68	960,690.43	1,104,794.00	1,427,940.30	1,642,131.34
22528	414,788.40	477,006.66	990,927.05	1,139,566.11	1,472,759.56	1,693,673.49
22784	418,486.16	481,259.09	998,475.78	1,148,247.15	1,483,853.43	1,706,431.45
23552	431,542.46	496,273.83	1,028,295.34	1,182,539.65	1,528,038.76	1,757,244.57
23808	435,171.74	500,447.50	1,035,593.84	1,190,932.92	1,538,752.27	1,769,565.11
24576	448,113.91	515,330.99	1,064,996.35	1,224,745.80	1,582,303.66	1,819,649.21
24832	451,674.71	519,425.92	1,072,044.61	1,232,851.30	1,592,636.81	1,831,532.33
25600	464,502.75	534,178.16	1,101,030.06	1,266,184.57	1,635,554.26	1,880,887.40
25856	467,995.08	538,194.34	1,107,828.08	1,274,002.30	1,645,507.05	1,892,333.11
26624	480,708.99	552,815.34	1,136,396.48	1,306,855.95	1,687,790.57	1,940,959.15
26880	484,132.84	556,752.77	1,142,944.27	1,314,385.91	1,697,363.00	1,951,967.45
27648	496,732.62	571,242.52	1,171,095.61	1,346,759.95	1,739,012.58	1,999,864.46
27904	500,088.00	575,101.20	1,177,393.17	1,354,002.14	1,748,204.65	2,010,435.34

Bandwidth (kb/s)	Monthly rental					
	Neighbours Optic fibre		Continental via Satellite		Inter continental	
	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)	N\$ (Excl. VAT)	N\$ (Incl. VAT)
28672	512,573.65	589,459.70	1,205,127.44	1,385,896.56	1,789,220.29	2,057,603.33
28928	515,860.55	593,239.63	1,211,174.77	1,392,850.98	1,798,032.00	2,067,736.80
29696	528,232.07	607,466.88	1,238,491.99	1,424,265.79	1,838,413.70	2,114,175.76
29952	531,450.49	611,168.07	1,244,289.08	1,430,932.44	1,846,845.05	2,123,871.81
30720	543,707.89	625,264.07	1,271,189.25	1,461,867.64	1,886,592.82	2,169,581.75
30976	546,857.83	628,886.51	1,276,736.10	1,468,246.52	1,894,643.81	2,178,840.38
31744	559,001.10	642,851.26	1,303,219.21	1,498,702.10	1,933,757.64	2,223,821.29
32000	562,082.57	646,394.95	1,308,515.84	1,504,793.21	1,941,428.27	2,232,642.50
32768	574,111.70	660,228.46	1,334,581.89	1,534,769.17	1,979,908.17	2,276,894.39
33792	590,546.20	679,128.13	1,370,782.42	1,576,399.78	2,033,412.34	2,338,424.20
34048	593,502.13	682,527.45	1,375,620.28	1,581,963.32	2,040,385.64	2,346,443.48
34816	605,337.25	696,137.83	1,400,977.34	1,611,123.94	2,077,787.85	2,389,456.02
Telegraph circuit with modulation rate exceeding 50 baud:						
75 baud and 100 baud			2,587.39	2,975.50	5,675.68	6,527.03

PART C: EXPLANATORY NOTES**NOTE 1 RENTALS AND INSTALLATIONS OF NORMAL VOICE LINES:****NOTE 1 a: Reduced installation charge and rental for pensioners:**

In respect of the one main telephone service for residential purposes for the recipient of a social pension as defined in the Social Pensions Act, 1973 (Act 37 of 1973) as well as other pensioners whose total monthly income is not more than the maximum pension of the afore-mentioned social pensioners: Provided that such a person renders proof to the satisfaction of the Company regarding this status as a pensioner and that he is the head of the household at the address where the telephone service is to be provided to him or that he requires the telephone service for his own use in a home or similar institution

NOTE 1 b: Free rental and installation/indoor transfer and call units rebate monthly:

(i) in respect of one main telephone service for residential purposes for:

a company (Telecom) employee

a company (Telecom) pensioner over the age of 55 and the widow of such a pensioner

the widow of a Company official who shared in or qualified for the concession of a semi-official telephone service or who would have qualified for it in terms of current instructions if such concession did not exist during his term of service; and

Provided that such widows shall furnish satisfactory proof to the Managing Director that they have not remarried and provided further that the concession shall lapse as soon as they remarry

NOTE 1 c: Reduced transfer fee: Indoor extensions:

Reduced transfer fee i.r.o. one main telephone service for the recipient of a social or other pension and subject to the conditions prescribed in 1 (a).

NOTE 1 d: Rental of exchange connections that extend beyond the MRA:

The rental prescribed in this item is payable over and above the rental for the portion of the line within the MRA of the exchange.

NOTE 1 e: If an extension is transferred at the same time as the switchboard, only the transfer fee quoted in A1.1.1 a (i) is payable i.r.o. such extension and the cost in item A1.1.1 e falls away.

NOTE 2 CALLS:

NOTE 2 a: Extra charge payable by the customer to whose telephone the call was made.

NOTE 2 b: The prescribed charge (A1.6) plus the charge for a personal call (A1.5.1.10 c) are payable in respect of each individual connection. The call charges are assessed from the exchange where the conference switchboard exists and is payable in addition to the connection fee prescribed in A1.5.1.11a.

NOTE 2 c: The connection fee mentioned in A1.5.1.11 a is payable when a booked conference call is cancelled within two hours before its commencement.

NOTE 2 d: Operator Controlled calls

- (i) Peak Time rates applies from 07h00 to 19h00 weekdays (Monday to Friday)
- (ii) Off-peak time rates applies from 19h00 to 07h00 weekdays and 19h00 on Friday to 07h00 on Monday.
- (iii) The period is calculated from the moment the connection is established and a minimum call period of one minute applies: call charges for all national operator connected calls are to be calculated pro rata per minute from commencement.
- (iv) Calls are timed by the operators at a rate per minute.

NOTE 2 e: Collect Calls

An additional charge as for one minute conversation is payable by the customer to whose telephone the call was made.

Note 2 f: Direct Dialed calls

- (i) Calls are billed per second, with a minimum set-up charge applicable per call for all time periods. Billing per second does not apply to operator controlled and payphones calls. Calls from fixed line and switch phones to mobile phones within Namibia are billed for the first minute in full and thereafter per second.
- (ii) Peak Time rates applies (07h00 - 19h00) weekdays is registered per second with a minimum charge.
- (iii) Off-peak rates applies (19h00 - 07h00) weekdays; Friday 19h00 to Monday - 07h00), and Public Holidays.
- (iv) For internet dial-up
 - (i) Rate 1: 07h00-19h00 Week days (Monday to Friday)
 - (ii) Rate 2: 19h00-22h00 week days plus 07h00-22h00 Saturdays & Sundays. Also applicable to Public Holidays.
 - (iii) Rate 3: 22h00-07h00 Week days & Weekends

Note 2 g: Normal fixed to cell and international call rates apply to calls from VSAT lines.

Local & national calls from and to VSAT lines are charged at VSAT rates.

Note 2 h: The system automatically selects 5 most frequently called numbers and applies a discount of 10% on calls made to selected numbers. The discount will be applied on local and national calls only.

Note 2 i: These are standard rates, different rates may be charged for certain IVR services.

NOTE 3 RENTAL AREA:

The minimum-rental area is the built-up area within an exchange area.

NOTE 3 a: The distance for service beyond the minimum-rental area is measured according to the radial distance from the exchange.

NOTE 3 b: Distance for a portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair. The total rental consists of the fixed rental for the portion within the MRA plus the per pair kilometre charge beyond the MRA.

NOTE 4 BROADBAND SERVICES:

NOTE 4 a: Monthly charges include services forming part of the bundle such as Broadband connection, modem, Webspace, Fax2Email numbers, voice lines, Unlimited usage, On-net Voice minutes. Number of bundled offers varies from package to package.

NOTE 5 SERVICE CHARGES AND MISCELLANEOUS ITEMS:

NOTE 5 a: Name address and telephone number, as well as business description with a maximum of three words, once in every issue, except cases quoted in items A1.5.1.14 a and A1.5.1.14 b (See Telecommunication Regulation H.7(2)).

NOTE 5 b: A connection fee of N\$ 30.25 is payable on the application of these services.

NOTE 5 c: An existing service is taken over between spouses and /or brothers and sisters of the same parents and between such parents and their children without the division of the current accounts. (the onus shall be on the applicant to bring to the attention of the Managing Director that he qualifies for this tariff and must also provide sufficient proof thereof, otherwise the tariff in A1.5.1.9a applies.

NOTE 5 d: Customers will be called upon to defray the cost incurred i.r.o of an abortive maintenance visit due to privately owned telecommunications equipment.

NOTE 6 ISDN SERVICES:

NOTE 6 a: More than 3 numbers, maximum 8.

NOTE 7 Direct Inward Dialing(DID) SERVICES

NOTE 7 a: All new DID services will be provided as indicated in A2.3.1.

NOTE 7 b: The charges in A2.3.1 are payable in addition to the normal exchange connection rental

NOTE 8 CENTREX SERVICES:

NOTE 8 a: Local-Extension to Extension is free within a centrex group

NOTE 9 Broadband Wireless:

NOTE 9 a: Monthly rental charges for Broadband Wireless are 10 % higher than the Digicon rental Charges

NOTE 10 a: Switch calls to Telecom Namibia networks are billed in increments of one second. No set-up charges applicable.
