

Government Gazette Staatskoerant

REPUBLIC OF SOUTH AFRICA
REPUBLIEK VAN SUID-AFRIKA

Vol. 532

Pretoria, 30 October
Oktober 2009

No. 32670

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GENERAL NOTICE

NOTICE 1451 OF 2009

PRIVATE SECURITY INDUSTRY

NOTICE CALLING FOR PUBLIC COMMENTS

DEPARTMENT OF POLICE

The Minister of Police, Emmanuel Nkosingithi Mthethwa, intends to make regulations in terms of Section 35 of the Private Security Industry Regulation Act, 2001 (Act 56 of 2001) regarding the minimum training standards, instructions and qualifications for the different categories or classes of security service providers in the private security industry.

The draft regulations and minimum training standards are contained in the Schedule to this Notice and are hereby published for general information and for written comment from interested persons.

An invitation is hereby extended to any person or private or public institution wishing to provide comment on the draft regulations to submit such comments in writing to the office of the Secretary of Police within 30 days from the date of publication of this Gazette.

The contents of the draft regulations are for consultation purposes only at this stage and should not be regarded as reflecting any policy or viewpoint.

Comments must be in writing and directed to:

Postal address:

Ms Jenni Irish-Qhobosheane
The Secretary of Police
Secretariat for Police
Private Bag X 922

PRETORIA

0001.

Street address:

Room 748
Secretariat of Police
7th Floor, Van Erkom Building
217 Pretorius Street
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SCHEDULE

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PREAMBLE

WHEREAS the private security industry in general plays an important role in protecting and safeguarding rights to life and security of persons;

AND WHEREAS the Private Security Industry Regulatory Authority is responsible for the proper regulation of the private security industry in terms of the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001), which includes the determination, promotion and the enforcement of minimum training standards of security service providers and prospective security service providers;

AND WHEREAS the Minister of Police, Emmanuel Nkosingithi Mthethwa, deems it necessary to make regulations on the minimum training standards for the occupation of a security service provider in order to promote a private security industry that is characterized by professionalism and that is responsive to the needs of the private security industry, consumers and the public.

Be it published, therefore, the draft regulations contained in this Schedule for comment by interested persons.

CHAPTER 1

PURPOSE, INTERPRETATION, APPLICATION AND DEFINITIONS

Purpose and interpretation

- 1 (1) The purpose of these regulations is to promote the competence and skills of security service providers and prospective security service providers.
- (2) These regulations must be interpreted in view of their purpose and in a manner consistent with the Private Security Industry Regulation Act, the Skills Development Act, the South African Qualifications Authority Act, the National Qualifications Framework Act and any other law enhancing the quality of education and training in the private security industry.

Application

- 2 These regulations applies to –
 - (a) all training establishments providing security training to security service providers;
 - (b) all security service providers, whether registered with the Authority or not, practicing the occupation of security service provider, in rendering a security service or carrying on business in the rendering of a security service, or in performing any other act or function which is subject to the Act;
 - (c) every person using his or her own employees to protect or safeguard merely his or her own property or other interests, or persons or property on his or her premises or under his or her control, to the extent provided for in the Act and these regulations; and
 - (d) every category or class of persons as contemplated in the Act, taking into account the nature of the relevant provisions of these regulations.

Definitions

- 3 In these regulations any word or expression to which a meaning has been assigned in the Private Security Industry Regulation Act will bear the meaning so assigned and, unless the context indicates otherwise –

“accreditation” means the certification of a person, a body or an institution as having the capacity to fulfill a particular function in the quality assurance system in terms of the National Qualifications Framework;

“Act” means the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001) and all the regulations made in terms of the Act;

“armed security service provider” means a security service provider who carries a firearm whilst performing a security service;

“assessment” means the process of gathering and weighing evidence in order to determine whether or not learners can demonstrate outcomes specified in a unit standard and/or qualification registered on the National Qualifications Framework;

“assessor” means a person who is registered by an Education and Training Quality Assurance Body to measure the achievement of specified National Qualifications Framework standards or qualifications;

“assets-in-transit officer” means a security service provider who safeguards, protect and escort assets during collection, in-transit and delivery operations;

“cabler” means a person who installs different types of cables within the electronic security industry from point of origin to termination point;

“categorised safe” means a safe categorized by the South African Bureau of Standards;

“close protection officer” means a security service provider who only renders a service consisting of the protection or safeguarding of a natural person;

“control room or surveillance operator” means a person who monitors images or signals from approved electronic security equipment used by a security service provider;

“director” includes a staff member of the Authority appointed as the acting director by the Council or to whom any powers or duties of the director have been delegated or assigned, as the case may be;

“Education and Training Quality Assurance Body” means a body responsible for the monitoring, auditing and quality assurance of national standards in respect of the National Qualifications Framework, or to which such quality assurance function have been delegated;

“event security officer” means a person who provides a service aimed at ensuring order and safety on a premises used for sporting, recreational, entertainment, cultural, religious, political or similar purposes and to which members of the public are invited or to which they are permitted to have access;

“firearm” means a firearm as defined in the Firearms Control Act, 2000 (Act No. 60 of 2000) and all regulations made in terms thereof;

“guarding industry” means the sector in which security service providers guard or protect fixed property, premises, goods, persons or employees;

“installer” means a person who installs security equipment and includes mounting and testing of electronic security systems;

“key cutter” means a person who uses a specialized device to reproduce, duplicate, cut or adapt keys used to lock, unlock, close or engage a locking mechanism;

“maritime security officer” means a person who renders a security service at a port as defined in the National Ports Act, 2005 (Act No. 12 of 2005) or which have been determined as a port in terms of section 10(2) of the said Act;

“moderation” means the process which ensures that assessments of the outcomes described in the National Qualifications Framework standards or qualifications is fair, valid and reliable;

“moderator” means a person, body or organization that ensures that the assessment of the outcomes described in the National Qualifications Framework standards or qualifications is fair, valid and reliable;

“national key point” means a national key point as defined in the National Key Points Act, 1980 (Act No. 102 of 1980) or any subsequent legislation governing national key points and strategic installations;

“National Qualifications Framework” means the National Qualifications Framework as defined in the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995) and as contemplated in Section 4 of the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“National Qualifications Framework Act” means the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“non-categories safe” means a safe not categorized by the South African Bureau of Standards;

“port security officer” means a person who renders a security service at a rail port, airport or harbour port other than a port as defined in the National Ports Act, 2005 (Act No. 12 of 2005) or a national key point;

“professional body” means a professional body as defined in the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“reaction officer” means a security officer who reacts or respond to signals from approved security equipment used by a security service provider;

“retail security officer” means a person who renders a security service within shops, supermarkets, chain stores, wholesale outlets and distribution centers;

“safe installer” means a person who install a categorized or a non-categorized safe;

“safe technician” means a locksmith who opens or restores the security of categorized safes;

“satellite tracking device” means a device used to track persons or property using a global positioning system or similar technology in order to protect or safeguard such persons or property;

“Sectoral Determination” means the Sectoral Determination 6 made for the private security sector in terms of the Basic Conditions of Employment Act, 1997 (Act No. 75 of 1997);

“service dog” means a dog used for safeguarding as defined in the Performing Animals Protection Act, 1935 (Act No. 24 of 1935), as amended, and includes a dog used to search for substances, follow a scent track, search or locate persons or evidence and assist in investigating stock theft crimes;

“Skills Development Act” means the Skills Development Act, 1998 (Act No. 97 of 1998) and Skills Development Amendment Act, 2008 (Act No. 37 of 2008);

“skills programme” means a skills programme in terms of Section 20 of the Skills Development Act, 1998 (Act No. 97 of 1998);

“South African Qualifications Authority” means the South African Qualifications Authority established in terms of Section 3 of the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995) and Section 10 of the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“South African Qualifications Authority Act” means the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995);

“Statutory Training Standards Manual” means a manual as contemplated in regulation 28 of these regulations;

“technician” means a person who configures an electronic security equipment and includes identifying and rectifying faults in an installation;

“these regulations” means the regulations contained in this Schedule;

“training establishment” means a body which delivers learning programmes to security service providers in terms of the National Qualifications Framework standards and qualifications, managing the assessment thereof and which have been accredited by an Education and Training Quality Assurance Body for this purpose, and includes a provider who assess learners and recognition of prior learning candidates only;

“training instructor” means a person who educates a learner in a unit standard or skills programme as contemplated in these regulations and includes a facilitator; and

“unit standard” means a registered statement of desired education and training outcomes and their associated assessment criteria.

CHAPTER 2

PRIVATE SECURITY INDUSTRY REGULATION AUTHORITY, ACCREDITATION AND REGISTRATION

General functions of the Private Security Industry Regulatory Authority

4 (1) The Authority shall through the office of its director and, for the purpose of the promotion of the training of security service providers –

(a) determine security training for different categories or classes of security service providers;

These categories or classes includes, but are not limited to -

- (i) categories or grades of security officers as defined under the Sectoral Determination;
- (ii) reaction officers;
- (iii) event security officers;
- (iv) assets in transit officers;
- (v) specialist security services;
- (vi) close protection officers;
- (vii) security service providers required to carry firearms;
- (viii) persons required to install, service or repair security equipment;
- (ix) persons monitoring images or signals from electronic security equipment;
- (x) locksmiths;
- (xi) private investigators;
- (xii) persons required to handle service dogs;
- (xiii) persons providing security training / instruction to a security service provider or prospective security service provider;
- (xiv) persons advising on the protection or safeguarding of a person or property or type of security service or on the use of security equipment; and
- (xv) persons managing, controlling or supervising the rendering of a security service.

(b) determine the contents of the security training which will be developed as skills programmes based on qualifications and unit standards registered by the South African Qualification Authority on the National Qualifications Framework;

- (c) perform in its capacity as a professional body, the Education and Training Quality Assurance function in terms of the South African Qualifications Authority Act, the National Qualifications Framework Act or Skills Development Act and comply with the requirements insofar as such functions are concerned or, enter into an agreement with an Education and Training Quality Assurance Body or similar body established in terms of the South African Qualifications Authority Act, the National Qualifications Framework Act or Skills Development Act to perform the Education and Training Quality Assurance functions of training on its behalf;
- (d) monitor and audit the quality of security training provided by a training establishment;
- (e) keep an electronic record of all training completed by a security service provider or applicant security service provider in terms of these regulations;
- (f) compile, amend or substitute a Statutory Training Standards Manual consisting of skills programmes for the different categories or classes of security service providers as contemplated in the Act and in terms of these regulations; and
- (g) issue in the form prescribed and on such conditions as it may determine a certificate and identification card indicating the security training of a security service provider.

Accreditation of a training establishment

- 5 (1) Any training establishment who wishes to provide security training as contemplated in these regulations must –
- (a) be registered as a security service provider in terms of the Act;
 - (b) be accredited by an Education and Training Quality Assurance Body whose primary focus concentrates on monitoring and auditing of national standards within the private security industry or have successfully applied for an extension of accreditation to such Education and Training Quality Assurance Body;
 - (c) meet all the criteria for accreditation or provisional accreditation as determined from time to time by the Education and Training Quality Assurance Body; and

- (d) comply with all the obligations an accredited training establishment must meet in terms of the rules, standards or criteria determined by the Education and Training Quality Assurance Body.

Change of accredited address

- 6 (1) Any training establishment accredited by an Education and Training Quality Assurance Body who wishes to change its address must apply, on the form approved by the Education and Training Quality Assurance Body, accompanied by any documentation as required, for the change of address and accreditation of the new premises. The application must include the following information -
 - (a) the reason for relocation; and
 - (b) details of the new address.
- (2) The Education and Training Quality Assurance Body may, on receipt of an application to change an address –
 - (a) conduct a site visit to determine whether the new premises meets the accreditation requirements; and
 - (b) issue an approval letter acknowledging the change of address and accreditation of the new premises.

Withdrawal of accreditation of a training establishment

- 7 (1) The accreditation of a training establishment shall lapse when -
 - (a) the registration as security service provider is suspended or withdrawn for any reason as contemplated in section 26 of the Act;
 - (b) the registration as security service provider is suspended or withdrawn for failure to pay annual amounts in terms of legislation relating to the deduction and payment of annual amounts made in terms of the repealed Security Officers Act (Act No. 92 of 1987) or in terms of the Levies Act, 2002 (Act No. 23 of 2002);

- (c) the registration as a security service provider is not renewed as contemplated in section 22 of the Act;
- (d) the accreditation is, for any reason withdrawn by the Education and Training Quality Assurance Body or the accreditation and registration expires or lapse on a date determined by the Education and Training Quality Assurance Body; and
- (e) the training establishment requests the withdrawal of accreditation for specified standards or qualifications.

Registration as an assessor or moderator

- 8 (1) Any person who conducts an assessment for a security service provider in respect of a unit standard or skills program as contemplated in these regulations must –
- (a) be registered as a security service provider in terms of the Act;
 - (b) be registered as an assessor with an Education and Training Quality Assurance Body against the specific unit standard, skills programme or qualification in which he or she intend to assess against; and
 - (c) ensure that his or her registration remains valid in terms of the conditions and requirements as prescribed by the Education and Training Quality Assurance Body.
- (2) An assessor must, when conducting an assessment into the knowledge, competence, insight, skills and outcomes of security training as contemplated in these regulations, use the applicable officially approved methods and procedures, act in an objective manner without showing any prejudice or favour, and may not employ a method or practice that would distort the actual knowledge, insight, skills, competence or outcomes of the person undergoing the assessment.
- (3) Any person who conducts a moderation in respect of an assessment conducted in a unit standard or skills program as contemplated in these regulations must -
- (a) be registered as a security service provider in terms of the Act;

- (b) be registered as a moderator with an Education and Training Quality Assurance Body against the specific unit standard, skills programme or qualification in which he or she intend to moderate against; and
 - (c) ensure that his or her registration remains valid as per the conditions determined by the Education and Training Quality Assurance Body.
- (4) A moderator must, when conducting moderation into an assessment in terms of any unit standard or skills programme as contemplated in these regulations, use the officially approved methods and procedures, act in an objective manner and may not apply a method or practice that will result in the assessment of registered outcomes in being unfair, invalid or unreliable.
- (5) An assessor and moderator must comply with all the code of conduct rules and practices of the Education and Training Quality Assurance Body.

Withdrawal of registration as an assessor or moderator

- 9 (1) The registration of an assessor or moderator with the Education and Training Quality Assurance Body shall lapse when -
- (a) the registration as security service provider is suspended or withdrawn for any reason as contemplated in section 26 of the Act;
 - (b) the registration as security service provider is suspended or withdrawn for failure to pay annual amounts in terms of legislation relating to the deduction and payment of annual amounts made in terms of the repealed Security Officers Act (Act No. 92 of 1987) or in terms of the Levies Act, 2002 (Act No. 23 of 2002);
 - (c) the registration as a security service provider is not renewed as contemplated in section 22 of the Act;
 - (d) the registration is for any reason withdrawn by the Education and Training Quality Assurance Body or the accreditation and registration expires or lapses on a date determined by the Education and Training Quality Assurance Body;

- (e) the assessor or moderator request the withdrawal of registration for specified unit standards or qualifications.

Learning programme evaluation

- 10 (1) A training establishment must submit any training programmes in respect of any unit standard or skills programme as contemplated in the Statutory Training Standards Manual to the Education and Training Quality Assurance Body for evaluation and approval. These training programmes includes, but are not limited, to the following –
- (a) a learner guide or manual which contains the information necessary for the learner to become competent in the applicable unit standard or skills programme;
 - (b) a learner workbook which must include exercises, self-tests, role players, case studies and practical work assignments;
 - (c) an assessor guide;
 - (d) a facilitator's guide or trainer lesson plan; and
 - (e) any other document as required by the Education and Training Quality Assurance Body.

Application for certification

- 11 (1) An accredited training establishment must, on the successful completion of any unit standard and following on from the assessment of a person, apply within a period of 14 days in the form prescribed by the Education and Training Quality Assurance Body, for certification of the person.

CHAPTER 3

TRAINING REQUIREMENTS FOR DIFFERENT CATEGORIES OR CLASSES OF SECURITY SERVICE PROVIDERS

Application of this chapter

- 12 The requirements regarding training, instruction and qualification in terms of these regulations apply in regard to the registration of an applicant as a security service provider as contemplated in Section 23(1)(c) of the Private Security Industry Regulation Act and do not substitute or qualify the provisions of any law or these regulations regarding the training, instruction or qualification required before a security service provider is allowed to render a particular security service.

Guarding industry

Patrol officer

- 13 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security officer Grade E as defined in the Sectoral Determination must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) prepare, conduct and conclude a security patrol;
 - (c) applying legal aspects in a security environment;
 - (d) use security equipment;
 - (e) public relations and dealing with customers;
 - (f) assuming and relinquishing duties;
 - (g) prepare for, attend and give evidence in court;
 - (h) fire-fighting, prevention, and protection;
 - (i) basic first aid.

- (2) The security service provider as contemplated in regulation 13(1) must complete and obtain from a training establishment, the skills programme described and recognized as patrol officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control officer

- (3) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security officer Grade D as defined in the Sectoral Determination must complete training or instruction in a skills programme which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1);
 - (b) conduct access and egress control;
 - (c) identify an emergency and assist with evaluations and emergency drills;
 - (d) identify, handle and defuse conflict;
 - (e) knowledge of the statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
 - (f) duties and obligations of firearm ownership in terms of legislation;
 - (g) ethics in a work environment;
 - (h) written communication;
 - (i) basic computer literacy.
- (4) The security service provider as contemplated in regulation 13(3) must complete and obtain from a training establishment, the skills programmes described and recognized as patrol officer and access control officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Asset protection officer

- (5) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security officer Grade C as defined in the Sectoral

Determination must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulation 13(1) and 13(3);
 - (b) coach a team member and enhance individual performance;
 - (c) knowledge of self and team in order to enhance team performance;
 - (d) manage reactions arising from trauma or loss;
 - (e) occupational health, safety and environmental principles;
 - (f) outline the legal environment of a selected industry;
 - (g) communication;
 - (h) report writing and taking statements.
- (6) The security service provider as contemplated in regulation 13(5) must complete and obtain from a training establishment, the skills programmes described and recognized as patrol officer, access control officer and asset protection officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Security first line supervisor

- (7) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security officer Grade B as defined in the Sectoral Determination must complete training or instruction in a skills programme which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) supervise staff to achieve objectives;
 - (c) conduct a security threat assessment;
 - (d) demonstrate basic understanding of labour legislation;
 - (e) interpret information from text;
 - (f) induction and training;
 - (g) give instructions.

- (8) The security service provider as contemplated in regulation 13(7) must complete and obtain from a training establishment, the skills programmes described and recognized as patrol officer, access control officer, asset protection officer and security first line supervisor in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Security supervisor

- (9) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security officer Grade A as defined in the Sectoral Determination must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3), 13(5) and 13(7);
 - (b) understand crime prevention;
 - (c) understand management roles;
 - (d) conduct investigations;
 - (e) disciplinary action against employees;
 - (f) manage conflict in the workplace;
 - (g) time management.
- (10) The security service provider as contemplated in regulation 13(9) must complete and obtain from a training establishment, the skills programmes described and recognized as patrol officer, access control officer, asset protection officer, security first line supervisor and security supervisor in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Specialist security services

Reaction officer

- 14 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a reaction officer must complete training or instruction in a skills

programme which includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) provide security response services;
 - (c) drive an official vehicle;
 - (d) physical restraining techniques;
 - (e) movement in a team; and
 - (f) handle and use a firearm for business purposes, including tactical knowledge in the use of such firearm;
- (2) The security service provider as contemplated in regulation 14(1) must complete and obtain from a training establishment, the skills programmes described and recognized as patrol officer, access control officer, asset protection officer and reaction officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Assets-in-transit officer

- (3) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of an assets-in-transit officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) protect assets in transit;
 - (c) handle and use a firearm for business purposes, including tactical knowledge and proficiency in the use of such firearm.
- (4) The security service provider as contemplated in regulation 14(3) must complete and obtain from a training establishment the skills programmes described and recognized as patrol officer, access control officer, asset protection officer and assets in transit officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Assets-in-transit driver

- (5) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of an assets-in-transit driver must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3), 13(5) and 14(3);
 - (b) utilize a security vehicle for asset in transit operations.
- (6) The security service provider as contemplated in regulation 14(5) must complete and obtain from a training establishment the skills programmes described and recognized as patrol officer, access control officer, asset protection officer, assets in transit officer and assets in transit driver in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Port security officer

- (7) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a port security officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1) and 13(3);
 - (b) apply passenger security within a passenger transport environment;
 - (c) secure cargo within the transport environment.
- (8) The security service provider as contemplated in regulation 14(7) must complete and obtain from a training establishment the skills programmes described and recognized as patrol officer, access control officer and port security officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Maritime security officer

- (9) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a maritime security officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 14(7);
 - (b) apply maritime security measures within a harbour port environment;
 - (c) legislative and legal prescripts applicable to a maritime security environment.
- (10) The security service provider as contemplated in regulation 14(9) must complete and obtain from a training establishment the skills programmes described and recognized as patrol officer, access control officer and maritime security officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Retail security officer

- (11) Every natural person who –

- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a retail security officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 13(1) and 13(3);
 - (b) apply security measures within the retail or wholesale industry;
 - (c) understand how to deal with armed robbery incidents.
- (12) The security service provider as contemplated in regulation 14(11) must complete and obtain from a training establishment the skills programmes described and recognized as patrol officer, access control officer and retail security officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Event security officer

- (13) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of an event security officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) apply legal aspects in a security environment;
 - (c) public relations and dealing with customers and conflict;
 - (d) work in a team;
 - (e) conduct access and egress control;
 - (f) conduct security at an event;
 - (g) use security equipment;
 - (h) fire fighting, prevention and protection;
 - (i) basic first aid;
 - (j) identify an emergency and assist with evaluations and emergency drills.
- (14) The security service provider as contemplated in regulation 14(13) must complete and obtain from a training establishment the skills programme described and recognized as an event security officer in

terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

- 15 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a close protection officer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) provide static protection of persons;
 - (c) provide protection to persons whilst in transit;
 - (d) provide protection to persons during the transition from transit protection to protection on foot and vice versa;
 - (e) provide protection to a person during a pedestrian escort;
 - (f) identify emergency situations and provide first aid;
 - (g) knowledge of statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;;
 - (h) duties and obligations of firearm ownership in terms of legislation;
 - (i) handle and use a firearm for business purposes.
- (2) The security service provider as contemplated in regulation 15(1) must complete and obtain from a training establishment the skills programme described and recognized as close protection officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Electronic security industry

Close circuit television

- 16 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider

and is required to perform the duties of a cabler of a close circuit television must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
- (b) use of the requisite tools;
- (c) safe working practices;
- (d) basic ethics in a work environment;
- (e) installation of cables.

(2) The security service provider as contemplated in regulation 16(1) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

(3) Every natural person who –

- (i) is registered as a security service provider; or
- (ii) is applying for registration as a security service provider

and is required to perform the duties as an installer of close circuit television must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulation 16(1);
- (b) understand elementary electronic principles applicable to electronic systems;
- (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
- (d) install electronic equipment;
- (e) explain the use of installed systems;
- (f) provide customer service;
- (g) communication;
- (h) understand the basic theory and components of CCTV systems;
- (i) install CCTV systems.

(4) The security service provider as contemplated in regulation 16(3) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (CCTV) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

- (5) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of close circuit television must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulations 16(1) and 16(3);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (6) The security service provider as contemplated in regulation 16(5) must complete and obtain from a training establishment, the skills programmes described and recognized as cabler, installer (CCTV) and technician (CCTV) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control system

- (7) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a cabler of an access control system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (8) The security service provider as contemplated in regulation 16(7) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

- (9) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as an installer of an access control system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 16(7);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of electronic access control systems;
 - (i) install electronic access control systems.
- (10) The security service provider as contemplated in regulation 16(9) must complete and obtain from a training establishment the skills programmes described and recognized as a cabler and installer (access control) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (11) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of an access control system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulations 16(7) and 16(9);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.

- (12) The security service provider as contemplated in regulation 16(11) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (access control) and technician (access control) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Alarm system

- (13) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a cabler of an alarm system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of the requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (14) The security service provider as contemplated in regulation 16(13) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (15) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as an installer of an alarm system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 16(13);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;

- (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of intruder alarm systems;
 - (i) install an intruder alarm system, including radio transmitter and antenna system.
- (16) The security service provider as contemplated in regulation 16(15) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (alarm system) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (17) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of an alarm system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulations 16(13) and 16(15);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (18) The security service provider as contemplated in regulation 16(17) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (alarm system) and technician (alarm system) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Fire detection system

- (19) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a cabler of a fire detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (20) The security service provider as contemplated in regulation 16(19) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the *Statutory Training Standards Manual as contemplated in regulation 28 of these regulations*.
- (21) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as an installer of a fire detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 16(19);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) install a fire alarm and detection system.

- (22) The security service provider as contemplated in regulation 16(21) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (fire detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (23) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of a fire detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulations 16(19) and 16(21);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text;
 - (f) maintain a fire alarm and detection system.
- (24) The security service provider as contemplated in regulation 16(23) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (fire detection) and technician (fire detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

X-ray inspection system

- (25) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a cabler of an x-ray inspection system must complete training or instruction in a skills programme which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of the requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.

(26) The security service provider as contemplated in regulation 16(25) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

(27) Every natural person who –

- (i) is registered as a security service provider; or
- (ii) is applying for registration as a security service provider

and is required to perform the duties as an installer of an x-ray inspection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulation 16(25);
- (b) understand elementary electronic principles applicable to electronic systems;
- (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
- (d) install electronic equipment;
- (e) explain the use of installed systems;
- (f) provide customer service;
- (g) communication;
- (h) understand the concepts and principles of a x-ray inspection system;
- (i) install an x-ray inspection systems.

(28) The security service provider as contemplated in regulation 16(27) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (x-ray inspection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

(29) Every natural person who –

- (i) is registered as a security service provider; or
- (ii) is applying for registration as a security service provider

and is required to perform the duties as a technician of an x-ray inspection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulations 16(25) and 16(27);
 - (b) configure installations in various contexts;
 - (c) assess threats relating to the specification, designing, selling, planning or installing electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (30) The security service provider as contemplated in regulation 16(29) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (x-ray inspection) and technician (x-ray inspection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Metal detection system

- (31) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as cabler of a metal detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of the requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (32) The security service provider as contemplated in regulation 16(31) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (33) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider

and is required to perform the duties as an installer of a metal detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) all the competencies as contemplated in regulation 16(31);
- (b) understand elementary electronic principles applicable to electronic systems;
- (c) determine requirements for an electronic installation which includes site, resources and equipment needed
- (d) install electronic equipment;
- (e) explain the use of installed systems;
- (f) provide customer service;
- (g) communication;
- (h) understand the concepts and principles of a metal detection system;
- (i) install a metal detection system.

(34) The security service provider as contemplated in regulation 16(33) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (metal detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

(35) Every natural person who –

- (i) is registered as a security service provider; or
- (ii) is applying for registration as a security service provider

and is required to perform the duties as a technician of a metal detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (f) all the competencies as contemplated in regulations 16(31) and 16(33);
- (g) configure installations in various contexts;
- (h) assess threats to specify, design, sell, plan and install electronic security systems;
- (i) determine and rectify faults in an installation;
- (j) interpret and use information from text.

(36) The security service provider as contemplated in regulation 16(35) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (metal

detection) and technician (metal detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Bomb detection system

- (37) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as cabler of a bomb detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of the requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (38) The security service provider as contemplated in regulation 16(37) must complete and obtain from a training establishment the skills programme described and recognized as cabler in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (39) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as an installer of a bomb detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 16(37);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;

- (h) understand the concepts and principles of a bomb detection system;
 - (i) install a bomb detection system.
- (40) The security service provider as contemplated in regulation 16(39) must complete and obtain from a training establishment the skills programmes described and recognized as cabler and installer (bomb detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (41) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of a bomb detection system must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulations 16(37) and 16(39);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (42) The security service provider as contemplated in regulation 16(41) must complete and obtain from a training establishment the skills programmes described and recognized as cabler, installer (bomb detection) and technician (bomb detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Satellite tracking device

- (43) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as an installer of a satellite tracking device must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;

- (b) use of the requisite tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables;
 - (f) understand elementary principles applicable to electronic systems;
 - (g) determine requirements for an electronic installation which include site, resources and equipment needed;
 - (h) install electronic equipment;
 - (i) explain the use of installed systems;
 - (j) install a basic radio transmitter system.
- (44) The security service provider as contemplated in regulation 16(43) must complete and obtain from a training establishment the skills programme described and recognized as satellite tracking installer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (45) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a technician of satellite tracking devices must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 16(43);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) communication;
 - (f) provide customer service;
 - (g) interpret and use information from text.
- (46) The security service provider as contemplated in regulation 16(45) must complete and obtain from a training establishment the skills programmes described and recognized as satellite tracking installer and satellite tracking technician in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Control room or surveillance operator

- 17 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties as a control room or surveillance operator must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) function competently within a specified control room environment;
 - (c) basic computer literacy;
 - (d) health and safety in the workplace.
- (2) The security service provider as contemplated in regulation 17(1) must complete and obtain from a training establishment the skills programme described and recognized as control room operator in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (3) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform duties as a control room or surveillance supervisor must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 17(1);
 - (b) outline the legal environment of a selected industry;
 - (c) demonstrate basic understanding of labour legislation;
 - (d) induction and training;
 - (e) providing customer service
- (3) The security service provider as contemplated in regulation 17(3) must complete and obtain from a training establishment the skills programmes described and recognized as control room operator and control room supervisor in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith industry**Key cutter**

- 18 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a key cutter must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) duplicate and cut keys;
 - (f) keeping work area safe and productive;
 - (g) maintain key-cutting machines
- (2) The security service provider as contemplated in regulation 18(1) must complete and obtain from a training establishment the skills programme described and recognized as key cutter in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith

- (3) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a locksmith must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 18(1);
 - (b) use of the requisite tools;
 - (c) apply methods of opening locks;

- (d) install and remove locks;
 - (e) identify and apply methods in opening a non-categorized safe;
 - (f) originate keys;
 - (g) identify and evaluate a variety of locks to determine servicing and re-building requirements;
 - (h) open a vehicle without a key
- (4) The security service provider as contemplated in regulation 18(3) must complete and obtain from a training establishment the skills programmes described and recognized as key cutter and locksmith in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Safe technician

- (5) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a safe technician must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 18(1) and 18(3);
 - (b) identify and apply methods in opening an electronic and categorized safe
- (6) The security service provider as contemplated in regulation 18(5) must complete and obtain from a training establishment the skills programmes described and recognized as key cutter, locksmith and safe technician in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Safe installer

- (7) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a safe installer must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) use of the requisite tools;
 - (h) keep work area safe and productive;
- (8) The security service provider as contemplated in regulation 18(7) must complete and obtain from a training establishment the skills programme described and recognized as safe installer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith equipment installer

- (9) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to install, service or repair locksmith equipment must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) duplicate and cut keys;
 - (f) keep work area safe and productive;
 - (g) maintain key-cutting machines
- (10) The security service provider as contemplated in regulation 18(9) must complete and obtain from a training establishment the skills programme described and recognized as locksmith equipment installer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Private investigator

- 19 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a private investigator must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) conduct preliminary investigations;
 - (d) conduct an investigative interview utilizing proper questioning techniques;
 - (e) differentiate between statutory and common law crimes and determine whether a crime has been committed;
 - (f) understand the criminal justice system;
 - (g) write reports and take statements;
 - (h) administer a case file for investigation;
 - (i) give evidence in court.
- (2) The security service provider as contemplated in regulation 19(1) must complete and obtain from a training establishment the skills programme described and recognized as private investigator in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Service dog handler

- 20 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to handle a service dog to deter crime must complete training or instruction in a skills programme which includes, but are not limited, to the following competencies:

- (a) depending on the type of security service rendered, all the relevant competencies for the specific grade of security service provider or class of security service provider as contemplated in these regulations;
 - (b) take care of a service dog to ensure its welfare;
 - (c) handle a service dog for purpose of protecting the handler and property.
- (2) The security service provider as contemplated in regulation 20(1) must complete and obtain from a training establishment the skills programme described and recognized as protection dog and relevant guarding industry or other class of security service provider skills programme in terms of these regulations and the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (3) Every natural person who –
 - (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service providerand is required to handle a service dog to assist in searching for and apprehending a suspect must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
 - (a) all the competencies as contemplated in regulation 20(1);
 - (b) use a service dog to assist in searching for and apprehending a suspect.
- (4) The security service provider as contemplated in regulation 20(3) must complete and obtain from a training establishment the skills programme described and recognized as patrol dog and relevant guarding industry or other class or security service provider skills programme in terms of these regulations and the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.
- (5) Every natural person who –
 - (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service providerand is required to –
 - (a) handle a service dog to assist in the detection of substances; or
 - (b) use a service dog to trace or follow a human scent trail; or

- (c) use a service dog to search, locate and rescue missing persons or evidence; or
- (d) handle a service dog in the investigation of stock theft;

must complete training or instruction in a skills programme which includes, but are not limited, to the following competencies:

- (i) all the competencies as contemplated in regulation 20(1);
 - (ii) conduct a search for substances with the aid of a sniffer dog; or
 - (iii) use a searching dog to follow the scent track of a human trail to apprehend ; or
 - (iv) locate the person linked to the scent, or utilize a service dog to search, locate or rescue missing persons or evidence; or
 - (v) use a service dog to assist in the investigation of stock theft crimes.
- (6) The security service provider as contemplated in regulation 20(5) must complete and obtain from a training establishment the skills programme described and recognized as sniffer dog for the particular application of the service dog and relevant guarding industry or other class of security service provider skills programme in terms of these regulations and the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

National key point

- 21 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform a security service at a national key point, must complete training or instruction in a skills programme as prescribed in the National Key Points Act, 1980 (Act No. 102 of 1980) or any subsequent legislation governing national key points and strategic installations.

Armed security service provider

- 22 (1) Every natural person, other than the persons contemplated in regulation 14(1), 14(3), 14(5) and 15(1) of these regulations, who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider

and is required to carry a firearm for the purpose of rendering a security service must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) knowledge of the statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
 - (b) duties and obligations of firearm ownership in terms of legislation;
 - (c) handling and using a firearm for business purposes
- (2) The security service provider as contemplated in regulation 22(1) must complete and obtain from a training establishment the skills programme described for the particular security service in terms of these regulations as well as the armed officer skills programme in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Advisor or consultant

Guarding, reaction or assets in transit industry

- 23 (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to render a security service by giving advice in the guarding, reaction or assets in transit industry must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) outline the legal environment of a selected industry;
 - (c) customer service;
 - (d) ethics in a work environment;
 - (e) understanding crime prevention;
 - (f) conduct a security threat assessment;
 - (g) identify risks, its impact and developing contingency plans for managing risk;
 - (h) communication
- (2) The security service provider as contemplated in regulation 23(1) must complete and obtain from a training establishment the skills programme described and recognized as advisor / consultant

(guarding, response or assets in transit) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

- (3) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to render a security service by giving advice in the close protection industry must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 15(1);
 - (b) assess risks and threats when planning and preparing for a close protection operation;
 - (c) apply principles of risk management
- (4) The security service provider as contemplated in regulation 23(3) must complete and obtain from a training establishment the skills programmes described and recognized as close protection officer and advisor / consultant – close protection officer in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Electronic security industry

- (5) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to render a security service by giving advice on the use of electronic security equipment must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) determine requirements for an electrical installation which include site, resources and equipment needed;
 - (c) explain the use of installed systems;
 - (d) assess threats to specify, design, sell, plan and install electronic systems;

- (e) customer service;
 - (f) ethics in a work environment;
 - (g) communication;
 - (h) demonstrate knowledge of the particular security equipment
- (6) The security service provider as contemplated in regulation 23(5) must complete and obtain from a training establishment the skills programme described and recognized as advisor / consultant in the particular electronic security equipment in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith equipment

- (7) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to render a security service by giving advice on locksmith equipment must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) outline the legal environment of a selected industry;
 - (c) customer service;
 - (d) ethics in a work environment;
 - (e) communication;
 - (f) maintain key cutting machines
- (8) The security service provider as contemplated in regulation 23(7) must complete and obtain from a training establishment accredited for that purpose with a Sector Education and Training Authority, the skills programme described and recognized as advisor / consultant – locksmith equipment in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Safes

- (9) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to render a security service by giving advice on safes must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) outline the legal environment of a selected industry;
 - (c) customer service;
 - (d) ethics in a work environment;
 - (e) communication;
 - (f) identify and apply methods in opening a non-categorized safe.
- (10) The security service provider as contemplated in regulation 23(9) must complete and obtain from a training establishment the skills programme described and recognized as advisor / consultant – safes in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Management**Generic management**

- 24 (1) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) develop, implement and evaluate an operational plan;
 - (c) devise strategies to establish constructive relationships with managers and team members;
 - (d) monitor, assess and manage;
 - (e) identify potential risk, the impact thereof and develop contingency plans for managing risk;
 - (f) role of leadership within a work context;
 - (g) apply a systems approach in decision making;
 - (h) organizational values and corporate ethics;

- (i) develop, implement and evaluate a project plan;
 - (j) manage finances;
 - (k) communication;
 - (l) customer service;
 - (m) outline the legal environment of a selected industry
- (2) The security service provider as contemplated in regulation 24(1) must complete and obtain from a training establishment the skills programme described and recognized as generic management in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Guarding, reaction or assets in transit industry

- (3) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) understand crime prevention;
 - (c) conduct a security threat assessment;
 - (d) build teams to achieve goals and objectives;
 - (e) diversity management;
 - (f) performance management;
 - (g) demonstrate basic understanding of labour legislation
- (4) The security service provider as contemplated in regulation 24(3) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – guarding, response and assets in transit industry in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Close circuit television

- (5) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);

- (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of CCTV systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (6) The security service provider as contemplated in regulation 24(5) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (CCTV) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control system

- (7) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of access control systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (8) The security service provider as contemplated in regulation 24(7) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (access control system) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Alarm system

- (9) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;

- (c) demonstrate an understanding of the basic theory and components of alarm systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (10) The security service provider as contemplated in regulation 24(9) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (alarm system) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Satellite tracking device

- (11) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of satellite tracking systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (12) The security service provider as contemplated in regulation 24(11) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (satellite tracking installation) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Fire detection

- (13) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of fire detection systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation

- (14) The security service provider as contemplated in regulation 24(13) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (fire detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Bomb detection

- (15) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of bomb detection systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (16) The security service provider as contemplated in regulation 24(15) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (bomb detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

X-ray inspection

- (17) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of x-ray inspection systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (18) The security service provider as contemplated in regulation 24(17) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and

management – electronic security (x-ray inspection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Metal detection

- (19) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of metal detection systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (20) The security service provider as contemplated in regulation 24(19) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (metal detection) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Monitoring / interception device

- (21) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) access threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of monitoring / interception devices systems;
 - (d) performance management;
 - (e) demonstrate basic understanding of labour legislation
- (22) The security service provider as contemplated in regulation 24(21) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – electronic security (monitoring / interception devices) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith / safe technician

- (23) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) duplicate and cut keys;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) maintain key cutting machines;
 - (e) identify and apply methods in opening a non-categorized safe
- (24) The security service provider as contemplated in regulation 24(23) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – locksmith / safe technician in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Service dog handler, trainer and supplier

- (25) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) take care of a service dog to ensure its welfare;
 - (c) supervise kennel practices, kennel personnel and the operations where dogs are kept.
- (26) The security service provider as contemplated in regulation 24(25) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – dog handler (trainer/supplier) in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

- (27) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess risks and threats when planning for a close protection operation;
 - (c) build teams to achieve goals and objectives;
 - (d) diversity management;
 - (e) performance management;
 - (f) demonstrate basic understanding of labour legislation
- (28) The security service provider as contemplated in regulation 24(27) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – close protection industry in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Private investigator

- (29) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) conduct preliminary investigations;
 - (c) differentiate between statutory and common-law crimes and determine whether a crime has been committed.
- (30) The security service provider as contemplated in regulation 24(29) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management - private investigator in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Security training industry

- (31) Every natural person contemplated in section 20(2) of the Act must complete training or instruction in a skills programme that includes, but are not limited to, the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) provide information and advice on skills development, learning and assessment;
 - (c) conduct skills development administration;
 - (d) establish and implement quality management system for skills development practices;
 - (e) manage learner information.
- (32) The security service provider as contemplated in regulation 24(31) must complete and obtain from a training establishment the skills programmes described and recognized as generic management and management – training provider in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Training instructor

- 25 (1) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to perform the duties of a security training instructor must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies for the particular category or class of security service in which training or instruction will be provided as contemplated in these regulations;
 - (b) facilitate learning using a variety of methodology;
 - (c) course administration;
 - (d) facilitate a learning event;
 - (e) obtain, record and organize administrative information of a learning group
- (2) The security service provider as contemplated in regulation 25(1) must complete and obtain from a training establishment the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as training instructor / facilitator in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Assessor

- 26 (1) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to the duties of an assessor in security training must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies for the particular category or class of security service in which assessment will be provided as contemplated in these regulations; and
 - (b) conduct outcomes-based assessments.
- (2) The security service provider as contemplated in regulation 26(1) must complete and obtain from a training establishment the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as assessor in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

Moderator

- 27 (1) (1) Every natural person who –
- (i) is registered as a security service provider; or
 - (ii) is applying for registration as a security service provider
- and is required to conduct moderation of assessment in security training must complete training or instruction in a skills programme which includes, but are not limited to, the following competencies:
- (a) all the competencies for the particular category or class of security service in which moderation of assessment will be provided as contemplated in these regulations; and
 - (b) conduct moderation of outcomes-based assessments.
- (2) The security service provider as contemplated in regulation 27(1) must complete and obtain from a training establishment the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as moderator in terms of the Statutory Training Standards Manual as contemplated in regulation 28 of these regulations.

CHAPTER 4

SECURITY TRAINING STANDARDS MANUAL

Security Training Standards Manual

- 28 (1) The Authority may from time to time compile, amend or substitute a manual consisting of skills programmes for the different categories or classes of security service providers as contemplated in regulation 4(1)(a), based on unit standards or qualifications registered on the National Qualification Framework in support of the competencies for the different categories or classes of security service providers as contemplated in these regulations.
- (2) The skills programmes must be designed in order to promote the interest of the occupation of security service provider and contribute to the personal development of a security service provider.

CHAPTER 5

GENERAL PROVISIONS

Keeping of registers and documents

- 29 (1) A training establishment must, for the purpose of these regulations, keep all records and documents concerning the management, administration, and other matters relating to the training of security service providers.
- (2) A training establishment must, subject to this regulation, keep the original records and documentation in a secure and orderly manner, available for inspection by the Authority or the Education and Training Quality Assurance Body -
- (a) at the accredited premises, or if the training establishment has more than one accredited premises, at the relevant premises servicing the region or where the security service provider has received his/her training, or at the office or place approved for this purpose by the Education and Training Quality Assurance Body; and
- (b) for a period of at least 4 years from the date the security training took place.
- (3) The records and documents to which this regulation relates must be updated, to the extent that their nature requires or permits it, by the training establishment as soon as it is reasonably practicable to do so, but in any event not later than 7 days.
- (4) (a) Unless otherwise directed in terms of sub-regulation (5), or unless the nature of the record or document or some other applicable legal provision dictates otherwise, all records and documents falling under this regulation may be kept and maintained in an electronic format through the use of an appropriate computer program.
- (b) a training establishment which keeps any records or documents in electronic format must ensure that an accurate and correctly dated and marked electronic back-up copy of all such records and documents is separately created and stored.

- (c) the electronic back-up copy contemplated in paragraph (b) must be kept safely and available for inspection by the Authority or the Education and Training Quality Assurance Body.
- (5) The Education and Training Quality Assurance Body may at any time issue a directive to a training establishment, regarding any of the following -
 - (a) the office or other premises where any or all records or documents contemplated in this regulation must be kept;
 - (b) the period for which any such record or document must be kept, which period may be longer than that provided for in sub-regulation (2)(b); or
 - (c) the keeping of any particular records or documents or any other aspect regarding the keeping of records or documents.
- (6) Every person referred to in section 20(2) of the Act must take all reasonable practicable steps within his or her powers, capacity or functions to ensure that the training establishment in question complies with all the obligations in terms of this regulation.
- (7) The records and documents that must be kept as contemplated in this regulation, include -
 - (a) a list or register containing the following particulars in respect of every security service provider trained:
 - (i) the full first names and surname, identity number and residential address;
 - (ii) details of the unit standard or skills programme completed which must include the date and duration of the training;
 - (iii) full particulars of the assessor and assessment recommendation; and
 - (iv) details of the application for certification submitted to the Education and Training Quality Assurance Body as contemplated in regulation 11(1).
 - (b) any other records or documents as required by the Education and Training Quality Assurance Body.

- (8) The provisions of this regulation is also applicable to a training establishment who assess security service providers and recognition of prior learning candidates only, to the extent that it is applicable, with the necessary changes.

Inspections and powers of inspectors

- 30 (1) In performing any function contemplated in these regulations, an inspector has all the powers of entry, search and seizure contemplated in section 34 of the Act, as well as all the powers provided for in this regulation.
- (2) An inspector may at any reasonable time without prior notice, require from any person contemplated in section 34(1)(d) of the Act the production to him or her all or any registers, records, files or documents that a training establishment must keep in terms of these regulations or in terms of any policy, directive or condition as determined by the Education and Training Quality Assurance Body or in terms of any law relating to the training of a person, as well as any further information that an inspector may require to ascertain compliance with the provisions of these regulations by a training establishment or its officials.
- (3) A training establishment must, at the request of an inspector, produce for inspection and examination all documentary proof of accreditation with an Education and Training Quality Assurance Body and the extent of such accreditation.
- (4) An assessor or moderator must, at the request of an inspector, produce for inspection and examination all documentary proof of accreditation with an Education and Training Quality Assurance Body and the extent of such accreditation.

Offences and penalties

- 31 (1) Subject to regulation 34, no security service provider -
- (a) shall establish or manage a training establishment as contemplated in these regulations unless registered as a security service provider;

- (b) who is a training instructor shall at any training establishment present unit standard based training or a skills program as contemplated in these regulations unless he or she is registered as a security service provider;
- (c) who is an assessor shall conduct any assessment in a unit standard or skills program as contemplated in these regulations unless he or she is registered as a security service provider and registered as an assessor against the particular unit standard and / or skills programme by an Education and Training Quality Assurance Body established in terms of the Skills Development Act, South African Qualifications Authority Act or National Qualifications Framework Act;
- (d) who is a moderator shall conduct any moderation in an assessment in a unit standard or skills programme as contemplated in these regulations unless he or she is registered as a security service provider and registered as a moderator against the particular unit standard and / or skills program by an Education and Training Quality Assurance Body or similar body established in terms the Skills Development Act, South African Qualifications Authority Act or National Qualifications Framework Act;
- (e) who is an assessor or moderator intentionally, or negligently, conduct an assessment or moderation in a manner which is not fair, valid and reliable or submit information in respect of such assessment or moderation which is materially false.
- (f) shall establish or manage a training establishment and present unit standard based training or a skills programme as contemplated in these regulations unless it is accredited for the particular skills programme or unit standard with an Education and Training Quality Assurance Body or similar body established in terms the Skills Development Act, South African Qualifications Authority Act or National Qualifications Framework Act;
- (g) shall, directly or indirectly order, allow or use a security officer to render a security service which requires a level of training, skill, knowledge or qualification as contemplated in these regulations unless the security officer has been declared competent by an Education and Training Qualification Assurance Body and the Authority has issued a certificate to the security service provider in terms of regulation 4(1)(h); and

- (h) shall allow that he or she be used to render a security service which requires a level of training, skill, knowledge or qualification as contemplated in these regulations which he or she has not been declared competent by an Education and Training Qualification Assurance Body and in receipt of a certificate issued by the Authority in terms of regulation 4(1)(h).
- (2) Any person who contravenes or fails to comply with regulation 31(1) is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 5 years, or to both a fine and imprisonment.
- (3) Any person who –
 - (a) refuses or fails to comply with any request from an inspector, or interferes with, resist, obstructs or delays an inspector in the performance of any function in terms of these regulations;
 - (b) without lawful excuse, refuses or fails to answer a question put to him or her by an inspector in the performance on any function in terms of these regulations;
 - (c) intentionally or negligently makes a statement to an inspector which is false in any material respect or produces a register to an inspector which contains information which is materially false in any respect;
 - (d) contravenes or fails to comply with a directive, notice or request of an inspector issued in terms of these regulations;
 - (e) fails to keep a register, record or file as required in terms of these regulations, or fails to make an entry in such a register without undue delay;
 - (f) intentionally or negligently makes a false, incorrect or misleading entry or statement in a register that has to be kept in terms of these regulations or in any document contemplated in these regulations;
 - (g) intentionally or negligently fails to make the reasonable enquiries that are necessary in the circumstances to verify the correctness of any information provided to him or her for the purpose of making an entry in any register that must be kept in terms of these regulations;

- (h) intentionally or negligently provides any false information in complying or purportedly complying with any duty provided for in these regulations;
- (i) fail to comply with a request or obligation by an Education and Training Quality Assurance Body;
- (j) conduct training at a premises that has not been accredited by an Education and Training Quality Assurance Body;
- (k) fail to inform the Education and Training Quality Assurance Body of a change of address;
- (l) use any training programmes, guides or manuals which were not evaluated and approved by an Education and Training Quality Assurance Body;
- (m) who is an assessor or moderator and fails to comply with the code of conduct for assessors or moderators as determining by an Education and Training Quality Assurance Body or similar body established in terms the Skills Development Act, South African Qualifications Authority Act or National Qualifications Framework Act;
- (n) fail to apply for certification within the required period as contemplated in regulation 11(1);

is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 24 months, or to both a fine and imprisonment.

Transitional and general provisions

32 (1) In these regulations, unless the context indicates otherwise -

- (a) "existing security officer" means a natural person lawfully registered and trained in terms of the repealed Training of Security Officers Regulations, 1992.
- (b) Every existing security officer is, subject to this regulation and the provisions of any other law, deemed to have been trained as if the Training of Security Officer Regulations, 1992 has not been repealed.

- (c) Every existing security officer who wishes to render a security service which requires a level of training higher than he or she currently holds or any specialization as contemplated in these regulations, must be declared competent on all the prerequisite skills programmes as contemplated in these regulations.
- (2) (a) Every existing security officer who is a –
- (i) reaction officer;
 - (ii) assets in transit officer;
 - (iii) assets in transit driver;
 - (iv) port security officer;
 - (v) maritime security officer;
 - (vi) event security officer;
 - (vii) close protection officer;
 - (viii) cabler, installer or technician of security equipment;
 - (ix) private investigator;
 - (x) dog handler;
 - (xi) training instructor;
 - (xii) control room or surveillance operator or supervisor;
 - (xiii) key cutter, locksmith , locksmith equipment installer, safe technician and safe installer;
 - (xiv) armed security service provider; or
 - (xvi) advisor or consultant in any of the security services referred to in these regulations

and deemed to have been trained in terms of sub regulation (1)(a) must, within a period of 180 days from the promulgation of these regulations, comply with the training requirements in terms of these regulations.

- (b) Any person who contravenes or fails to comply with the provisions of regulation 32(2) is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 6 months or to both a fine and imprisonment.

- (c) Notwithstanding the provisions of regulation 32(2)(a) and (b), the Authority may by written notice withdraw the registration certificate of any security service provider who does not comply with the training requirements in terms of these regulations.
- (3) (a) Every existing security officer who occupies a position referred to in section 20(2) of the Act must, within a period of 360 days from the date of promulgation of these regulations, or within such longer period as the director may allow on the basis of a substantiated written application made by an existing security officer within a period of 60 days from the date of promulgation of these regulations, comply with the training requirement contemplated in these regulations, or vacate the aforesaid position.
- (b) Any person who contravenes or fails to comply with the provisions of regulation 32(3)(a) is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 6 month or to both a fine and such imprisonment.
- (c) Notwithstanding the provisions of regulation 32(2)(a) and (b), the director may by written notice withdraw the registration certificate of any security service provider who does not comply with the training requirements in terms of these regulations.
- (4) Despite the provisions of regulation 32(1)(b), any natural person whose registration as a security service provider is suspended or withdrawn must, on application to re-register, complete the skills programme for the particular category or class of security service provider as contemplated in these regulations.
- (5) The director may, in terms of a notice published in Government Gazette, require all existing security officers to meet the training requirements as contemplated in these regulations.

Repeal of regulations

33. The following regulations are hereby repealed as specified below:

REGULATIONS	EXTENT OF REPEAL
The regulations contained in Government Notice R2188 published in Government Gazette No.14178 dated 31 July 1992	The whole

Board Notice 63 of 1993 published in Government Gazette No. 14877 dated 25 June 1993	The whole
Board Notice 102 of 1995 published in Government Gazette No. 16840 dated 1 December 1995	The whole
Board Notice 25 of 1996 published in Government Gazette No. 17017 dated 8 March 1996	The whole
Board Notice 48 of 1997 published in Government Gazette No. 17834 dated 2 May 1997	The whole
Board Notice 119 of 1998 published in Government Gazette No. 19067 dated 24 July 1998	The whole
Board Notice 120 of 1998 published in Government Gazette No. 19067 dated 24 July 1998	The whole
Board Notice 121 of 1998 published in Government Gazette No. 19067 dated 24 July 1998	The whole
Board Notice 15 of 1999 published in Government Gazette No. 19740 dated 12 February 1999	The whole
Government Notice No. R.190 published in Government Gazette No. 23120 dated 14 February 2002	Only regulation 3(2), 3(3), 3(4)(b), 3(5) and 3(6)

Short title and commencement

- 34 These regulations are called the Regulations for the Training of Private Security Service Providers, 2009 and come into operation on 1 November 2009.