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AIDS HELPLINE: 0800-0123-22 Prevention is the cure

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## Communications, Department of

## General Notice

285 Postal Services Act (124/1998): Amendment: Limits of mass and size of postal articles, postage rates and service fees.

## General Notice

## NOTICE 285 OF 2002

## DEPARTMENT OF COMMUNICATIONS

Amendment of the limits of mass and size of postal articles, postage rates and service fees

It is hereby made known, in terms of Sections 30 and 61 of the Postal Services Act, 1998 (Act No 124 of 1998), that the Postal Regulator, with the approval of the Minister of Communications, has determined that the limits of mass and size, postage rates and service fees contained in Schedules A, B and C of the Postal Regulations, promulgated under Government Notice No R. 432 of 24 March 1971 as amended, be replaced by the limits of mass and size, postage rates and service fees in the Schedule, with effect from 22 April 2002.

## Schedule

### 1.1 Limits of mass and size of postal articles in the domestic service

Letter products (domestic only)

| Class of letter <br> product | Maximum <br> thickness | Maximum <br> mass | Size limitations |  |
| :--- | :--- | :--- | :--- | :--- |
|  |  |  | Maximum | Minimum |
| Small (DL) maxi | 5 mm | 50 g | $120 \mathrm{~mm} \times 235 \mathrm{~mm}$ | $90 \mathrm{~mm} \times 140 \mathrm{~mm}$ |
| Medium (B5) | 10 mm | 1 kg | $250 \mathrm{~mm} \times 176 \mathrm{~mm}$ |  |
| Large (B4) <br> Postcards | 30 mm | 1 kg | $353 \mathrm{~mm} \times 250 \mathrm{~mm}$ |  |
| Cylinders/rolled <br> items | $0,295 \mathrm{~mm}$ | 50 g | $353 \mathrm{~mm} \times 250 \mathrm{~mm}$ | $90 \mathrm{~mm} \times 140 \mathrm{~mm}$ |
| Rolled addressed <br> newspapers | 70 mm | 1 kg | 1 kg | 1 kg |
| Litength 520 mm <br> Length 620 mm |  |  |  |  |

## Out of standard

When articles do not conform to either the maximum mass, size or thickness, the next rate category must be applied.

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Articles smaller than 90 mm x 140 mm
The rate applicable must be charged according to the criteria for B5
or B4.
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## Domestic bulk mail

## Unsorted (ordinary) bulk mail

- The service is suitable for individuals and businesses that post fewer than 100 or 100 and more domestic letters.
- Mail will only be accepted if an official payment method is used, ie stamps, remote meter-setting franking machine mail, postage-paid and postage-included envelopes.
- Remote meter-setting mail may only be posted at designated offices.
- Mail paid for by all other payment methods may be posted at any post office/mail entre.
- Letters must be faced and tied in bundles when handed in over the counter.


## Presorted buik mail

- The service is suitable for businesses that post large numbers of domestic letters. The minimum volume is 1000 and more presorted articles per consignment.
- The items must meet the relevant criteria as described in the National Bulk Mail Service Guide.
- All articles in a consignment must-
- originate from the same sender,
- be identical in shape, size and mass; and
- have the same contents.
- The articles must contain return addresses.
- Mail will only be accepted if the official payment methods are used, ie stamps, Permit Mail (only presorted bulk mail), remote meter-setting franking machine mail, postagepaid and postage-included envelopes.
- No rebates apply to letters with stamps as a payment method.
- The client must have his database checked by an official PAMSS and provide the official grading certificate with each posting together with the Bulk Mail Delivery Note.
- Mail must be posted at designated mail centres and mail accepting offices only.

Items larger than $353 \times 250 \mathrm{~mm}$, thicker than 30 mm and weighing more than $\mathbf{1} \mathbf{k g}$ will be considered parcels.

New rates for domestic letters (VAT inclusive)
Stamp booklets

| Stamp booklet (domestic standard) | New rate |
| :--- | :--- |
| Booklet of 10 stamps | R15.00 |
| Boxes of $50(500$ stamps $)$ | R750,00 |
| Boxes of $100(1000$ stamps $)$ | R1 500,00 |
| Rolls of $100(100$ stamps $)$ | R150,00 |
| Rolls of $100(5)(500$ stamps $)$ | R750,00 |
| Rolls of $100(10)(1000 \mathrm{stamps})$ | R1 500,00 |

Ordinary mail

| Product | New rate |
| :---: | :---: |
| Client's own envelope (unsorted/nonbulk) |  |
| Small (DL) maxi Medium (B5) Large (B4) | $\begin{aligned} & \mathrm{R} 1,50 \\ & \text { R3,05 } \\ & \text { R3,90 } \\ & \hline \end{aligned}$ |
| Cylinder/rolled items |  |
| Cylinder/rolled items ( $520 \mathrm{~mm} \times 70 \mathrm{~mm}$ )* Cylinder/rolled items $(620 \mathrm{~mm} \times 70 \mathrm{~mm}$ )* | $\begin{aligned} & \hline \text { R3.90 } \\ & \text { R6.70 } \\ & \hline \end{aligned}$ |
| Rolled addressed newspapers |  |
| Rolled addressed newspapers ( $324 \mathrm{~mm} \times 70 \mathrm{~mm}$ ) | R2,05 |
| Postage included (prepaid) envelope (postage and cost of envelope) |  |
| Small (C6) with and without window and selfseal envelope <br> Small (DL) maxi with and without window and selfseal envelope <br> Medium (B5) <br> Large (C4) <br> Lettergram (prefabricated) | $\begin{aligned} & \mathrm{R} 1.70 \\ & \mathrm{R} 1,70 \\ & \mathrm{R} 3,55 \\ & \mathrm{R} 4,75 \\ & \mathrm{R} 1,60 \end{aligned}$ |
| Postcard |  |
| Change of address (postage paid) <br> Ordinary postcard (Post Office card, postage paid) <br> Client's own postcard <br> Small (DL) maxi <br> Medium (B5) <br> Large (B4) | $\begin{array}{\|l\|} \hline \mathrm{R} 1,60 \\ \mathrm{R} 1,60 \\ \\ \hline \mathrm{R} 1,50 \\ \mathrm{R} 3,05 \\ \mathrm{R} 3,90 \\ \hline \end{array}$ |
| Advertising mail/Magmail (ordinary mail) [minimum 1000 items per category, per consignment] |  |
| Small (DL) maxi Medium (B5) Large (B4) | $\begin{array}{\|l\|} \hline \mathbf{R 1 , 3 0} \\ \text { R2,20 } \\ \text { R3,25 } \\ \hline \end{array}$ |
| Addressed Promotional mail [minimum 1000 items per category, per consignment] |  |
| Small (DL) maxi Medium (B5) Large (B4) | $\begin{aligned} & \text { R1,35 } \\ & \text { R2,25 } \\ & \text { R3,30 } \end{aligned}$ |

## Fastmail

| Product | New rate |
| :--- | :--- |
| Client's own envelope |  |
| Small (DL) maxi | R2,50 |
| Medium (B5) | R5.90 |
| Large (B4) | R7,10 |
| Cylinder/rolled items |  |
| Cylinder/rolled items $(520 \mathrm{~mm} \times 70 \mathrm{~mm})^{*}$ | R6.00 |
| Cylinder/rolled items $(620 \mathrm{~mm} \times 70 \mathrm{~mm})^{*}$ | R7,35 |


| Addressed rolled newspapers |  |
| :--- | :--- |
| Addressed rolled newspapers | R5.90 |
| Postage included (prepaid) envelope (postage and cost of <br> envelope) |  |
| Small (DL) maxi with or without window | R2,70 |
| Medium (B5) | R6,35 |
| Large (C4) | R7.90 |
| Large (B4) | R7,50 |
| Client's own postcard |  |
| Small (DL) maxi | R2,50 |
| Medium (B5) | R5.90 |
| Large (B4) | R7,10 |
| Advertising mail and Magmail (Fastmail) - bulk mail only |  |
| (minimum 1 000 items per category) |  |
| Client's own envelope |  |
| Small (DL) maxi | $\mathbf{R 2 , 5 0}$ |
| Medium (B5) | R5.90 |
| Large (B4) | R7,15 |

## Infomail

(unaddressed mail)

| Product | New rate |
| :--- | :--- |
| Pamphlets |  |
| Local (within Post Office region) | $\mathbf{R 0 , 0 8}$ |
| Box | $\mathbf{R 0 , 1 0}$ |
| Street delivery |  |
| National | $\mathbf{R 0 , 1 2}$ |
| Box | $\mathbf{R 0 , 1 5}$ |
| Street delivery |  |
| Brochures | $\mathbf{R 0 , 1 4}$ |
| Local (within Post Office region) | $\mathbf{R 0 , 1 6}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 , 2 5}$ |
| National | $\mathbf{R 0 , 2 7}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 , 1 8}$ |
| Trade samples | $\mathbf{R 0 , 2 0}$ |
| Local (within Post Office region) | $\mathbf{R 0 , 3 0}$ |
| Box | $\mathbf{R 0 , 3 4}$ |
| Street delivery |  |
| National | $\mathbf{R 0 , 3 2}$ |
| Box |  |
| Street delivery | $\mathbf{R 0 , 3 4}$ |
| Household circulars |  |
| Local (within Post Office region) |  |
| Box |  |
| Street delivery | Rational |
| Box |  |
| Street delivery |  |
| Area newspapers (unaddressed) |  |


| Local (within Post Office region) |  |
| :--- | :--- |
| Box | $\mathbf{R 0 , 1 8}$ |
| Street delivery | $\mathbf{R 0 , 2 0}$ |
|  |  |
| National | $\mathbf{R 0 , 3 0}$ |
| Box | $\mathbf{R 0 , 3 4}$ |
| Street delivery |  |

## Business Reply Service

| Product | Rate |
| :---: | :---: |
| New licence | R109,00 |
| Renewal of licence (annually) | R109,00 |
| Ordinary mail (service fee) |  |
| Small (DL) maxi | R1,65 |
| Medium (B5) | R3,15 |
| Large (B4) | R4,05 |
| Parcel (excludes postage) | R3,05 |
| Cylinder (postage and handling fee) |  |
| - $520 \mathrm{~mm} \times 70 \mathrm{~mm}$ | R4,05 |
| - $620 \mathrm{~mm} \times 70 \mathrm{~mm}$ | R6,85 |
| Fastmail (handling fee) |  |
| Small (DL) maxi | R2,40 |
| Medium (B5) | R6, 05 |
| Large (B4) | R7,25 |
| Cylinder (postage and handling fee) |  |
| - $520 \mathrm{~mm} \times 70 \mathrm{~mm}$ <br> - $620 \mathrm{~mm} \times 70 \mathrm{~mm}$ | $\begin{aligned} & \text { R6,00 } \\ & \text { R10,20 } \end{aligned}$ |

Registered letter (with insurance option) including postage

| Product | Service fee |
| :--- | :--- |
| Small (DL) maxi | R10.65 |
| Medium (B5) | R12,20 |
| Large (B4) | $\mathbf{R 1 3 , 0 5}$ |
| Postage-included registered envelope | $\mathbf{R 1 1 . 9 5}$ |
| Compulsory registration | $\mathbf{R 1 9 . 2 5}$ |

Insurance fee (for registered letters)

| Product | Service fee |
| :--- | :--- |
| Up to R100,00 | Free |
| Up to R250,00 | R7.60 |
| Up to R500,00 | R15.30 |
| Up to R1 000,00 | R30,55 |
| Up to R1 500,00 | R45.80 |
| Up to R2 000,00 | R61.00 |

## Advice

| Product | Service fee |
| :--- | :--- |
| Proof of delivery | R16.35 |
| Advice of delivery (AR card) | R3,40 |
| Acceptance slip | Free |

Franking machine licences

| Product | Service fee |
| :--- | :--- |
| New licences | R120,00 |
| Transfer of licence | R120,00 |
| Renewal of licence (annual) | R87.00 |
|  |  |
| Spoiled impression fee |  |
| (per 100/portion of these) | R14,00 |
| Small (DL) maxi | R17,55 |
| Medium (B5) | R21.80 |
| Large (B4) |  |
| (C4 R20,00 and B4 R25,00) |  |

Other service fees

| Type | Rate |
| :--- | :--- |
| Exchange of one denomination of postage stamp or <br> postal stationery article for another | Five per cent of the value <br> of the stamps or <br> stationery item with a <br> minimum charge of <br> R1,50 |
|  | Free of charge |
| Enquiry about letters and parcels (all services) <br> Acceptance of a domestic postal article after closing <br> of mail (all postal articles) | R8,20 |

Faxmail

|  | Rate |
| :--- | :---: |
| Per page (local - no dialling code) | R4,25 |
| Per page (national - dialling code) | R5,35 |
| Per page (international) | R15,60 |
| Counter delivery (post office to post office) | Free |
| Delivery by ordinary mail (optional) | R1,70 |
| Delivery by Fastmail (optional) | R2,70 |
| Counter delivery (private fax to post office) | R2,55 |

### 1.3 International mail

International letter and parcel services are available worldwide, either by air mail or surface mail. These services may be accessed by posting either at post offices or by posting in street posting boxes. The available range of services includes:

| Product | Description |
| :--- | :--- |
| Aerogrammes | Special prepaid air-mail letters consisting of one lightweight <br> folded sheet of paper that can be sealed. No enclosures are <br> permitted |
| Postcards | Convenient conveyance of unenclosed messages and greetings |
| Small letters | Consists of private and business letters up to 50 g and no bigger <br> than $120 \times 235 \times 5 \mathrm{~mm}$ |
| Medium letters | Consists of private and business letters up to 250 g no bigger than <br> $250 \times 176 \times 10 \mathrm{~mm}$ |
| Large letters | Consists of private and business letters up to 300 g no bigger than <br> $353 \times 250 \times 30 \mathrm{~mm}$ |
| Small parcels | For small quantities of low-mass goods under 2 kg at a lower rate <br> and with simpler customs declarations than for large parcels |
| Large parcels | For the conveyance of goods and material upto 30 kg |
| Registered mail | A separately streamed service with added security for letter post <br> items |
| Direct publishers bags (M <br> Bags) | The economical conveyance by air mail or surface mail of printed <br> matter to the same addressee at the same address. A minimum <br> price for 5 kg applies to each bag. |

## Special value-added services

Value can be added to basic international mail services by buying additional valueadded services. These include express, registered, insured and advice-of-delivery (AR) options. As these add-on services are not available to some countries or for some categories of mail, enquiries should be made at post offices to find out if they are available for your purposes. Insured and registered items must be posted at post office counters and not in street postboxes.

## International reply coupons

The international reply coupon service enables customers to repay the postage on a reply from a correspondent abroad. Coupons sent abroad may be exchanged for one or more postage stamps representing the minimum postage prepayable on an airmail letter. The coupons cost R7,00 and are available at post offices.

## Exchange control regulations

Exchange control regulations apply equally to postal items as they do to other exports. Generally, items of a vaite of more than R1 000,00 require specific export documents to be completed. Details are available at post offices.

## Customs declarations

The type and extent of customs declarations are regulated by the statutes of the Universal Postal Union and the requirements of destination countries. The following basic requirements are stipulated for the various mail categories.

| ARTICLE/CONTENTS <br> CATEGORY | CUSTOMS DOCUMENTATION REQUIRED |
| :--- | :--- |
| Letter post items and small parcels |  |
| Letters not containing merchandise, aerogrammes, <br> greeting cards and postcards | No customs documentation is required |
| Letters and letter packets containing merchandise or <br> goods, printed matter consignments and small <br> parcels up to 2 kg with contents under R2 200 in <br> value | Attach a fully completed CN22 green customs <br> sticker |

Letters and letter packets containing merchandise or goods, printed matter consignments and small parcels up to 2 kg with contents over R2 000 in value

| Direct publishers bags (M Bags) |  |  |
| :--- | :--- | :---: |
| Up to R2000 in value | Attach a fully completed CN22 sticker |  |
| Over R2 000 in value | Attach CN22 and CN23 |  |

Letter post rates * (all prices shown in Rand)

| Category | Air mail |  | Surface <br> mail |  | Maximum size | Maximum <br> thickness | Minimum <br> weight | Maximum <br> weight |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Southern <br> Africa \# | Rest of <br> the <br> world | Southern <br> Africa \# | Rest of <br> the <br> world |  |  |  |  |
| Aerogrammes <br> (per item) | 2,20 | 2,20 |  |  | $120 \times 235 \mathrm{~mm}$ | No enclosures permitted | 10 g |  |
| Postcards (per <br> item) | 3,30 | 3,00 | 1,80 | 1,80 | $120 \times 235 \mathrm{~mm}$ | Must not be enveloped | 10 g |  |
| Small letters (per <br> item) | 2,40 | 3,30 | 2,20 | 2,80 | $120 \times 235 \mathrm{~mm}$ | 5 mm |  | 50 g |
| Medium letters <br> (per item) | 10,00 | 12,00 | 8,00 | 9,00 | $250 \times 176 \mathrm{~mm}$ | 10 mm |  | 250 g |
| Large letters (per <br> item) | 16,00 | 21,00 | 13,00 | 14,00 | $353 \times 250 \mathrm{~mm}$ | 30 mm |  | 300 g |
| Small parcels (per <br> 100 grams) | 9,00 | 16,00 | 7,00 | 8,00 | Length, width and depth combined not to <br> exceed 900 mm, nor the greatest dimension <br> to exceed 600 mm. | 2 kg |  |  |
| Direct publishers <br> bags [M bags] <br> (per kg) | 32,00 | 90,00 | 16,00 | 19,00 | Length + girth not to exceed <br> 2 metres, maximum length <br> not to exceed 1,05 metres. |  | 5 kg *** | 20 kg |
| Registration fee <br> (per item) | 13,00 | 13,00 | 13,00 | 13,00 |  |  |  |  |
| Express fee (per <br> item) | 15,00 | 15,00 | 15,00 | 15,00 |  |  |  |  |
| International <br> reply coupon | 8,00 | 8,00 | 8,00 | 8,00 |  |  |  |  |

## Value-added services

| Category | Air mail |  | Surface <br> mail |  | Maximum size | Maximum <br> thickness | Minimum <br> weight |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Southern <br> Africa \# | Rest of <br> the <br> world | Southern <br> weight |  |  |  |  |
| Africa \# | Rest of <br> the <br> world |  |  |  |  |  |  |
| Registration fee | 14,00 | 14,00 | 14,00 | 14,00 |  |  |  |
| Registration fee - <br> M bags | 14,00 | 14,00 | 14,00 | 14,00 |  |  |  |
| Express delivery <br> fee | 16,00 | 16,00 | 16,00 | 16,00 |  |  |  |

Note: International letter post products have no insurance option and may only be registered.

* Enquire at your local post office for details of any service suspensions.
\# Angola, Botswana, Burundi, Comoros, Congo (Dem Rep), Congo (Peoples Rep), Gabon, Kenya, Lesotho, Madagascar, Malawi,

Mauritius, Mozambique, Namibia, Réunion, Rwanda, Seychelles, Swaziland, Tanzania, Uganda, Zambiaand Zimbabwe. ${ }^{* *}$ If in roll form, length plus twice the diameter not to exceed 1040 mm , nor the greatest dimension to exceed 900 mm *** A minimum price for 5 kg applies.

Large parcel rates* (all prices shown in Rand)

| PARCEL CHARGING ZONE AIR MAIL  |  | SURFACE MAIL |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Zone Coverage\# | Rate per <br> parcel | Plus rate per <br> 100 g or part <br> thereof | Rate per <br> parcel | Plus rate <br> per 100 g <br> or part <br> thereof |
| Zone A | Ascension, Botswana, Comoros, Kenya, Namibia, <br> Seychelles, St Helena and Swaziland | 56,00 | 1,70 | 53,00 | 0,60 |
| Zone B | Angola, Lesotho, Madagascar, Mozambique, <br> Réunion, Rwanda, Uganda, Zambia and <br> Zimbabwe | 83,00 | 2,20 | 83,00 | 1,30 |
| Zone C | Northern Africa and the Middle East. Major <br> destinations in this zone include Israel, Nigeria <br> and Ghana | 83,00 | 7,70 | 77,00 | 2,20 |
| Zone D | Europe, Russian Federation and former USSR <br> states. Major destinations in this zone include <br> Austria, Germany, Great Britain, France, Italy, <br> Netherlands and Switzerland | 81,00 | 7,00 | 86,00 | 1,50 |
| Zone E | Americas and the Caribbean (except Canada). <br> Major destinations in this zone include the United <br> States. | 64,00 | 11,00 | 64,00 | 2,50 |
| Zone F | Asia Pacific and Canada. Major destinations in <br> this zone include Australia, Canada, China, Japan <br> and New Zealand. | 64,00 | 9,90 | 61,00 | 1,50 |

\# An expanded list of the countries and thei charging zones is provided overleaf together with information concerning customs documentation required for those countries. Information concerning countries not listed can be obtained from your local post office.

Charging zones for letters and parcelsand customs documentation requirements for parcels

| COUNTRY | ZONES |  | CUSTOMS DOCS FOR PARCELS | COUNTRY | ZONES |  | $\begin{aligned} & \hline \text { CUSTOMS DOCS } \\ & \text { FOR PARCELS } \end{aligned}$ | COUNTRY | ZONES |  | CUSTOMS DOCS FOR PARCELS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Letter } \\ & \text { post } \end{aligned}$ | Parcel post |  |  | Letter post | Parcel post |  |  | Letter post | Parcel post |  |
| Afghanistan | ROW | F | CN23 CP71 | Georgia | ROW | D | CN23 CP71 | Nigeria | ROW | C | PP4 |
| Algaria | ROW | C | CN23 CP71 | Germany | ROW | D | CN23 CP71 | Nonway | ROW | D | CN23 CP71 |
| Albanla | ROW | D | CN23 CP71 | Ghana | ROW | C | PP4 | Oman | ROW | C | PP4 |
| Angola | SA | B | CN23 CP71 | Great Britain | ROW | D | PP4 | Pakistan | ROW | F | CN23 CP71 |
| Andorra | ROW | D | CN23 CP71 | Greece | ROW | D | CN23 CP71 | Panama | ROW | E | CN23 CP71 |
| Antlgua/Bar | ROW | E | Serv. Susp. | Grenada | ROW | E | PP4 | Papua N G | ROW | F | PP4 |
| Armenia | ROW | D | CN23 CP71 | Guatemala | ROW | E | CN23 CP71 | Paraguay | ROW | E | CN23 CP71 |
| Argentina | ROW | E | CN23 CP71 | Guinea Blssau | ROW | C | CN23 CP71 | Pers | ROW | E | CN23 CP71 |
| Ascencion | ROW | C | PP4 | Guinea Rep | ROW | C | CN23 CP71 | Phillipines | ROW | $F$ | PP4 |
| Austria | ROW | D | CN23 CP71 | Guyana | ROW | E | PP4 | Poland | ROW | D | CN23 CP71 |
| Australia | ROW | F | PP4 | Halt | ROW | E | CN23 CP71 | Portugal | ROW | D | CN23 CP71 |
| Azerbaijan | ROW | D | CN23 CP71 | Hawail | ROW | E | PP4 | Qatar | ROW | C | PP4 |
| Azores | ROW | D | CN23 CP71 | Honduras | ROW | E | CN23 CP71 | Reunion | SA | B | CN23 CP74 |
| Bahamas | ROW | E | PP4 | Hong Kong | ROW | F | PP4 | Romania | ROW | D | CN23 CP71 |
| Bahrain | ROW | C | PP4 | Hungary | ROW | D | CN23 CP71 | Russia | ROW | D | CN23 CP71 |
| Bangladesh | ROW | F | CN23 CP71 | Iceland | ROW | D | CN23 CP71 | Rwanda | SA | B | CN23 CP71 |
| Barbados | ROW | E | CN23 CP71 | India | ROW | F | CN23 CP71 | Samoa West | ROW | F | PP4 |
| Belize | ROW | E | PP4 | Indonesia | ROW | F | CN23 CP71 | SaoTome | ROW | C | CN23 CP71 |
| Belgium | ROW | D | CN23 CP71 | Iran | ROW | F | CN23 CP71 | Saudi Arabia | ROW | C | CN23 CP71 |
| Belorussia | ROW | D | CN23 CP71 | Iraq | ROW | F | CN23 CP71 | Senegal | ROW | C | CN23 CP71 |
| Benin | ROW | C | CN23 CP71 | Ireland | ROW | D | PP4 | Seychelles | SA | A | PP4 |
| Bermuda | ROW | E | PP4 | Israel | ROW | C | CN23 CP71 | Sierra Leone | ROW | C | PP4 |


| Bhutan | ROW | F | CN23 CP71 | lialy | ROW | D | CN23 CP71 | Singapore | ROW | F | PP4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bolivia | ROW | E | CN23 CP71 | Ivory Coast | ROW | C | CN23 CP71 | Slovakia | ROW | D | CN23 CP71 |
| Bosnia | ROW | D | CN23 CP71 | Jamaica | ROW | E | PP4 | Slovenia | ROW | D | CN23 CP71 |
| Botswana | SA | A | PP4 | Japan | ROW | F | CN23 CP71 | Solorion is. | ROW | F | PP4 |
| Brazil | ROW | E | CN23 CP71 | Jordan | ROW | C | CN23 CP71 | Somalia | ROW | C | Suspended |
| Bulgaria | ROW | D | CN23 CP71 | Kazakhstan | ROW | D | CN23 CP71 | Spain | ROW | D | CN23 CP71 |
| Burundi | SA | C | CN23 CP71 | Kenya | SA | A | PP4 | Sil Lanka | ROW | F | PP4 |
| Burkino Faso | ROW | C | CN23 CP71 | Kiribati | ROW | F | PP4 | St. Christopher | ROW | E | PP4 |
| BruneiDar. | ROW | F | PP4 | Korea North | ROW | F | CN23 CP71 | St Helona | ROW | C | PP4 |
| Cameroon | ROW | C | CN23 CP71 | Korea South | ROW | F | CN23 CP71 | St. Vincent | ROW | E | PP4 |
| Cambodia | ROW | F | CN23 CP71 | Kuwait | ROW | C | CN23 CP71 | Sudan | ROW | C | CN23 CP71 |
| Canada | ROW | F | PP4 | Kyrgyzstan | ROW | D | CN23 CP71 | Suriname | ROW | E | CN23 CP71 |
| Cape Verde | ROW | C | CN23 CP71 | Laos | ROW | F | CN23 CP71 | Swaziland | SA | A | PP4 |
| Central Africa | ROW | C | CN23 CP71 | Latvia | ROW | D | CN23 CP71 | Sweden | ROW | D | CN23 CP71 |
| Chad | ROW | C | CN23 CP71 | Lesotho | SA | B | PP4 | Switzerland | ROW | D | CN23 CP71 |
| Chile | ROW | E | CN23 CP71 | Lebanon | ROW | C | CN23 CP71 | Syria | ROW | C | CN23 CP71 |
| China Peo. Re | ROW | F | PP4 | Liberia | ROW | C | CN23 CP71 | Taiwan | ROW | F | CN23 CP71 |
| Colombla | ROW | E | CN23 CP71 | Libya | ROW | C | CN23 CP71 | Taijisistan | ROW | D | CN23 CP71 |
| Comoros | SA | A | CN23 CP71 | Llechtenstein | ROW | D | CN23 CP71 | Tanzania | SA | A | CN23 CP71 |
| Congo (DRC) | SA | C | CN23 CP71 | Lithuania | ROW | D | CN23 CP71 | Thailand | ROW | F | PP4 |
| Congo (PR) | SA | C | CN23 CP71 | Luxembourg | ROW | D | CN23 CP71 | Togo | ROW | C | CN23 CP71 |
| Costa Rica | ROW | E | CN23 CP71 | Macao | ROW | F | PP4 | Tonga | ROW | F | PP4 |
| Croatia | ROW | D | CN23 CP71 | Macedonia | ROW | D | CN23 CP71 | Trinidad | ROW | E | PP4 |
| Cuba | ROW | E | CN23 CP71 | Madagascar | SA | B | CN23 CP71 | Tunisia | ROW | C | CN23 CP71 |
| Cyprus | ROW | D | PP4 | Malawi | SA | A | PP4 | Turkey | ROW | C | CN23 CP71 |
| Czech Rep. | ROW | D | CN23 CP71 | Mali | ROW | C | CN23 CP71 | Turkmenistan | ROW | D | CN23 CP71 |
| Denmark | ROW | D | CN23 CP71 | Malta | ROW | D | PP4 | Tuvalu | ROW | F | PP4 |
| Dilibout | ROW | C | CN23 CP71 | Malaysia | ROW | F | CN23 CP71 | Uganda | SA | B | CN23 CP71 |
| Dodecanese is | ROW | D | CN23 CP71 | Maldives | ROW | F | CN23 CP71 | United Ardb | ROW | C | PP4 |
| Dominica | ROW | E | PP4 | Mauritus | SA | A | PP4 | Ukraine | ROW | D | CN23 CP71 |
| Dominican R. | ROW | E | CN23 CP71 | Mauritania | ROW | c | CN23 CP71 | UK | ROW | D | PP4 |
| Dubai | ROW | C | PP4 | Mexico | ROW | E | PP4 | Urequay | ROW | E | CN23 CP71 |
| Ecuador | ROW | E | CN23 CP71 | Moldova | ROW | D | CN23 CP71 | USA | ROW | E | PP4 |
| Egypt | ROW | C | CN23 CP71 | Monaco | ROW | D | CN23 CP71 | Uzbekistan | ROW | D | CN23 CP71 |
| El Savador | ROW | E | CN23 CP71 | Mongolia | ROW | F | CN23 CP71 | Vanuatu | ROW | F | PP4 |
| Equatorial Gui. | ROW | C | CN23 CP71 | Morocco | ROW | C | CN23 CP71 | Vatican Cily | ROW | D | CN23 CP71 |
| Enitrea | ROW | C | CN23 CP71 | Mozambique | SA | B | PP4 + CP71 | Venezuela | ROW | E | CN23 CP71 |
| Estonia | ROW | D | CN23 CP71 | Myanmar | ROW | F | PP4 | Vietnam | ROW | F | CN23 CP71 |
| Ethiopia | ROW | C | CN23 CP71 | Namibia | SA | A | PP4 | Virgin Is USA | ROW | E | PP4 |
| Fij | ROW | D | PP4 | Naunu | ROW | F | PP4 | Yemen | ROW | C | CN23 CP71 |
| Finland | ROW | D | CN23 CP71 | Nepal | ROW | F | CN23 CP71 | Yugoslavia | ROW | D | CN23 CP71 |
| France | ROW | D | CN23 CP71 | Netheriands | ROW | D | CN23 CP71 | Zambia | SA | B | PP4 |
| French Guiana | ROW | E | CN23 CP71 | New Zealand | ROW | F | PP4 | ZImbabwo | SA | B | PP4 |
| Gabon | SA | C | CN23 CP71 | Nicaragua | ROW | E | CN23 CP71 |  |  |  |  |
| Gambia | ROW | C | PP4 | Niger | ROW | C | CN23 CP71 |  |  |  |  |

## 4 Parcelplus

This service is available at all post offices.

| Counter to counter | R21,50 for the first kilogram |
| :--- | :--- |

## What is considered as a parcel?

Any postal item larger than $250 \times 353 \mathrm{~mm}$ or thicker than 30 mm or weighing more than 1 kg will be considered a parcel. However, the EconoParcel specifications (the old C3) differ:

Maximum thickness:
Maximum mass:
100 mm
1 kg
$458 \mathrm{~mm} \times 324 \mathrm{~mm}$

Insurance is an optional extra. The client has the option of insuring through Parcelplus at a rate of two per cent of the declared value up to a maximum of R5 000 with a minimum rate of $R 2,00$ per parcel.

| Econoparcel (C3) | R11,45 per parcel |
| :--- | :--- |

### 1.5 Speed Services Couriers

Flexitariff for domestic overnight courier

## Documents

| Mass | Counter to: |  |
| :--- | :--- | :--- |
| Counter | Door |  |
| Per item | Post Office counter/ <br> PO Box/Private Bag | $10: 30$ Door delivery |
| 500 g | R24,00 | R49,90 |
| 750 g | R26,70 | R 52,00 |
| 1 kg | $\mathrm{R} 29,50$ | R 53,60 |


| Mass | Door to |  |
| :--- | :--- | :--- |
|  | Counter | Door |
| Per item | Post Office counter/ PO <br> Box/Private Bag | $10: 30$ Door delivery |
| 500 g | R53,40 | R 74,00 |
| 750 g | R55,80 | R75,60 |
| 1 kg | R57,80 | R78,10 |

## Nondocuments

| Mass | Counter to: |  |
| :--- | :--- | :--- |
|  | Counter | Door |
| Per item | Post Office counter/ <br> PO Box/Private Bag | $10: 30$ Door delivery |
| 1 kg | R34,10 | R60,10 |


| Mass | Door to |  |
| :--- | :--- | :--- |
| Counter | Door |  |
| Per item | Post Office counter/ PO <br> Box/Private Bag | 10:30 Door delivery |
| 1 kg | R63,00 | R83,60 |

## Domestic overnight courier

Overnight courier is available from and to post offices nationwide and all mgor centres. Overnight delivery is made by 10:30 the following morning and Early Bird by 8:30 the following morning. Early Bird door delivery is available in major centres only.

## Flexiservice options

Domestic services
${ }_{\text {. Prepaid pack and stamps }}$

| Service | Mass | Rate |
| :--- | :---: | :---: |
| Counter to counter <br> Self-adhesive stamp for post office to post <br> office. Your own packaging is required. | 1 kg | R27,00 |

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