# GOVERNMENT GAZETTE 

OF THE
REPUBLIC OF NAMIBIA
N\$4.00
WINDHOEK - 26 September 2011
No. 4799

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## GENERAL NOTICE

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## General Notice

## NAMIBIA POST LIMITED

## AMENDMENT OF TARIFF ADJUSTMENTS FOR 2011/2012

Notice is hereby given under section 3(3) of the Post and Telecommunications Act, 1992 (Act No. 19 of 1992), that the Board of Directors of Namibia Post Limited has altered the domestic and international rates to be demanded or received in respect of postal services rendered by the Company with effect from 1 October as set out in the schedule.

## F.F. HANGULA <br> CHIEF EXECUTIVE OFFICER

Windhoek, 12 September 2011
Namibia Post Limited wishes to inform you that its annual tariff adjustments will become effective on 1 October 2011, in line with the commencement of its new financial year.

During the previous years, Namibia Post Limited committed itself to future increases that are broadly in line with inflation expectations (CPI) and the cost of doing business, generally, especially on business lines with international component. The latter specifically relates to mail to and from international destinations.

NamPost mainly used inflation as the basis for its tariff adjustments, while many other products and services prices remained unchanged.

The following are the proposed price changes in the products and services offered by Namibia Post Limited for the 2011/12 financial year.

## Domestic Postal Tariffs 2011/2012

| Product Group \& Description | Product | Tariffs 2012 |
| :---: | :---: | :---: |
| Letter Mail |  |  |
| Letter mail refers to any form of written communication or other document, that is addressed to a specific address and is conveyed by other than electronic means. | Standard - up to 50g | 2.90 |
|  | DL maxi $120 \times 235 \mathrm{~mm}$ |  |
|  | Non-Standard | 8.90 |
|  | Min C5-229 x 162mm |  |
|  | Max B4-353 x 250mm |  |
| Fast Mail (Priority Mail) |  |  |
| Fastmail is a letter service in Namibia with a oneday delivery standard in the same city or town, a two-day delivery standard between major cities and towns and a three-day delivery standard for all other destinations. | Standard - up to 50g | 5.00 |
|  | DL maxi $120 \times 235 \mathrm{~mm}$ |  |
|  | Non-Standard | 12.00 |
|  | Min C5-229 x 162mm |  |
|  | Max B4-353 x 250mm |  |
| Printed Matters |  |  |
| Rolled or enveloped (open at a corner) and plastic wrapped addressed newspapers and booklets | Up to 250 gr | 10.30 |
|  | 251 gr up to 500 g | 12.70 |
|  | 501 gr up to 750 g | 15.10 |
|  | 701 gr to 1 kg | 18.70 |
| Parcels |  |  |
| A parcel is any postal item that is bigger than $353 \times 250 \times 30 \mathrm{~mm}$. The maximum length is 1 meter and the length plus girth may not be more than 2 meter. The domestic counter-to-counter parcel service (ordinary parcel) is the most economical way to send a parcel. Customers can send parcels from any Post Office counter to any other Post Office counter in the country. Value-added parcel services are insurance and COD (Cash On Delivery) | Up to 1 Kg | 33.40 |
|  | 1 kg to 2 Kg | 43.40 |
|  | 2 kg to 3 Kg | 44.50 |
|  | 3 kg to 4 Kg | 45.60 |
|  | 4 kg to 5 Kg | 48.90 |
|  | 5 kg to 6 Kg | 54.10 |
|  | 6 kg to 7 Kg | 60.10 |
|  | 7 kg to 8 Kg | 66.00 |
|  | 8 kg to 9 Kg | 69.60 |
|  | 9 kg to 10 Kg | 79.30 |
|  | 10 kg to 11 kg | 86.40 |
|  | 11 kg to 12 kg | 93.50 |
|  | 12 kg to 13 kg | 100.50 |
|  | 13 kg to 14 kg | 107.60 |
|  | 14 kg to 15 kg | 114.70 |
|  | 15 kg to 16 kg | 121.70 |
|  | 16 kg to 17 kg | 128.80 |
|  | 17 kg to 18 kg | 135.90 |
|  | 18 kg to 19 kg | 142.90 |
|  | 19 kg to 20 kg | 150.00 |


| Insurance Parcels | Max. Compensation |  |
| :---: | :---: | :---: |
| Insurance is available as per the set rates value to a maximum of N\$5 000. See Postmaster for insurance to Foreign Countries | N\$250 | 7.20 |
|  | N\$500 | 14.50 |
|  | N\$1000 | 28.80 |
|  | N\$1500 | 42.70 |
|  | N\$2000 | 57.10 |
| COD Parcels | Max. Compensation |  |
| The COD option provides for money to be collected for the parcel on the customer's behalf. | Max N\$5,000 | 28.90 |
|  | Cancelation or change in trade charges | 15.50 |
| PO Box Rentals |  |  |
| Postal Addresses | Small Boxes - up to 20dm (Windhoek Post Office, excluding Wika \& Post Street Mall Kiosks) | 243.00 |
|  | Small Boxes - up to 20dm Rest of Namibia | 221.00 |
|  | Large Boxes - up to 30dm (Windhoek Post Office) | 399.00 |
|  | Large Boxes - up to 30dm (Rest of Namibia) | 364.00 |
|  | Farmers Private Bag | 346.40 |
|  | All other Private Bags | 634.00 |
| Redirection of Mail |  |  |
| The redirection of mail items to an alternative address for the first 3 months of service | Domestic | 98.50 |
|  | South Africa | 151.30 |
| Information Mail |  |  |
| Unenveloped, unaddressed information/advertising item comprising one sheet of paper folded to A5 size | Pamphlets | 0.20 |
| Unenveloped, unaddressed, rolled or folded information/advertising item. Also unaddressed promotional DVD's. | Brochures | 0.30 |
| An unaddressed booklet. <br> May not be bigger than $120 \mathrm{~mm} \times 235 \mathrm{~mm}$, may not weigh more than 50 g and may not be thicker than 5 mm . | Household Circulars | 0.40 |
| Photocopy Charges |  |  |
|  | A4 Loose Paper | 1.40 |
| Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 8.50 |
|  | Domestic Per A4 page (Receiving) | 4.20 |
| International Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 17.00 |
|  | Domestic Per A4 page (Receiving) | 4.20 |
| Value Added Services |  |  |
| The Registered Letter can be used for letters that require a signature on delivery, contain something of value, or important documents which require tracking and tracing from acceptance to delivery. | Registration | 21.90 |


| Registered item not handed in at counter (posted out of course) | Compulsory Registration | 43.80 |
| :---: | :---: | :---: |
| Proof of delivery for important documents | Certification | 12.10 |
| Proof of posting a certified item | Acknowledgement of posting a certified Articles | 10.00 |
| Confirmation that a postal article was delivered | Advice of Delivery of Postal Article | 9.50 |
| Safe keeping of valuables | Safe keeping | 252.10 |
| With the BRS, businesses can offer their customer or prospective customers the incentive to reply without having to pay postage. | Business Reply Services | 1.80 |
|  | Enquiry Fees | 9.90 |
|  | Custom Clearence Fee | 37.80 |
| Acceptance of Postal Articles after Closing of Mail |  |  |
|  | Ordinary postal articles | 8.00 |
| Customer may request to include mail article after official cut-off time | Entered articles | 12.00 |
| Customer may request a posted artcle to be returned before it is despatched | Interception of Postal Article | 22.90 |
| Stationery |  |  |
|  | Fast Mail (Priority) Envelopes (Medium) | 8.20 |
|  | Fast Mail (Priority) Envelopes (Large) | 20.50 |
|  | Registered Envelopes | 3.20 |
|  | Padded Envelope (Small) | 6.40 |
|  | Padded Envelope (Medium) | 9.60 |
|  | Padded Envelope (Large) | 12.60 |
| Postage-included envelopes are available at all Post Office outlets | Prepaid Window Envelope (Small) | 3.00 |
|  | Prepaid Window Envelope (Medium) | 3.20 |
|  | Prepaid Window Envelope (Large) | 9.30 |
| Vault Items (Accessories) |  |  |
|  | Private Bags | 459.80 |
|  | Private Bags Lock | 163.30 |
|  | Private Bag Name Plates | 48.00 |
|  | PO Box Lock \& Key | 81.60 |
| Postal Order Commission |  |  |
|  | N\$1.00 | 0.50 |
|  | N\$2.00 | 0.60 |
|  | N\$4.00 | 0.65 |
|  | N\$5.00 | 0.95 |
|  | N\$10.00 | 2.30 |
|  | N\$20.00 | 4.50 |
|  | N\$50.00 | 11.30 |
|  | N\$100.00 | 18.60 |
|  | N\$200.00 | 37.20 |
| Money Order Commission |  |  |
| Namibia | N\$1-500 | 45.30 |


| A money order is a payment order for a prespecified amount of money. Because it is required that the funds be prepaid for the amount shown on it, it is a more trusted method of payment than a personal check. | N\$501-1000 | 76.20 |
| :---: | :---: | :---: |
|  | N\$1001-1500 | 107.30 |
|  | N\$1501-2000 | 138.30 |
| Money Order Commission |  |  |
| Lesotho , Swaziland , RSA , Botswana | N\$1-500 | 56.50 |
|  | N\$501-1000 | 92.60 |
|  | N\$1001-1500 | 128.30 |
|  | N\$1501-2000 | 164.10 |
| Money Order Commission |  |  |
| Malawi , Mozambique , Zambia , Zimbabwe, Kenya ,Mauritius , Sri Lanka, Canada, Switzerland, St. Helena , India , Malaysia , Ireland , Netherland ,Italy, Germany , USA , Brazil , and Singapore | N\$1-500 | 182.00 |
|  | N\$501-1000 | 344.40 |
|  | N\$1001-1500 | 504.40 |
|  | N\$1501-2000 | 667.10 |

## Airmail Rates - International Postal Tariff 2011/2012

| Product | Category | Tariffs 2012 |
| :---: | :---: | :---: |
| Letters per 10 g |  |  |
| Africa | Zone A | 4.80 |
| Europe | Zone B | 5.40 |
| USA and the Rest of the World | Zone C | 6.50 |
| Printed Matter per 10g |  |  |
|  | Zone A | 4.80 |
|  | Zone B | 5.90 |
|  | Zone C | 5.90 |
| Aerogram and Postcard |  |  |
|  | Zone A | 5.30 |
|  | Zone B | 5.30 |
|  | Zone C | 5.30 |
| Small Packages per 100g |  |  |
|  | Zone A | 29.80 |
|  | Zone B | 33.60 |
|  | Zone C | 42.00 |
| Parcels |  |  |
|  | Zone A |  |
| For the first | 250 g | 175.80 |
| each additional | 250 g | 21.80 |
|  | Zone B |  |
| For the first | 250 g | 215.10 |
| each additional | 250 g | 41.70 |
|  | Zone C |  |
| For the first | 250 g | 274.20 |
| each additional | 250 g | 96.40 |

## Surface Mail Rates (SA Included) - International Postal Tariff 2011/2012

| Product | Category | Tariffs 2012 |
| :---: | :---: | :---: |
| Letters |  |  |
|  | Zone A |  |
|  | 50 g | 8.40 |
|  | 100 g | 10.60 |
|  | 250 g | 15.50 |
|  | 500 g | 32.00 |
|  | 1000g | 55.10 |
|  | Zone B |  |
|  | 50 g | 9.10 |
|  | 100 g | 14.40 |
|  | 250 g | 20.20 |
|  | 500g | 37.90 |
|  | 1000g | 66.00 |
|  | Zone C |  |
|  | 50 g | 9.90 |
|  | 100 g | 16.10 |
|  | 250 g | 22.40 |
|  | 500 g | 40.20 |
|  | 1000g | 71.60 |
| Small Packages |  |  |
|  | Zone A |  |
|  | 100g | 23.60 |
|  | 250 g | 59.60 |
|  | 500 g | 70.00 |
|  | 1000g | 80.00 |
|  | Zone B |  |
|  | 100g | 32.00 |
|  | 250g | 79.70 |
|  | 500 g | 161.70 |
|  | 1000g | 203.00 |
|  | Zone C |  |
|  | 100g | 35.50 |
|  | 250g | 88.70 |
|  | 500 g | 177.50 |
|  | 1000g | 250.00 |
| Printed Matter |  |  |
|  | Zone A |  |
|  | 50g | 8.60 |
|  | 100g | 9.30 |
|  | 250g | 15.60 |


|  | 500 g | 27.60 |
| :---: | :---: | :---: |
|  | 1000 g | 46.40 |
|  | Zone B |  |
|  | 50 g | 9.60 |
|  | 100 g | 11.90 |
|  | 250 g | 17.30 |
|  | 500 g | 38.90 |
|  | 1000 g | 63.40 |
|  | Zone C |  |
|  | 50 g | 10.60 |
|  | 100 g | 13.70 |
|  | 250 g | 31.50 |
|  | 500 g | 44.00 |
|  | 1000 g | 69.80 |
| Parcels |  |  |
|  | Zone A |  |
|  | up to 1 kg | 88.10 |
|  | above 2 kg up to 3 kg | 99.30 |
|  | above 4 kg up to 5 kg | 142.90 |
|  | above 5 kg up to 10 kg | 223.90 |
|  | Zone B |  |
|  | up to 1 kg | 253.30 |
|  | above 2 kg up to 3 kg | 329.00 |
|  | above 4 kg up to 5 kg | 395.20 |
|  | above 5 kg up to 10 kg | 526.60 |
|  | Zone B |  |
|  | up to 1 kg | 310.90 |
|  | above 2 kg up to 3 kg | 408.70 |
|  | above 4 kg up to 5 kg | 495.20 |
|  | above 5 kg up to 10 kg | 610.50 |

