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GENERAL NOTICES

NOTICE 365 OF 2003

DEPARTMENT OF COMMUNICATIONS

(POSTAL REGULATOR)

POSTAL SERVICES REGULATIONS

(Made in terms of Section 61 of the Postal Services Act No. 124 of 1998)

I, Ivy Matsepe-Casaburri, the Minister of Communications has under section 61 of the Postal Services Act, 1998 (Act No. 124 of 1998) upon the advice of the Directorate: Postal Regulation, made the regulations contained the schedule. Regulation I and IV shall come into operation on the date of publication. The rest of the Regulations shall come into operation on a date to be determined.

Dr Ivy Matsepe-Casaburri
Minister of Communications

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CHAPTER 1

DEFINITIONS

1. In these Regulations, an expression defined in the Act has that meaning and, unless the context indicates otherwise-

“Consumer Price Index” means the official rate of the Annual Consumer Price Index as published by Statistics South Africa in each case for the previous year;

“office hours” means from 08:30 to 15:30 on any day other than a Saturday, Sunday or Public Holiday;

“ordinary parcel” means any parcel that is not registered or insured;

“the Act” means the Postal Services Act, 1998 (Act No. 124 of 1998).

CHAPTER II

APPLICATION FOR LICENCE IN TERMS OF SECTION 16

Form of application

2. (1) An application for a licence must be in written form, in triplicate, in a form similar to Form PRL 1 contained in Annexure 1 and must –
 - (a) contain such information as is solicited in the said form;
 - (b) be accompanied by all the appendices solicited in the said form; and
 - (c) contain a duly certified declaration under oath or an affirmation at the end of the said form that the information contained therein is true.
- (2) Every application must, at the time it is lodged with the Regulator, be accompanied by –
 - (a) an application fee as specified against item 1 of Part B of Annexure 2, which must be paid in cash or by bank guaranteed cheque;
 - (b) the applicant's business plan, including or incorporating a written report of a market study showing the viability of the applicant's intended business operation; and
 - (c) a proposed tariff or table of fees and charges in respect of the provision of reserved postal services for the first licence year.

Lodgement of application

3. (1) An application for a licence may be lodged with the Regulator during office hours.
- (2) An application may only be lodged at the office of the Regulator or such other place as the Regulator may determine. Provided that the

Regulator may from time to time determine an alternative way of lodgement.

- (3) The Regulator must provide the applicant with a written acknowledgement of receipt of the application, which will set out-
- (a) the number of copies received;
 - (b) the date and time of receipt;
 - (c) the name of the applicant or the person lodging the application on behalf of the applicant;
 - (d) the name of the receiving officer; and
 - (e) such other matter or information as the Regulator may determine from time to time.

Licence fee

4. (1) Where no licence fee is specified in the licence, the applicant is liable for a licence fee not exceeding the amount specified against item 2 in Part B of Annexure 2 in respect of each one of the first three years of the licence.
- (2) The licence fee payable in respect of each year of the remainder of the licence period is an amount equal to two percent of the turnover of the licensee and must in each case be based on the audited financial reports of the licensee, relating to the preceding licence year. The Regulator reserves the right to review the fees from time to time.

Payment of licence fee

5. (1) The licence fee in respect of the first year of the licence must be paid within six months of the granting of a licence. For the second and third licence year the licence fee must be paid on the anniversary of the licence.

- (2) When a decision has been made to grant a licence to an applicant, the Regulator must notify the said applicant in writing.
- (3) Within 30 days of receipt of the notice contemplated in sub-regulation (2), the applicant must pay the licence fee or furnish the Regulator with a bank guarantee in respect of the licence fee for the first year of the licence.
- (4) After receipt payment of the licence fee or the bank guarantee contemplated in sub-regulation (3), the said applicant will be issued with a licence.
- (5) From the 4th year the licence fee must be paid within 6 months of the expiry of the licensee's last licence year.
- (6) The licence fee referred to in sub-regulation 5 must be based on the audited financial statements if available in respect of the preceding financial year. Where such statements are not available the licence fee must be based on the latest available such statements, in which case the Regulator will be entitled to make the necessary adjustments to the licence fee upon receipt of such statements relating to the preceding year.

Penalty in terms of section 19 (3)

6. (1) The penalty contemplated in section 19 (3) of the Act will be an amount equal to the prime bank interest rate charged by the Department's bankers, compounded and added monthly in respect of each month or part thereof that such fee is unpaid.
- (2) Penalties under sub-regulation (1) will become due on the first day following the day the licence fee becomes payable.

Validity of licence

7. With the exception of the licence issued to the postal company, all other licences are valid for a period of 10 years from the date of issue, unless a shorter period is determined by the Regulator under section 17 of the Act.

Applications for renewal of licences

8. An application for the renewal of a licence can only be made not earlier than six months and not later than three months before the expiry of the current licence. Any application outside this period will be invalid.

CHAPTER III

APPLICATION FOR REGISTRATION IN TERMS OF SECTION 21

Form of application

9. (1) An application for registration must be made in writing, in triplicate, in a form similar to Form PRR 2 contained in the Annexure 1 and must –
- (a) contain such information as is solicited in Form PRR2;
 - (b) be accompanied by such documents as Form PRR 2 may require to be attached to the application; and
 - (c) contain a duly certified declaration under oath or an affirmation at the end of the said form that the information contained therein is true.
- (2) Every application must, at the time it is lodged with the Regulator, be accompanied by the applicant's business plan showing the viability of the applicant's intended business operation;

Lodgement of application

10. (1) An application for registration to operate an unreserved postal service may be lodged with the Regulator during office hours.
- (2) An application may only be lodged by physical delivery at the office of the Regulator or at any other place as the Regulator may determine. Provided that the Regulator may from time to time determine an alternative way of lodgement.
- (3) The Regulator must provide the applicant with a written acknowledgement of receipt of the application, which shall set out-
- (a) the number of copies received;
 - (b) the date and time of receipt;

- (c) the name of the applicant or the person lodging the application on behalf of the applicant;
- (d) the name of the receiving officer; and
- (e) such other matter or information as the Regulator may determine from time to time.

Registration fee

11. The prescribed registration fee is the amount specified against item 3 of Part B of Annexure 2.

Payment of registration fees

12. The registration fee must be paid by cash or bank guaranteed cheque.

CHAPTER IV

FEES CHARGES AND POSTAGE

Manner of determining fees and charges

13. (1) The manner of determining fees and charges in respect of unreserved postal services as contemplated in section 30(2) of the Act is as follows:
- a) The Regulator may divide postal services into different categories.
 - b) For the purposes of determining fees and charges under section 30 and 31 of the Act, the Regulator may from time to time by notice in the Gazette, invite written proposals.
 - c) The postal company and any other licensee may annually submit written proposals to the Regulator on the determination of fees and charges in respect of such categories.
 - d) Any other licensed postal operator who fails to lodge a proposal with the Regulator within the set period shall be deemed to have not intended to review the fees and charges for the following year.
 - e) The Regulator, having received the proposals contemplated in subregulations (1)(b) or (c), if any must consult with other interested licensees before any fees or charges are determined under section 30 of the Act.
 - f) In determining fees and charges, the Regulator may not increase the existing fees and charges if any, by more than the lower of the Consumer Price Index or 12 percent per annum.
- (2) For purposes of determining the fees and charges applicable to the provision of reserved postal services by any new applicant, the Regulator will take into account the proposal contemplated in regulation 2 (2) (c) and any submissions made by interested parties.
- (3) A proposal contemplated in subregulation (1) (b) must include a detailed report on the impact of the proposal –

- (a) on the accessibility of postal services to the public; and
- (b) on the business operations and profitability of the postal company or licensee.

Procedure upon receipt of proposal

14. Upon receipt of the proposal contemplated in regulation 13 (3), the Regulator may convene a public hearing for the purposes of obtaining any further information required to enable the Regulator to consider the proposal.

Penalty for default in prepayment

15. The amount payable for default in prepayment of postage or fees by stamps is double the amount of the deficiency and is payable within 60 days of the default.

CHAPTER V**COMPENSATION IN TERMS OF SECTION 45*****Limits of compensation***

16. (1) Compensation may not exceed the proven replacement value of the postal article or its contents or any portion of its contents that may be lost or damaged. The maximum compensation payable will be as follows:

Class of postal article (within the reserved postal service area)	Maximum compensation
Registered postal article (with insured option)	R 2 000
Ordinary parcel	R 12

- (2) If documents that are of value only because of the cost of their preparation are enclosed in a postal article referred to in regulation 17 and such documents are lost or damaged while in the custody of the postal company, compensation may not exceed the cost of their replacement or the relative limit of compensation as prescribed in subregulation (1), whichever is the lesser amount.

Applications for compensation

17. (1) An application for compensation in terms of this regulation must be made within sixty days from the day following the date on which the relative postal article was posted. The application must be made on the official enquiry form or by letter, as may be determined from time to time by the postal company and must be accompanied by supporting documentation, as the postal company may deem necessary.

- (2) If required by the postal company an application for compensation must be accompanied by the certificate of posting or a slip of the postal article in respect of which compensation is claimed. If the certificate of posting or a slip is in book form, it will be sufficient if such book is produced for scrutiny at the post office where the application for compensation is lodged.

Exclusions

18. No compensation will be payable in respect of:

- (a) any postal article containing anything that may not legally or lawfully be sent by post;
- (b) the loss or damage of any postal article unless the sender proves that such article was delivered to the postal company for conveyance .
- (c) the loss or damage to any postal article if the loss or damage was due to **vis major**;
- (d) the loss of or damage to the contents or any portion of the contents of any postal article, if the loss or damage was due to improper or inadequate packing .
- (e) the loss of or damage to the contents or any portion of the contents of any parcel, including a cash-on-delivery postal article, or packet duly delivered and accepted without reserve by the addressee. The postal company may pay compensation if such postal article or packet bears evidence of having been tampered with, repacked or repaired by the postal company or if there is proof that the parcel was delivered to the addressee or the addressee's address in a damaged condition. Where such postal article is insured, an insurance claim may be lodged in accordance with the applicable rules of such insurance, and payment of such an insurance claim will discharge the postal company from any liability to the complainant;
- (f) any postal article or packet containing perishable products that have become unfit for consumption or use as a result of deterioration;

- (g) any negotiable instrument or any other document or article enclosed in any postal item, unless particulars sufficient to identify such negotiable instrument, document or other article are supplied if required by the postal company;
- (h) any claim lodged with the postal company after the expiry of six months from the day following the date on which the relative postal article was posted. However, the postal company may in its discretion accept a claim lodged after such period, whereupon the claim will be subject to these regulations.

Recovery of postal articles after payment of compensation

19. Where compensation has been given for the loss of any postal article or the whole or any portion of its contents and such article or the whole or any portion of its contents is subsequently recovered by the postal company, it may be retained or disposed of as the postal company may deem fit.

Period of claim

20. Compensation in terms of these regulations may be made within three months from the day following the date on which the application for compensation had been submitted to the postal company.

CHAPTER VI

GENERAL

Fine in terms of section 80

21. The fine which the Regulator may direct the licensee or the holder of a registration certificate to pay under section 80 (4) (b) of the Act is an amount not exceeding the amount specified against item 4 of Part B of Annexure 2.

Fees for copies of minutes under section 11 (2)

22. The fee for copies of minutes as contemplated in section 11 of the Act will be the amount specified against item 5 of part B of Annexure 2.

CHAPTER VII

FINAL PROVISIONS

Repeal of laws

23. Chapter XV of the Postal Regulations published in Government Notice No. R550 of 14 April 1960, as amended by Government Notices Nos. R432 of 24 March 1971 and R1102 of 25 June 1971 is repealed, including any other provision of those regulations which is inconsistent with these regulations.

ANNEXURE 1

INDEX TO FORMS

<i>Form No.</i>	<i>Description</i>	<i>Regulation No.</i>
PRL 1	Application form for a licence in terms of section 16	2 (1)
PRR 2	Application for registration in terms of Section 21	9 (1)

[FORM PRL 1]

APPLICATION FORM

(SECTION 16 OF ACT 124 OF 1998)

**BEFORE COMPLETING THIS FORM APPLICANTS SHOULD READ
CAREFULLY THE INSTRUCTIONS ON PAGE 2 OF THIS FORM.**

INSTRUCTIONS

1. Applications should be typed or printed.
2. Applicants must complete all parts of the application form. If any question or part is considered not applicable, please mark N/A and if necessary, give an explanation of why same is considered not applicable.
3. Three originals of the completed application form should be lodged together at the time of the lodgement.
4. Each application form must be permanently bound, using either heat binding or spiral binding.
5. Each application form must have a cover page with the name of the applicant (if different from the registered name of applicant) and the month and year of the application.
6. The page immediately following the cover page must be the contents page and must detail each part or section of the application and its page number.
7. Pages, including annexures, must be numbered sequentially, starting with the page immediately following the contents page, as page 1, and ending with the last page of the application.
8. In the event that the applicant submits its application in more than one part or volume, each part or volume must have a cover page (see 5 above). In this case the cover page must specify the number of the part or the volume (i.e Part One, or Volume One). Each volume must have a contents page and be sequentially numbered.
9. Please indicate what sections of your application you would request to be treated as confidential.
10. The application must be accompanied by the application fee as prescribed in Regulation 2.2 (a). Application fees are non-refundable.
11. Failure to comply with any of these requirements may lead to disqualification of this application.
12. Copies of this form PRL 1 are available from the Regulator.
13. Applicants must provide a resolution authorising the signatory to sign this application form and to represent the applicant at any meetings or hearings that may be convened by the Regulator in connection with this application.

CONTENTS***Item* *Description*****PART I: PARTICULARS AND LEGAL STATUS OF THE APPLICANT**

1. Name of applicant
2. Trading name of the Business
3. Registration number
4. Date of registration
5. Legal status of applicant
6. Shareholders
7. Particulars of controlling entity
8. Management and Control
9. Staffing
10. General History and Development strategy

PART II: FINANCE

11. Funding and financial operations

PART III: GENERAL

12. Representation
13. Motivation
14. Declaration by applicant
15. Declaration by Commissioner of Oaths
16. Check list

PART I : PARTICULARS AND LEGAL STATUS OF THE APPLICANT

1. NAME OF APPLICANT:

2. TRADING NAME OF THE BUSINESS:

3. REGISTRATION No:

4. DATE OF REGISTRATION:

5. LEGAL STATUS OF APPLICANT: (Indicate relevant legal status with an X in the appropriate box)

Public Company	Private Company	Section 21 Company	Close Corporation	Trading Trust	Partnership
-------------------	--------------------	-----------------------	----------------------	------------------	-------------

Joint Venture	Individual	Other (Specify)
---------------	------------	-----------------

CERTIFIED COPIES OF ALL RELEVANT FOUNDING DOCUMENTS MUST BE PROVIDED FOR (AS APPENDIX "1 (5)").

Founding Documents	
Memorandum/ Articles of Association	
Trust Deed	
Constitution	
Other (eg Partnership /Joint venture agreement)	

6. SHAREHOLDERS

6.1 Provide details of all shareholders and the percentage shareholding of each shareholder, according to the following format.

Name	
Date of Birth	
Gender	
Identity Number	
Physical Address	
Postal Address	
Tel Number	
Nationality	
Directorships held	
Occupation	

7. PARTICULARS OF CONTROLLING ENTITY

7.1 Is the applicant controlled by any other person or entity?

☐ Yes

☐ No

7.2 Indicate form of controlling entity .

Public Company	Private Company	Section 21 Company	Close Corporation	Trading Trust	Partnership
----------------	-----------------	--------------------	-------------------	---------------	-------------

Joint Venture	Individual	Other (Specify)
---------------	------------	-----------------

7.3 Provide the following details:-

Full name of controlling entity	
Office/place of Registration	
Registration Number	
Date of Registration	

8. MANAGEMENT AND CONTROL

8.1 Provide full details of each member of the applicant's management, including all directors, members, trustees, as the case may be.

Name	
Date of Birth	
Gender	
Identity Number	
Physical Address	
Postal Address	
Tel Number	
Fax Number	

Nationality	
Directorships held	
Occupation	

(ATTACH AS APPENDIX "2 (8.1)")

8.2 Provide written brief personal and professional background and relevant previous experience of the persons mentioned in 8.1

8.3 Will any of the persons referred to in 8.1 be in a position to control the operations of the applicant were this application to be granted?

Yes	No
-----	----

8.3.1 If so, full and complete business records of such person[s] must be provided.

ATTACH AS APPENDIX "3 (8.3.1)"

8.4 In providing the business records referred to in 8.3.1, state whether the persons concerned have any other interest in the postal sector. If so, give us full details of such interests.

(ATTACH AS APPENDIX "4 (8.4)")

- 8.5 List and attach copies of any management agreements, consultancy agreements, franchise agreements and lease agreements relating to the proposed business. Include employment contracts in respect of senior management.**

(ATTACH AS APPENDIX "5 (8.5)")

9. STAFFING

- 9.1 Provide a control, management and staffing organisational chart showing all proposed management and staff posts, and indicate the reporting structure.**

(ATTACH AS APPENDIX "6(9.1)")

- 9.2 Provide details of proposed breakdown of staff by race and gender. Superimpose this onto the chart referred to in 9.1.**

(ATTACH AS APPENDIX "7 (9.2)")

- 9.3 List any activities which will be contracted out to consultants, agencies and other service providers. Give details of any relevant agreements concluded, and with whom.**

(ATTACH AS APPENDIX "8 (9.3)")

10. GENERAL HISTORY AND DEVELOPMENT STRATEGY

- 10.1 Describe when and how applicant was formed and how it has developed since then. Describe principles upon which applicant's future business growth and development strategy is based, and its general objectives in applying for this licence.**

(ATTACH AS APPENDIX "9 (10.1)")

PART II : FINANCE

11 FUNDING AND FINANCIAL OPERATIONS

11.1 Provide details of all financial requirements, sources and planned sources of funding.

(ATTACH AS APPENDIX "10 (11.1)")

12.1 Provide estimated results of operations for the first three years (including pre-operation costs).

(ATTACH AS APPENDIX "11 (11.2)")

PART III - GENERAL

12. REPRESENTATION

12.1 Provide details of person[s] who are duly authorised to represent the applicant and to sign this application on behalf of the applicant.

(ATTACH AS APPENDIX "12 (12.1)")

12.2 Provide a duly signed written resolution of the applicants board of directors or controlling structure, authorising the persons in 12.1 above to make and sign this application form.

(ATTACH AS APPENDIX "13 (12.2)")

13. MOTIVATION

State briefly why the Regulator should grant this application, and give details of any other matters not covered by this form, of which you consider that the Regulator should be aware.

(ATTACH AS APPENDIX "14 (13)")

14. DECLARATION BY APPLICANT

I, the undersigned, _____ in my capacity as _____ duly authorised in terms of Appendix 15 (13.2) hereto, acknowledge that:-

- The information provided in this form is to the best of my knowledge and belief both true and correct;
- I have not knowingly withheld any information from the Regulator the disclosure of which would tend to influence this application;
-

For: APPLICANT

Title	
Full Names	
Surname	
Identity No	
Designation	

15. CERTIFICATE BY COMMISSIONER OF OATHS

THUS SIGNED AND SWORN TO BY THE DEPONENT BEFORE ME AT _____ ON THIS _____ DAY OF _____, who declares the contents of this form to be true and correct, that he/she understands the nature of this declaration, has no objection to taking the prescribed oath and considers it to be binding on his/her conscience.

COMMISSIONER OF OATHS

CHECKLIST IN RESPECT OF APPENDICES

1. Appendix 1 (5) : Certified copies of all relevant founding documents
2. Appendix 2 (6.1) Details of shareholders and percentage shareholding
3. Appendix 3 (8.1) Details of applicant's management, directors or trustees
4. Appendix 4 (8.3.1) Complete business records of management, directors or trustees
5. Appendix 5 (8.4) Any interests of management, directors or trustees in the postal sector
6. Appendix 6 (8.5) Copies of management, consultancy, franchise and lease agreements,
including employments contracts in respect of senior management
7. Appendix 7 (9.1) Control, management and staffing organisational chart
8. Appendix 8 (9.2) Proposed breakdown of staff by race and gender and disabilities
9. Appendix 9 (9.3) Activities to be contracted out to consultants, agencies and service providers
10. Appendix 10 (10.1) General history and development strategy
11. Appendix 12 (12.1) Details of financial requirements and sources of funding
12. Appendix 13 (12.2) Estimated profits for the first three years
13. Appendix 14 (13.1) Details of representatives in respect of this application
14. Appendix 15 (13.2) Resolution authorising representative[s] to sign on behalf of applicant
15. Appendix 16 (14) Brief motivation in support of this application.

[FORM PRR 2]

APPLICATION FORM

(SECTION 21 OF ACT 124 OF 1998)

**BEFORE COMPLETING THIS FORM APPLICANTS SHOULD READ
CAREFULLY THE INSTRUCTIONS ON PAGE 2 OF THIS FORM.**

INSTRUCTIONS

- 1 Applications should be typed or printed.
- 2 Applicants must complete the application form in full.
3. Three originals of the completed application form should be lodged together at the time of the lodgement.
- 4 All information contained in the application for a registration in the unreserved postal services will be made available to any member of the public on request, save where the Regulator on the applicant's request, determines that any information is of confidential nature and should be publicly disclosed. Such determination, when made, will be in writing and signed by the chairperson of the Regulator.
5. The application must be accompanied by the registration fee as prescribed in Regulation 11. Registration fees are non-refundable.
6. Failure to comply with any of these requirements may lead to disqualification of this application.
7. Copies of this form PRR 2 are available from the Regulator.
8. Where a person acts in a representative capacity, such person must provide a resolution authorising the signatory to sign this application form and to represent the applicant at any meetings or hearings that may be convened by the Regulator in connection with this application.

APPLICATION FOR REGISTRATION TO OPERATE UNRESERVED POSTAL SERVICE

(Under section 21 of the Postal Services Act, 1998 (Act No. 124 of 1998))

TO: The Directorate: Postal Regulation

Address:

FROM: Name of applicant:

--

Address of applicant:

I hereby apply in terms of section 21 of the Postal Services Act, 1998 (Act No 124 of 1998), for registration to operate the following unreserved postal services:

.....in the following areas:.....

Attached are-

- (a) a detailed business plan, a report on a market study that shows that the intended business operation is viable and (other documents required by the Postal Regulator)
- (b) the registration fee of R.....

Certified to be true and correct.

.....
(signature of applicant)

Sworn or affirmed before.....

.....
(Commissioner of Oaths)

ANNEXURE 2

PART A		PART B
Item	Description	Fee Payable
1.	Application fee in terms of section 19 (1) and regulation 2 (2) (a)	R15 000.00
2.	Licence fee under regulation 4 (1)	R 550 000.00
3.	Registration fee in respect of unreserved postal services under section 21 read with regulation 11	R 10 000.00
4.	Fine in terms of section 80(4) (b) and regulation 21.	Maximum R 20 000.00
5.	Fees for copies of minutes of the Regulator under regulation 2.2.	R1,00 per page

NOTICE 366 OF 2003

DEPARTMENT OF COMMUNICATIONS

(POSTAL REGULATOR)

Amendment of the limits of mass and size of postal articles, postage rates and service fees

The Postal Regulator with the approval of the Minister, hereby give notice in terms of Section 30 of the Postal Services Act, 1998 (Act No. 124 of 1998) that the postage rates and service fees for the reserved postal services contained in the schedule will apply from 01 April 2003.

DR IVY MATSEPE-CASABURRI
MINISTER OF COMMUNICATIONS

Schedule

1.1 Limits of mass and size of postal articles in the domestic service

Letter products (domestic only)	Class of letter product	Maximum thickness	Maximum mass	Size limitations	
				Maximum	Minimum
	Small (DL) maxi	5 mm	50 g	120 mm x 235 mm	90 mm x 140 mm
	Medium (B5)	10 mm	1 kg	250 mm x 176 mm	
	Large (B4)	30 mm	1 kg	353 mm x 250 mm	
	Postcards	0,295 mm	50 g	353 mm x 250 mm	90 mm x 140 mm
	Cylinders/rolled items	70 mm	1 kg	Length 520 mm	
		70 mm	1 kg	Length 620 mm	
	Rolled addressed newspapers	70 mm	1 kg	353 mm	

Out of standard

When articles do not conform to either the maximum mass, size or thickness, the next rate category must be applied.

Articles smaller than 90 mm x 140 mm

The rate applicable must be charged according to the criteria for B5 or B4.

Domestic bulk mail**Unsorted (ordinary) bulk mail**

- The service is suitable for individuals and businesses that post fewer than 100 or 100 and more domestic letters.
- Mail will only be accepted if an official payment method is used, ie stamps, remote meter-setting franking machine mail, postage-paid and postage-included envelopes.
- Remote meter-setting mail may only be posted at designated offices.
- Mail paid for by all other payment methods may be posted at any post office/mail centre.
- Letters must be faced and tied in bundles when handed in over the counter.

Presorted bulk mail

- The service is suitable for businesses that post large numbers of domestic letters. The minimum volume is 1 000 and more presorted articles per consignment.
- The items must meet the relevant criteria as described in the National Bulk Mail Service Guide.
- All articles in a consignment must -
 - originate from the same sender,
 - be identical in shape, size and mass; and
 - have the same contents.
- The articles must contain return addresses.
- Mail will only be accepted if the official payment methods are used, ie stamps, Permit Mail (only presorted bulk mail), remote meter-setting franking machine mail, postage-paid and postage-included envelopes.
- No rebates apply to letters with stamps as a payment method.
- The client must have his database checked by an official PAMSS and provide the official grading certificate with each posting together with the Bulk Mail Delivery Note.
- Mail must be posted at designated mail centres and mail accepting offices only.

Items larger than 353 x 250 mm, thicker than 30 mm and weighing more than 1 kg will be considered parcels.

1.2 List of postage rates and service fees payable on postal articles posted in South Africa for delivery in South Africa

New rates for domestic letters (VAT inclusive)

Stamp booklets

Stamp booklet (domestic standard)	New rate
Booklet of 10 stamps	R16.50
Boxes of 50 (500 stamps)	R825.00
Boxes of 100 (1 000 stamps)	R1 650.00
Roll of 100 (100 stamps)	R165.00
Rolls of 100 (5) (500 stamps)	R825.00
Rolls of 100 (10) (1 000 stamps)	R1 650.00

Volume variance discount on domestic stamp products

Product	Discount	Net Price
Boxes of 50 (500 stamps)	2%	R 808.50
Boxes of 100 (1 000 stamps)	5%	R 1 567.50
Rolls of 100 (5) (500 stamps)	2%	R 808.50
Rolls of 100 (10) (1 000 stamps)	5%	R 1 567.50

Ordinary mail

Product	New rate
Client's own envelope (unsorted/nonbulk)	
Small (DL) maxi	R1,65
Medium (B5)	R3,35
Large (B4)	R4,25
Cylinder/rolled items	
Cylinder/rolled items (520 mm x 70 mm)*	R4,25
Cylinder/rolled items (620 mm x 70 mm)*	R7,35
Rolled addressed newspapers	
Rolled addressed newspapers (324 mm x 70 mm)	R2,25
Postage included (prepaid) envelope (postage and cost of envelope)	
Small (C6) with and without window and self-seal envelope	R1,85
Small (DL) maxi with and without window and self-seal envelope	R1,85
Medium (B5)	R3,90
Large (C4)	R5,20
Lettergram (prefabricated)	R1,75
Postcard	
Change of address (postage paid)	R1,75
Ordinary postcard (Post Office card, postage paid)	R1,75
Client's own postcard	
Small (DL) maxi	R1,65
Medium (B5)	R3,35
Large (B4)	R4,25
Advertising mail/Magmail (ordinary mail)	
[minimum 1 000 items per category, per consignment]	
Small (DL) maxi	R1,40
Medium (B5)	R2,40
Large (B4)	R3,55
Addressed Promotional mail	
[minimum 1 000 items per category, per consignment]	

Small (DL) maxi	R1,45
Medium (B5)	R2,45
Large (B4)	R3,60

Postage included envelopes discount

Postage included envelopes bought in bulk	Discount on postage
250 – 499	1%
500 – 9 999	2%
10 000 – 19 999	3%
20 000 – 49 999	4%
50 000 upward	Special discounts must be fully motivated by Sales. To be determined by Head Office (motivation needed)

Fastmail

Product	New rate
Client's own envelope	
Small (DL) maxi	R2,75
Medium (B5)	R6,45
Large (B4)	R7,80
Cylinder/rolled items	
Cylinder/rolled items (520 mm x 70 mm)*	R6,60
Cylinder/rolled items (620 mm x 70 mm)*	R8,05
Addressed rolled newspapers	
Addressed rolled newspapers	R6,45
Postage included (prepaid) envelope (postage and cost of envelope)	
Small (DL) maxi with or without window	R2,95
Medium (B5)	R6,95
Large (C4)	R8,65
Large (B4)	R8,20
Client's own postcard	
Small (DL) maxi	R2,75
Medium (B5)	R6,45
Large (B4)	R7,80
Advertising mail and Magmail (Fastmail) - bulk mail only (minimum 1 000 items per category)	
Client's own envelope	
Small (DL) maxi	R2,75
Medium (B5)	R6,45
Large (B4)	R7,85

Infomail

(unaddressed mail)

Product	New rate
Pamphlets	
Local (within Post Office region)	
Box	R0,08
Street delivery	R0,10
National	
Box	R0,12
Street delivery	R0,15

Brochures	
<i>Local</i> (within Post Office region)	
Box	R0,14
Street delivery	R0,16
<i>National</i>	
Box	R0,25
Street delivery	R0,27
Trade samples	
<i>Local</i> (within Post Office region)	
Box	R0,18
Street delivery	R0,20
<i>National</i>	
Box	R0,30
Street delivery	R0,34
Household circulars	
<i>Local</i> (within Post Office region)	
Box	R0,24
Street delivery	R0,26
<i>National</i>	
Box	R0,32
Street delivery	R0,34
Area newspapers (unaddressed)	
<i>Local</i> (within Post Office region)	
Box	R0,18
Street delivery	R0,20
<i>National</i>	
Box	R0,30
Street delivery	R0,34

Business Reply Service

Product	Rate
New licence	R119,00
Renewal of licence (annually)	R119,00
Ordinary mail (service fee)	
Small (DL) maxi	R1,80
Medium (B5)	R3,50
Large (B4)	R4,40
Parcel (excludes postage)	R3,35
Cylinder (postage and handling fee)	
– 520 mm x 70 mm	R4,40
– 620 mm x 70 mm	R7,50
Fastmail (handling fee)	
Small (DL) maxi	R2,90
Medium (B5)	R6, 60
Large (B4)	R7,95
Cylinder (postage and handling fee)	
– 520 mm x 70 mm	R6,75
– 620 mm x 70 mm	R8,20

Number of BRS articles returned	Discount per response item
50 000 up to 10 000	R0.03
10 001 up to 20 000	R0.04
20 001 up to 30 000	R0.06
30 001 up to 40 000	R0.07
40 001 up to 200 000	R0.09
200 001 up to 400 000	R0.11
400 001 up to 600 000	R0.13
600 001 up to 800 000	R0.15
800 001 up to 1 000 000	R0.18
1 000 001 and up	R0.20

Registered letter (with insurance option) including postage

Product	Service fee
Small (DL) maxi	R11,70
Medium (B5)	R13,40
Large (B4)	R14,30
Postage-included registered envelope	R13,00
Compulsory registration	R21,15

Insurance fee (for registered letters)

Product	Service fee
Up to R100,00	Free
Up to R250,00	R8,30
Up to R500,00	R16,80
Up to R1 000,00	R33,50
Up to R1 500,00	R50,20
Up to R2 000,00	R67,00

Advice

Product	Service fee
Proof of delivery	R17,90
Advice of delivery (AR card)	R3,70
Acceptance slip	Free

Franking machine licences

Product	Service fee
New licences	R130,00
Transfer of licence	R130,00
Renewal of licence (annual)	R95,00
Spoiled impression fee (per 100/portion of these)	
Small (DL) maxi	R15,35
Medium (B5)	R19,30
Large (B4)	R23,95

Other service fees

Type	Rate
Exchange of one denomination of postage stamp or postal stationery article for another	Five per cent of the value of the stamps or stationery item with a minimum charge of R1,65
Enquiry about letters and parcels (all services)	Free of charge
Acceptance of a domestic postal article after closing of mail (all postal articles)	R9,00

Faxmail

	Rate
Per page (local - no dialling code)	R4,25
Per page (national - dialling code)	R5,35
Per page (international)	R15,60
Counter delivery (post office to post office)	Free
Delivery by ordinary mail (optional)	R1,85
Delivery by Fastmail (optional)	R2,95
Counter delivery (private fax to post office)	R2,80

New service

Product	Category	Rate
Registered with insurance option	Interception of registered article	R8.00

Postage included postcards

Postcards bought in bulk	Discount Given
5000 to 9999	1%
10 000 to 14 999	1.5%
15 000 to 19 999	2%
20 000 and more	2.5%

1.3 International mail

International letter and parcel services are available worldwide, either by airmail or surface mail. These services may be accessed by posting either at post offices or by posting in street posting boxes. The available range of services includes:

Product	Description
Aerogrammes	Special prepaid air-mail letters consisting of one lightweight folded sheet of paper that can be sealed. No enclosures are permitted
Postcards	Convenient conveyance of unenclosed messages and greetings
Small letters	Consists of private and business letters up to 50 g and no bigger than 120 x 235 x 5 mm
Medium letters	Consists of private and business letters up to 250 g and no bigger than 250 x 176 x 10 mm
Large letters	Consists of private and business letters up to 300 g and no bigger than 353 x 250 x 30 mm
Small parcels	For small quantities of low-mass goods under 2 kg at a lower rate and with simpler customs declarations than for large parcels
Large parcels	For the conveyance of goods and material up to 30 kg. The maximum mass differs from country to country.
Registered mail	A separately streamed service with added security for letter post items
Direct publishers bags (M Bags)	The economical conveyance by air mail or surface mail of printed matter to the same addressee at the same address. A minimum price for 5 kg applies to each bag. The mass of each item in the bag must not be more than 2 kg.

Special value-added services

Value can be added to basic international mail services by buying additional value-added services. These include express delivery, registered, insured and advice-of-delivery (AR) options. As these add-on services are not available to some countries or for some categories of mail, enquiries should be made at post offices to find out if they are available for your purposes. Insured and registered items must be posted at post office counters and not in street postboxes.

International reply coupons

The international reply coupon service enables customers to repay the postage on a reply from a correspondent abroad. Coupons sent abroad may be exchanged for one or more postage stamps representing the minimum postage prepayable on an air-mail letter. The coupons cost R12, 50 and are available at post offices.

Exchange control regulations

Exchange control regulations apply equally to postal items as they do to other exports. Generally, items of a value of more than R1 000,00 require specific export documents to be completed. Details are available at post offices.

Customs declarations

The type and extent of customs declarations are regulated by the statutes of the Universal Postal Union and the requirements of destination countries. The following basic requirements are stipulated for the various mail categories.

ARTICLE/CONTENTS CATEGORY	CUSTOMS DOCUMENTATION REQUIRED
<i>Letter post items and small parcels</i>	
Letters not containing merchandise, aerogrammes, greeting cards and postcards	No customs documentation is required

Letters and letter packets containing merchandise or goods, printed matter consignments and small parcels up to 2 kg with contents under R2 000 in value	Attach a fully completed CN22 green customs sticker
Letters and letter packets containing merchandise or goods, printed matter consignments and small parcels up to 2 kg with contents over R2 000 in value	Attach customs forms appropriate to the country of destination. Consult the list overleaf or check with your local post office for details
Direct publishers bags (M Bags)	
Up to R2 000 in value	Attach a fully completed CN22 sticker
Over R2 000 in value	Attach CN22 and CN23
Large parcels (parcels over 2 kg)	
All large parcels	CN23, CP71 or PP4 as required for individual destinations. Consult the list overleaf or check with your local post office for details

Letter post rates * (all prices shown in Rand)

Category	Air mail		Surface mail		Maximum size	Maximum thickness	Minimum weight	Maximum weight
	Southern Africa #	Rest of the world	Southern Africa #	Rest of the world				
Aerogrammes (per item)	2,50	2,50			120 x 235 mm	No enclosures permitted		10 g
Postcards (per item)	3,30	3,30	2,00	2,00	120 x 235 mm	Must not be enveloped		10 g
Small letters (per item)	2,80	3,80	2,50	3,20	120 x 235 mm	5 mm		50 g
Medium letters (per item)	10,50	12,60	8,40	9,50	250 x 176 mm	10 mm		250 g
Large letters (per item)	16,30	21,40	13,30	14,30	353 x 250 mm	30 mm		300 g
Small parcels (per 100 grams)	9,20	16,30	7,20	8,20	Length, width and depth combined not to exceed 900 mm, nor the greatest dimension to exceed 600 mm. **			2 kg
Direct publishers bags [M bags] (per kg)	35,00	100,00	17,50	21,00	Length + girth not to exceed 2 metres, maximum length not to exceed 1,05 metres.		5 kg ***	20 kg
Registration fee (per item)	15,00	15,00	15,00	15,00				
Express delivery fee (per item)	17,00	17,00	17,00	17,00				
International reply coupon	12,50	12,50	12,50	12,50				

Value-added services

Category	Air mail		Surface mail		Maximum size	Maximum thickness	Minimum weight	Maximum weight
	Southern Africa #	Rest of the world	Southern Africa #	Rest of the world				
Registration fee	15,00	15,00	15,00	15,00				
Registration fee - M bags	15,00	15,00	15,00	15,00				

Express delivery fee	17,00	17,00	17,00	17,00				
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Note: International letter post products have no insurance option and may only be registered.

* Enquire at your local post office for details of any service suspensions.

Angola, Botswana, Burundi, Comoros, Congo (Dem Rep), Congo (Peoples Rep), Gabon, Kenya, Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Réunion, Rwanda, Seychelles, Swaziland, Tanzania, Uganda, Zambia and Zimbabwe.

** If in roll form, length plus twice the diameter not to exceed 1 040 mm, nor the greatest dimension to exceed 900 mm

*** A minimum price for 5 kg applies.

Large parcel rates* (all prices shown in Rand)

PARCEL CHARGING ZONE		AIR MAIL		SURFACE MAIL	
	Zone Coverage#	Rate per parcel	Plus rate per 100 g or part thereof	Rate per parcel	Plus rate per 100 g or part thereof
Zone A	Ascension, Botswana, Comoros, Kenya, Namibia, Seychelles, St Helena and Swaziland	59,00	1,80	56,00	0,65
Zone B	Angola, Lesotho, Madagascar, Mozambique, Réunion, Rwanda, Uganda, Zambia and Zimbabwe	87,00	2,30	87,00	1,40
Zone C	Northern Africa and the Middle East. Major destinations in this zone include Israel, Nigeria and Ghana	87,00	8,10	81,00	2,30
Zone D	Europe, Russian Federation and former USSR states. Major destinations in this zone include Austria, Germany, Great Britain, France, Italy, Netherlands and Switzerland	85,00	7,40	90,00	1,60
Zone E	Americas and the Caribbean (except Canada). Major destinations in this zone include the United States.	67,00	11,60	67,00	2,60
Zone F	Asia Pacific and Canada. Major destinations in this zone include Australia, Canada, China, Japan and New Zealand.	67,00	10,40	64,00	1,60

An expanded list of the countries and their charging zones is provided overleaf together with information concerning customs documentation required for those countries. Information concerning countries not listed can be obtained from your local post office.

Charging zones for letters and parcels and customs documentation requirements for parcels

COUNTRY	ZONES		CUSTOMS DOCS FOR PARCELS	COUNTRY	ZONES		CUSTOMS DOCS FOR PARCELS	COUNTRY	ZONES		CUSTOMS DOCS FOR PARCELS
	Letter post	Parcel post			Letter post	Parcel post			Letter post	Parcel post	
Afghanistan	ROW	F	CN23 CP71	Georgia	ROW	D	CN23 CP71	Nigeria	ROW	C	PP4
Algeria	ROW	C	CN23 CP71	Germany	ROW	D	CN23 CP71	Norway	ROW	D	CN23 CP71
Albania	ROW	D	CN23 CP71	Ghana	ROW	C	PP4	Oman	ROW	C	PP4
Angola	SA	B	CN23 CP71	Great Britain	ROW	D	PP4	Pakistan	ROW	F	CN23 CP71
Andorra	ROW	D	CN23 CP71	Greece	ROW	D	CN23 CP71	Panama	ROW	E	CN23 CP71
Antigua/Bar	ROW	E	PP4	Grenada	ROW	E	PP4	Papua NG	ROW	F	PP4
Armenia	ROW	D	CN23 CP71	Guatemala	ROW	E	CN23 CP71	Paraguay	ROW	E	CN23 CP71
Argentina	ROW	E	CN23 CP71	Guinea Bissau	ROW	C	CN23 CP71	Peru	ROW	E	CN23 CP71
Ascension	ROW	C	PP4	Guinea Rep	ROW	C	CN23 CP71	Philippines	ROW	F	PP4
Austria	ROW	D	CN23 CP71	Guyana	ROW	E	PP4	Poland	ROW	D	CN23 CP71
Australia	ROW	F	PP4	Haiti	ROW	E	CN23 CP71	Portugal	ROW	D	CN23 CP71
Azerbaijan	ROW	D	CN23 CP71	Hawaii	ROW	E	PP4	Qatar	ROW	C	PP4
Azores	ROW	D	CN23 CP71	Honduras	ROW	E	CN23 CP71	Reunion	SA	B	CN23 CP71

Bahamas	ROW	E	PP4	Hong Kong	ROW	F	PP4	Romania	ROW	D	CN23 CP71
Bahrain	ROW	C	PP4	Hungary	ROW	D	CN23 CP71	Russia	ROW	D	CN23 CP71
Bangladesh	ROW	F	CN23 CP71	Iceland	ROW	D	CN23 CP71	Rwanda	SA	B	CN23 CP71
Barbados	ROW	E	CN23 CP71	India	ROW	F	CN23 CP71	Samoa West	ROW	F	PP4
Belize	ROW	E	PP4	Indonesia	ROW	F	CN23 CP71	Sao Tome	ROW	C	CN23 CP71
Belgium	ROW	D	CN23 CP71	Iran	ROW	F	CN23 CP71	Saudi Arabia	ROW	C	CN23 CP71
Belorussia	ROW	D	CN23 CP71	Iraq	ROW	F	CN23 CP71	Senegal	ROW	C	CN23 CP71
Benin	ROW	C	CN23 CP71	Ireland	ROW	D	PP4	Seychelles	SA	A	PP4
Bermuda	ROW	E	PP4	Israel	ROW	C	CN23 CP71	Sierra Leone	ROW	C	PP4
Bhutan	ROW	F	CN23 CP71	Italy	ROW	D	CN23 CP71	Singapore	ROW	F	PP4
Bolivia	ROW	E	CN23 CP71	Ivory Coast	ROW	C	CN23 CP71	Slovakia	ROW	D	CN23 CP71
Bosnia	ROW	D	CN23 CP71	Jamaica	ROW	E	PP4	Slovenia	ROW	D	CN23 CP71
Botswana	SA	A	PP4	Japan	ROW	F	CN23 CP71	Solomon Is.	ROW	F	PP4
Brazil	ROW	E	CN23 CP71	Jordan	ROW	C	CN23 CP71	Somalia	ROW	C	Suspended
Bulgaria	ROW	D	CN23 CP71	Kazakhstan	ROW	D	CN23 CP71	Spain	ROW	D	CN23 CP71
Burundi	SA	C	CN23 CP71	Kenya	SA	A	PP4	Sri Lanka	ROW	F	PP4
Burkina Faso	ROW	C	CN23 CP71	Kiribati	ROW	F	PP4	St. Christopher	ROW	E	PP4
Brunei/Dar.	ROW	F	PP4	Korea North	ROW	F	CN23 CP71	St. Helena	ROW	C	PP4
Cameroon	ROW	C	CN23 CP71	Korea South	ROW	F	CN23 CP71	St. Vincent	ROW	E	PP4
Cambodia	ROW	F	CN23 CP71	Kuwait	ROW	C	CN23 CP71	Sudan	ROW	C	CN23 CP71
Canada	ROW	F	PP4	Kyrgyzstan	ROW	D	CN23 CP71	Suriname	ROW	E	CN23 CP71
Cape Verde	ROW	C	CN23 CP71	Laos	ROW	F	CN23 CP71	Swaziland	SA	A	PP4
Central Africa	ROW	C	CN23 CP71	Latvia	ROW	D	CN23 CP71	Sweden	ROW	D	CN23 CP71
Chad	ROW	C	CN23 CP71	Lesotho	SA	B	PP4	Switzerland	ROW	D	CN23 CP71
Chile	ROW	E	CN23 CP71	Lebanon	ROW	C	CN23 CP71	Syria	ROW	C	CN23 CP71
China Peo. Re	ROW	F	PP4	Liberia	ROW	C	CN23 CP71	Taiwan	ROW	F	CN23 CP71
Colombia	ROW	E	CN23 CP71	Libya	ROW	C	CN23 CP71	Tajikistan	ROW	D	CN23 CP71
Comoros	SA	A	CN23 CP71	Liechtenstein	ROW	D	CN23 CP71	Tanzania	SA	A	CN23 CP71
Congo (DRC)	SA	C	CN23 CP71	Lithuania	ROW	D	CN23 CP71	Thailand	ROW	F	PP4
Congo (PR)	SA	C	CN23 CP71	Luxembourg	ROW	D	CN23 CP71	Togo	ROW	C	CN23 CP71
Costa Rica	ROW	E	CN23 CP71	Macao	ROW	F	PP4	Tonga	ROW	F	PP4
Croatia	ROW	D	CN23 CP71	Macedonia	ROW	D	CN23 CP71	Trinidad	ROW	E	PP4
Cuba	ROW	E	CN23 CP71	Madagascar	SA	B	CN23 CP71	Tunisia	ROW	C	CN23 CP71
Cyprus	ROW	D	PP4	Malawi	SA	A	PP4	Turkey	ROW	C	CN23 CP71
Czech Rep.	ROW	D	CN23 CP71	Mali	ROW	C	CN23 CP71	Turkmenistan	ROW	D	CN23 CP71
Denmark	ROW	D	CN23 CP71	Malta	ROW	D	PP4	Tuvalu	ROW	F	PP4
Djibouti	ROW	C	CN23 CP71	Malaysia	ROW	F	CN23 CP71	Uganda	SA	B	CN23 CP71
Dodecanese Is	ROW	D	CN23 CP71	Maldives	ROW	F	CN23 CP71	United Arab	ROW	C	PP4
Dominica	ROW	E	PP4	Mauritius	SA	A	PP4	Ukraine	ROW	D	CN23 CP71
Dominican R.	ROW	E	CN23 CP71	Mauritania	ROW	C	CN23 CP71	UK	ROW	D	PP4
Dubai	ROW	C	PP4	Mexico	ROW	E	PP4	Uruguay	ROW	E	CN23 CP71
Ecuador	ROW	E	CN23 CP71	Moldova	ROW	D	CN23 CP71	USA	ROW	E	PP4
Egypt	ROW	C	CN23 CP71	Monaco	ROW	D	CN23 CP71	Uzbekistan	ROW	D	CN23 CP71
El Salvador	ROW	E	CN23 CP71	Montenegro	ROW	F	CN23 CP71	Vanuatu	ROW	F	PP4
Equatorial Gui.	ROW	C	CN23 CP71	Morocco	ROW	C	CN23 CP71	Vatican City	ROW	D	CN23 CP71
Eritrea	ROW	C	CN23 CP71	Mozambique	SA	B	PP4 + CP71	Venezuela	ROW	E	CN23 CP71
Estonia	ROW	D	CN23 CP71	Myanmar	ROW	F	PP4	Vietnam	ROW	F	CN23 CP71
Ethiopia	ROW	C	CN23 CP71	Namibia	SA	A	PP4	Virgin Is USA	ROW	E	PP4
Fiji	ROW	F	PP4	Nauru	ROW	F	PP4	Yemen	ROW	C	CN23 CP71
Finland	ROW	D	CN23 CP71	Nepal	ROW	F	CN23 CP71	Yugoslavia	ROW	D	CN23 CP71
France	ROW	D	CN23 CP71	Netherlands	ROW	D	CN23 CP71	Zambia	SA	B	PP4
French Guiana	ROW	E	CN23 CP71	New Zealand	ROW	F	PP4	Zimbabwe	SA	B	PP4
Gabon	SA	C	CN23 CP71	Nicaragua	ROW	E	CN23 CP71				
Gambia	ROW	C	PP4	Niger	ROW	C	CN23 CP71				

These documentation requirements apply to ordinary air and surface parcels. Check at your local post office for documentation required for insured and COD parcels and for any country not shown.

4 Parcelplus

This service is available at all post offices.

Counter to counter	R23,65 for the first kilogram
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What is considered as a parcel?

Any postal item larger than 250 x 353 mm and/or thicker than 30 mm and/or weighing more than 1 kg will be considered a parcel. However, the EconoParcel specifications (the old C3) differ:

Maximum thickness: 100 mm

Maximum mass: 1 kg
Size: 458 mm x 324 mm

Insurance is an optional extra. The client has the option of insuring through Parcelplus at a rate of two per cent of the declared value up to a maximum of R5 000 with a minimum rate of R2,00 per parcel.

Product	Rate
Econoparcel (C3)	R12,60 per parcel

1.5 Speed Services Couriers

In terms of Section 30 (3) of the Postal Services No.124 of 1998 Speed Services was granted an exemption from clause 5 of the Post Office's License agreement for the 2003/2004 financial year.

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